

CURRICULUM VITAE

MUTESI HOPE

Kacyiru, Gasabo, Kigali Rwanda
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Values

As a person of standards, I'm always confident at work and show professionalism by being dedicated, punctual, and organized. I follow workplace rules and act with integrity. I also support diversity, respecting and celebrating our differences in culture and as individuals.

Objective

I'm a motivated individual with strong language and development tool knowledge, looking for a job in a growing company. I want to use my skills to benefit the organization and develop my abilities further. I aim to contribute to the organization's reputation by applying my expertise in customized IT and software design.

Work Experience

Technical support engineer, (Microsoft).

March 2023/in progress, Nyarugenge KIGALI RWANDA

- Concisely, my responsibilities are to work as a bridge between customers and Microsoft's technical resources, ensuring that customers receive effective and timely support for their Microsoft-related technical challenges.

Digital officer, (Nziza Training Academy).

June 2022 / march 2023, KICUKIRO KIGALI RWANDA

- My responsibilities at nziza training academy were to manage and optimize digital workflows, implementing and maintaining digital tools and technologies, ensuring data security and privacy, facilitating communication through digital channels, and promoting the efficient use of digital resources for increased productivity and collaboration.

NETWORK ADMINISTRATOR, NEXIN

Dec 2019 / Jan 2022, NYARUGENGE KIGALI RWANDA

- To ensure the stable operation of computer networks, the role involves planning, developing, installing, configuring, maintaining, supporting, and optimizing network hardware, software, and communication links

IT Support Intern, RWANDA DEVELOPMENT BOARD(RDB)

Jul 2019 / Sep 2019, GASABO KIGALI RWANDA

- My role was to facilitate the establishment of user accounts and profiles within the network. configuring and deploying new computer systems, networks, and software installations. Additionally, addressing technical support inquiries from end-users pertaining to computer hardware and software applications.

Certifications in Extra Short Courses

Software Development/Full stack, (MICROVERSE).

October 2022/ November 2023, San Francisco, California,

- Microverse certified me as a full-stack developer, demonstrating my success in creating innovative web applications. Proficient in HTML, CSS, JavaScript, and more, I earned certification through their training, highlighting my ability to design user-friendly interfaces and manage complex server-side functionalities. Dedicated to delivering high-quality, end-to-end solutions for diverse modern web development needs.

Microsoft Leap Fundamental Program Trainee, (TEK EXPERTS).

September 2022/ November 2022, Nyarugenge Kigali-Rwanda

- This program has conferred upon me the designation of a Certified Microsoft Fundamentals professional, equipped with comprehensive knowledge and skills in utilizing Microsoft 365 products.

Back-End Developer (SheCanCode Girls Program).

October 2023/inprogress, Gasabo Kigali- Rwanda

- I am presently immersed in an enriching She Can Code program, refining my expertise in BackEnd development. This initiative is a valuable avenue for continuous learning, with expectations of achieving proficiency in Software Development. Eager for the ongoing journey and eager to apply these acquired skills in real-world scenarios.

LEADERSHIP AND COMMUNITY SERVICES

June 2017 / December 2020

Girls Leaders Forum President-collage of science and technology.

- I collaborated with PROFEMMES TWESE HAMWE to arrange monthly training for girls' leaders at the University of Rwanda College of Science and Technology, emphasizing leadership, public speaking, and innovation. I also took on the role of a trainer for high school girls, focusing on topics like preventing early pregnancy and fostering better decision-making.

February 2017 / December 2020

The University of Rwanda Ambassador for the American Association of University Women (AAUW).

- I've been the main person for the American Association of University Women (AAUW) at the University of Rwanda College of Science and Technology. My role involves arranging events to empower women and girls and organizing mentorship programs for AAUW members.

January 2016/ August 2021

University of Rwanda college of science and technology-Computer & software engineering Department CLASS REPRESENTATIVE.

- I served as a liaison, connecting students with the entire department and ensuring a clear understanding of students' perspectives on academic matters.

Education

2021

Bachelor of Science (HONS) in Computer Engineering(NETWORK ENGINEER)

University of Rwanda college of science and technology, Kigali Rwanda

- I pursued a degree in Computer and Software Engineering with a specialization in Networking.

2015

DIPLOMA

FAWE GIRLS' SCHOOL, Gasabo Kigali Rwanda

- I studied Mathematics, physics, and computer science (MPC).

Skills

- Interpersonal and communication skills.
- Working well as part of a Team
 - I possess lit coordination skills and I pay attention to detail.
- Oral and writing skills.

MORE SKILLS

PROFESSIONAL CERTIFICATES

- Certified Microsoft 365 Fundamentals.
- Certified Microsoft fundamentals Through the Leap program.
- Microsoft Certified Azure Administrator Associate.
- Certified in PHP Programming including (HTML, CSS, MYSQL, and PHP itself)
- Certified Microverse fundamentals (HTML/CSS)
- International computer driving license

Languages

- Fluent in English (Oral & written)
- Fluent in French (Oral & written)
- Native in Kinyarwanda (Oral & written)

I declare that the information provided above is accurate

Hope MUTESI.