# Nha P. Nguyen

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## **Education**

## **Georgia Institute of Technology**

Atlanta, GA

Bachelor of Science in Computer Engineering, GPA 3.75

Concentration: Cybersecurity and Information Internetworks

Relevant coursework: Fundamental of Digital System Design, Digital Design Laboratory, Programming for Hardware/Software

Systems, Data Structure and Algorithm, Circuit Analysis, Objects and Design, Computer Communications

Awards/Honors: Dean's List (Spring 2024), Faculty Honors (Fall 2023, Fall 2024), Clark Scholar

## **Work Experience**

## **Gypsum Management Supply**

Atlanta, GA

Regional Information Technology Support Intern

May 2025 - August 2025

Expected Graduation: May 2027

- Resolved account, password, and email issues using Active Directory, Okta, and Microsoft Exchange
- Supported onboarding and acquisitions by reimaging PCs/desktops and coordinating equipment procurement
- Troubleshooting network switches/access points and configuring camera systems to the appropriate VLANs
- Assist with ticket management, ensuring timely resolutions and documentation of up to 100 tickets using SymphonyAI

## **Opportunity Research Scholars' Program**

Atlanta, GA

Research Assistant August 2024-May 2025

- Utilized NVIDIA's ray-tracing tools and 3GPP channels to simulate the physical propagation of signals
- Collaborate with a team of undergraduate students to optimize communication systems through efficient time management and effective communication during weekly meetings
- Analyzing research papers efficiently and process data to understand channel modeling and neural networks

#### The Hive Makerspace

Atlanta, GA

Peer Instructor August 2024- Present

- Trained to operate highly used equipment and machines such as benchtops, 3D printing, and laser cutting
- Assist in workshops demonstrating ECE skills while increasing students' engagement at the makerspace
- 3 hours weekly shifts facilitating at front desk, 3D Printing, and craft machines to support over 100 students with projects/designs

## **Happy Feet Nails and Spa**

Manager

Roswell, GA

July 2022- Present

Provide nail enhancement services such as manicures and polishing

- Strengthened communication skills by building relationships with customers, effectively addressing questions, resolving concerns, and managing complaints
- Manage phone calls and transactions to process accurate balance statements

#### **Extracurricular Activities**

### **Asian American Student Association**

Atlanta, GA

Executive Finance Chair

July 2024-Present

- Manage records of revenue and expenditures, receipts, and presenting bills, ensuring sufficient fundings are allocated/reimbursed for general body meetings
- Drafting budget spreadsheet organizing 8 departments for Tour of Asia, one of the largest Asian student organization events hosted by AASA

## **Clark Scholars Program**

Atlanta, GA

Scholarship Recipient, Student Scholar

August 2023- Present

- Fostered a sense of service and philanthropy with Open Hand Atlanta meal delivery and instructed youths at K.I.D.S Club/STEAM Workshop
- Actively participated in monthly enrichment sessions focused on mental health, budgeting, and exam preparation to enhance personal and academic growth

#### Skills

**Software:** Cisco VPN software, Cisco Meraki, Unifi Networks, Java, C, Verilog, Quartus, Latex, Adobe Illustrator, MIPs **Languages**: English (fluent), Vietnamese (fluent), Spanish (beginner)