### MOHAMMED MUSTHAFA V

### IT SUPPORT | TECHNICAL SUPPORT

+966 571409923 | musthafa6750@gmail.com | Malappuram, Kerala, India LinkedIn | musthafav.onrender.com

Iqama Number: 2618951269 | Expiry Date: 17/03/2026

### **SUMMARY**

IT Support Professional with 1 year of experience, complemented by internships and roles in software development. Aspiring to grow as a Software Engineer or IT professional by contributing to innovative projects and the success of the organization.

### **SKILLS**

### **Technical Skills:**

- Front-End Web Development
- Python Programming
- Database Management
- IT Support
- Technical Support
- Troubleshooting
- Microsoft Office

### Soft Skills:

- Communication
- Problem-Solving
- Leadership
- Quick Learning Efficiency
- Teamwork
- Project management

### **EDUCATION**

• Master of Computer Applications (MCA)

University of Calicut, Kerala, India - Graduated: 2023

• Bachelor of Computer Application (BCA)

University of Calicut, Kerala, India - Graduated: 2021

### WORK EXPERIENCE

IT | Technical Support

STARLEX HEALTH SERVICES AND PRODUCTS PRIVATE LIMITED - APRIL 2024 - APRIL 2025

- Provided technical support for software and IT systems, ensuring smooth operations.
- Troubleshot hardware and software issues, resolving them efficiently to minimize downtime.
- Assisted in database management and maintained system security protocols.
- Assisted customers by identifying and resolving technical or service-related issues Provided timely and effective solutions via [phone/email/chat] to ensure customer satisfaction.
- Led and managed the returns department, overseeing the entire product return and exchange process.
- Ensured compliance with company policies and quality standards while handling return requests and product inspections.

### **INTERNSHIP**

Python Developer

SOFTEN TECHNOLOGIES - October 2023

- Developed and maintained Python-based applications, contributing to project deliverables.
- Collaborated with senior developers to debug and optimize code for better performance.
- Gained hands-on experience in software development life cycles and agile methodologies.
- Received an internship certificate for outstanding performance and dedication.

### **PROJECTS**

• Diary Management - Back-End using Python and SQL, Front-End using Html and CSS

### LANGUAGES

- English ●●●●
- Hindi ●●
- Malayalam ●●●●●



### **FACULTY OF ENGINEERING**

Whereas it has been certified by duly appointed Examiners that

### Mohammed Musthafa.V

is qualified to receive the Degree of Master of Computer Applications (M.C.A.),

he having been placed in **Second Class**at the examination held in **November 2024** (Reg.No. **MMAVMCA026**)

The Senate of the University of Calicut hereby confers on him the Degree of

### Master of Computer Applications

with all the Rights, Privileges and Honours thereunto appertaining.

Given under the seal of the University

CALICUT UNIVERSITY P.O. Kerala, INDIA PIN - 673 635

28/04/2025

of

Vice - Chancellor
Digitally signed by Dr P Raveendran
Date: 28/04/2025 12:04:40 PM





### **FACULTY OF SCIENCE**

Whereas it has been certified by the duly appointed Examiners that

### **Mohammed Musthafa.V**

(Register No. IOASBCA028)

is qualified to receive the Degree of
Bachelor of Computer Applications (B.C.A.),
he having successfully completed the programme in **April 2021** 

and been placed in **Second Class** with overall grade **D** 

The Senate of the University of Calicut hereby confers on him the Degree of

### Bachelor of Computer Applications

with all the Rights, Privileges and Honours thereunto appertaining.

Given under the seal of the University

967

CALICUT UNIVERSITY P.O. Kerala, INDIA PIN - 673 635

Date 15/11/2023

Vice - Chancellor

Digitally signed by Dr M K JAYARAJ Date: 15/11/2023 02:38:35 PM





Reg Office: Room No.5/1309 KP Arcade Near Moulana Hospital, ooty Road, Perinthalmanna, Malappuram Kerala-679322, India PH: 7561005789. E-Mail: info@starlex.in

GST: 3 2 A B A C S 3 0 7 5 R 1 Z Z TIN: U85320KL2018PTC053284

Date: 17/09/2025

### TO WHOM-SO-EVER IT MAY CONCERN

This is to certify that Mr. MOHAMMED MUSTHAFA V S/O of Mr. MOHAMMED BASHEER V worked as IT SUPPORTER in our company, STARLEX HEALTH SERVICE AND PRODUCTS PRIVATE LIMITED from 01 April 2024 to 30 April 2025 with our entire satisfaction.

Until the day he joined, he had been quite responsible to date. He has accumulated a diverse set of talent and job experience. During his working period we found his Sincerity, Honesty, Team work and Managerial skill.

We wish him every success in life. services & Products Pvt.Ltd

Sincerely,

Muhammed Shabin. M

Managing Director

Starlex Health Services & Products Pvt. Ltd

For Starlex Health Services & Products Pvt. Ltd.

Managing Director / Director



ISO 9001:2015 Certified

### Certificate of Completion

R.No. ST/SW/51560

The	$A_c$	ademic	Board	of	Soften	Technologies	certify	that
11	/ //.	/ ///	MOI	HA	MMFD	MISTHAE	A W	

Mr/Miss/M/s MOHAMMED MUSTHAFA . V

has successfully completed the Training Program in PYTHON

from 1st JUN 2021 to 29th OCT 2021 at Soften Technologies, Cochin.

Painer

Centre Manager











II<sup>nd</sup> Floor, CVP Chembers, Opp. GCDA Near Metro Station-Kadavanthra, Cochin-20 Phone: 0484-4037036 Mob: 8129701739

10th October 2023 Cochin

### TO WHOMSOEVER IT MAY CONCERN

This is to certify that Mr. MOHAMMED MUSTHAFA V (Vettikkali (H), Kunnappally (P.O), Malappuram, Kerala - 679322) has done his internship in Python Development under the supervision of Anees M A, Head of the Department of Python Development Division of our organization from 2<sup>nd</sup> May 2023 to 10<sup>th</sup> October 2023. He was responsible for creating modules with front end technologies, and also doing projects using Python web framework (Django). During his period of Internship Program with us he proved to be hardworking, sincere and possess good logic.

We wish him all success in his future endeavours.

For SOFTEN Technologies,

COCHIN

Manager - HR Division +91 8129701744

E-mail: info@softentec.com Web: www.softentec.com

### هوية مقيم

رقمالنسخة ١





## محمد مصطفى فيتي كالي

# MOHAMMED MUSTHAFA VETTIKKALI

تاريخ الدنتهاء: ١١٧/٣٠/٢٠٠

مكان الميلاد: ا**لهند** 

رقم الهوية: ٢٢١٥٩٨١٢٧

تاريخ الميلاد: ٢١/٣٠/١٠٠٢

الجنستة:

عامل تحميل وتنزيل

هوية صاحب العمل: ٢٠٠٣٠،٣٠٧

مكان الإصدار موقع بوابة الوزارة الالكترونية

مكان العمل: المنطقة الشرقية

اسم صاحب العمل: صائون محترف القصة للحلاقة



يجب التحقق من الرمز السريع قبل اعتماد التعامل مع الهوية