Gloria Khakai

KHAKAI GLORIA

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**OBJECTIVE**

Self-motivated and ready to learn towards the success of my career at the same time achieve the set goals and business objectives with perfect skills.

**PROFESSIONAL PROFILE**

Exceptionally well organized, resourceful and highly motivated with the ability to handle customers perfectly.

**PROFESSIONAL SKILLS**

* Communication and interactive skills.
* Presentable.
* Patience.
* Phone etiquette.
* Presence of mind and initiative

**EDUCATION BACKGROUND**

2003 – 2010 Kakamega Primary School – Kenya Certificate of Primary Education 389/500 marks.

2011 – 2014 Lugulu Girls High School – Kenya Certificate of Secondary Education - B- (53points).

**WORK EXPERIENCE**

**a). Sep 2015 – Oct 2018**

Waitress Golf Hotel Kakamega

**b). Dec 2018 – March 2019**

Waitress Merica Hotel Nakuru

**Duties For Both:**

* Providing excellent wait service to ensure satisfaction.
* Taking customer orders and delivering food and beverages.
* Making menu recommendations, answering questions and sharing additional information with restaurant patrons.
* Arranging table settings and maintain a tidy dining area
* Providing excellent customer service to guests

**REFERENCE**

1. Mrs. Flora Musanga

Agricultural Officer

Kakamega county

Tel:0723777258

1. Godia Imbukuleh

Teacher, Lugulu Girls High School

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