Day 1: Planning Your Marketplace

E-Commerce Marketplace Plan

1. Marketplace Type & Purpose

I have chosen **General E-Commerce** as my marketplace, focusing on high-quality, stylish furniture, especially unique pieces like **cane chairs**. This platform features **trending products, top-rated items, and the latest arrivals**, allowing customers early access to elegant and popular furniture.

The goal is to offer a diverse range of furniture that meets both aesthetic appeal and practical needs.

2. Business Goals

Problem Solved

The marketplace helps customers find **stylish and durable** furniture for everyday life. It offers a **wide range of intelligently curated furniture** that fits **both design preferences and practical needs**.

Target Audience

The marketplace is for:

- Homeowners, interior decorators, and individuals looking to furnish or upgrade their living spaces.
- People who value high-quality furniture that enhances the aesthetics of their homes.

Product Offerings

The marketplace will feature:

- Stylish and everyday furniture, including cane chairs, living room sets, office chairs, and home décor.
- Sections for trending products, latest arrivals, and best-rated furniture to make selection easier for customers.

Unique Selling Proposition

- Bulk purchase discounts The more furniture customers buy, the more they save.
- Fast home delivery services to enhance customer convenience.

3. Marketplace Entities & Workflow

Key Entities

- Products: Includes various furniture items like cane chairs, living room sets, and home décor.
- Orders: Tracks customer purchases, including product details, quantity, total amount, and order status.
- Customers: Stores buyer details like name, address, and contact information.
- **Delivery Zones:** Covers **all of Pakistan**, allowing customers to order from anywhere in the country.
- Shipment Tracking: A simple API integration to track the order's delivery progress.

4. Workflow & System Integration

- 1. Product Listing & Order Placement
 - Customers browse and select products.
 - Orders are placed with details embedded into Sanity (CMS).
- 2. Order Processing & Payment Integration

- Payment status is tracked (Pending, Paid, or Failed).
- Customers receive a confirmation email after order placement.

3. Delivery & Shipping

- The system **checks the delivery zone** to ensure availability.
- A **shipment API** is called to handle order tracking and delivery status.

4. Order Confirmation

• Once delivered, the order is **marked as completed**, and the customer receives a **final confirmation**.