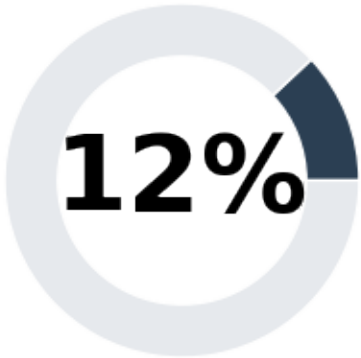


AUDIT REPORT

SUMMARY

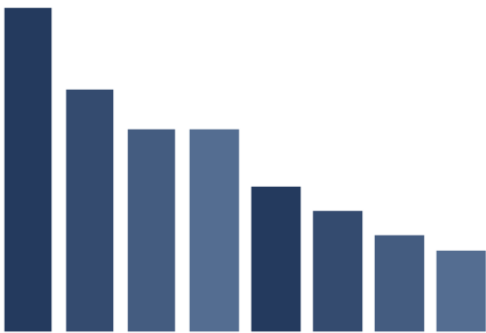
120



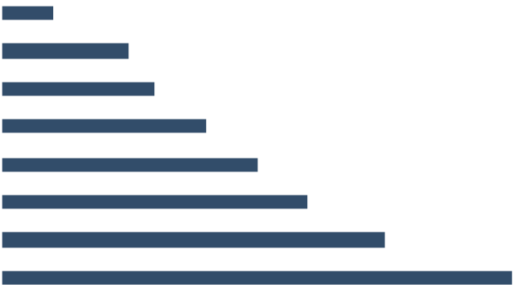
ANOMALIES
FLAGGED

OF TOTAL

Types of Anomalies

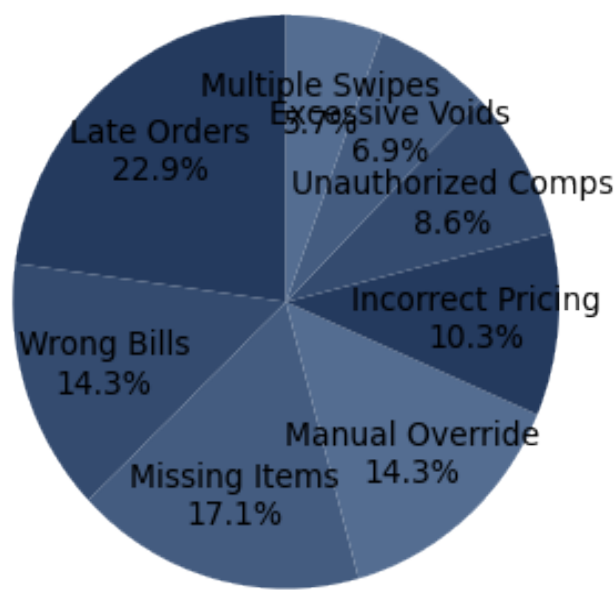


Server Performance



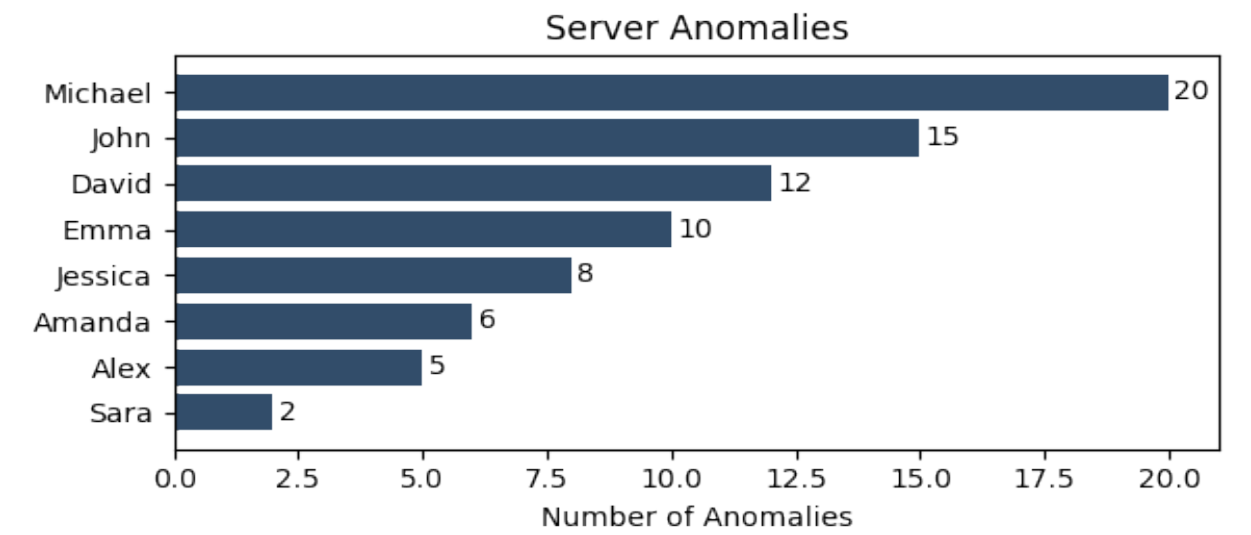
DETAILED AUDIT FINDINGS

Types of Anomalies - Detailed Analysis



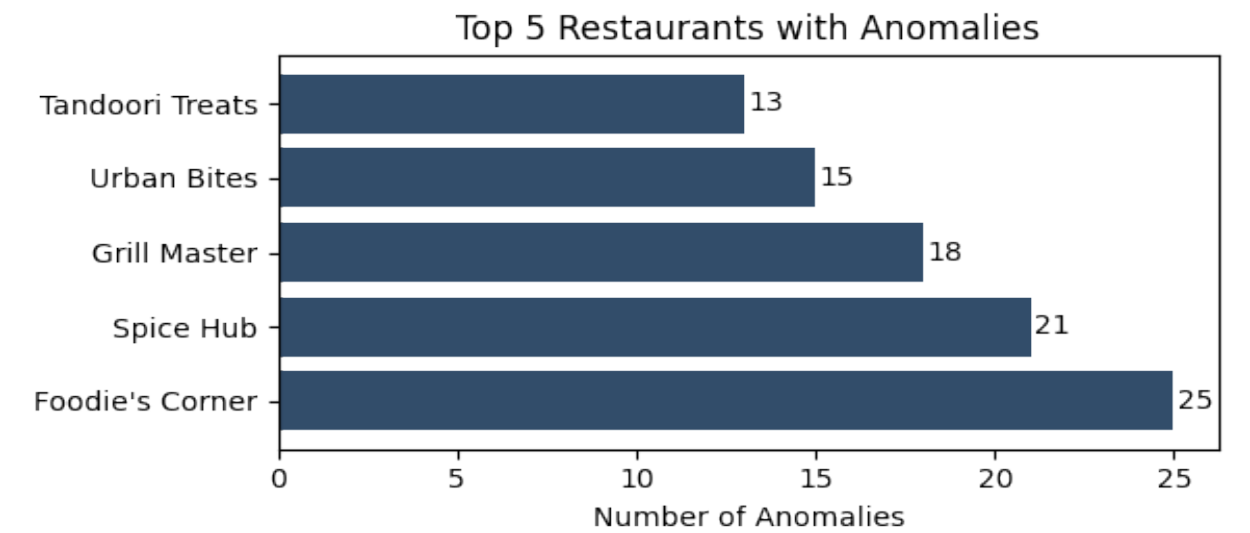
| Anomaly Type | Count | Percentage |
|--------------------|-------|------------|
| Late Orders | 40 | 22.9% |
| Missing Items | 30 | 17.1% |
| Wrong Bills | 25 | 14.3% |
| Manual Override | 25 | 14.3% |
| Incorrect Pricing | 18 | 10.3% |
| Unauthorized Comps | 15 | 8.6% |
| Excessive Voids | 12 | 6.9% |
| Multiple Swipes | 10 | 5.7% |

Server Performance - Detailed Analysis



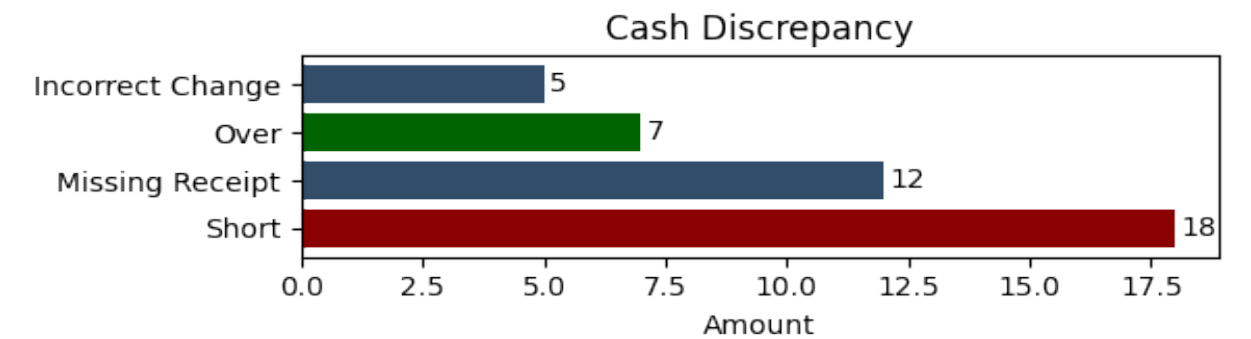
| Server Name | Anomalies | Percentage of Total |
|-------------|-----------|---------------------|
| Michael | 20 | 25.6% |
| John | 15 | 19.2% |
| David | 12 | 15.4% |
| Emma | 10 | 12.8% |
| Jessica | 8 | 10.3% |
| Amanda | 6 | 7.7% |
| Alex | 5 | 6.4% |
| Sara | 2 | 2.6% |

Top 5 Restaurants with Anomalies - Detailed Analysis



| Rank | Restaurant Name | Anomalies | Percentage of Total |
|------|-----------------|-----------|---------------------|
| #1 | Foodie's Corner | 25 | 27.2% |
| #2 | Spice Hub | 21 | 22.8% |
| #3 | Grill Master | 18 | 19.6% |
| #4 | Urban Bites | 15 | 16.3% |
| #5 | Tandoori Treats | 13 | 14.1% |

Cash Discrepancy - Detailed Analysis



| Category | Count | Percentage of Total |
|------------------|-------|---------------------|
| Short | 18 | 42.9% |
| Over | 7 | 16.7% |
| Missing Receipt | 12 | 28.6% |
| Incorrect Change | 5 | 11.9% |

RECOMMENDATIONS

Executive Summary

Based on our audit findings, we identified several areas requiring immediate attention. The recommendations below address the most critical issues that will improve operational efficiency, reduce cash discrepancies, and enhance overall service quality.

Staff Training

- Implement bi-weekly training sessions for servers with high anomaly rates
- Develop a comprehensive POS system training manual for new employees
- Create a certification program for cash handling procedures

Process Improvement

- Review and optimize order fulfillment workflow to reduce late orders
- Implement a double-check system for bills over \$100
- Create a standardized procedure for handling manual overrides

Priority Action Items

| Priority | Action Item | Responsible | Timeline |
|----------|--|------------------|----------|
| High | Implement server training program focusing on top offenders | Training Manager | 30 days |
| High | Fix POS system issues for Multiple Swipes and Manual Overrides | IT Department | 14 days |
| Medium | Implement daily cash drawer audits | Floor Managers | 45 days |