

Ideation Phase

Empathize & Discover

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| Date | 2 November 2025 |
| Team ID | NM2025TMID05198 |
| Project Name | Calculating Family Expenses using ServiceNow |
| Maximum Marks | 4 Marks |

About the Project

Project Title: Calculating Family Expenses using ServiceNow

Category: ServiceNow System Administrator

Description:

This project aims to develop a **ServiceNow-based application** to manage and calculate daily and monthly family expenses efficiently.

It allows users to record daily spending, categorize expenses, and automatically calculate total amounts using business rules.

The solution leverages **ServiceNow's automation and relationship features** to reduce manual work, prevent calculation errors, and provide real-time expense summaries for better financial management.

Objectives:

- Develop a simple and efficient family expense tracking application in ServiceNow.
- Automate total expense calculation for daily and monthly records.
- Save time and minimize human errors.
- Present financial data in a structured and accessible manner.

EMPATHY MAP:

