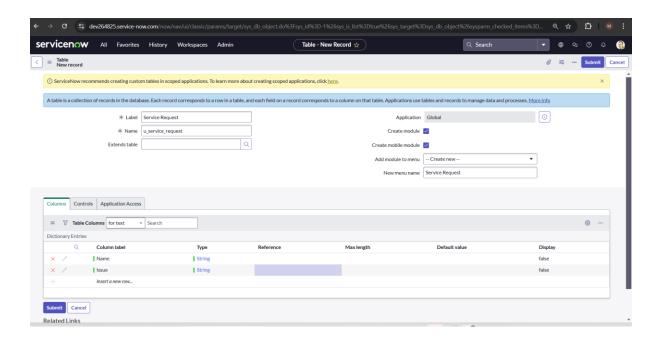
Tailored Application Access for Enhanced User Experience

User Story:-

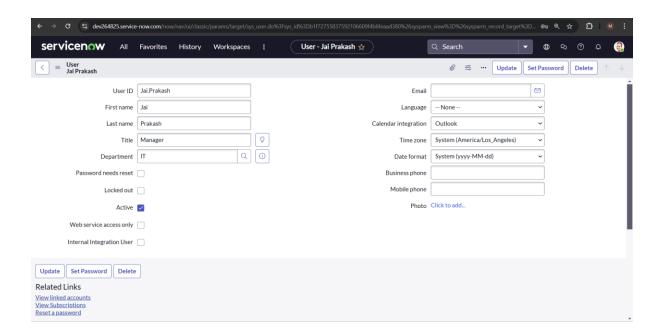
GlobalTech Solutions was facing challenges with their internal ServiceNow instance. Their employees from various departments needed specific applications and modules that were only relevant to their roles. However, the existing setup in ServiceNow provided a generic view to all users, leading to confusion and inefficiency.

Implementation

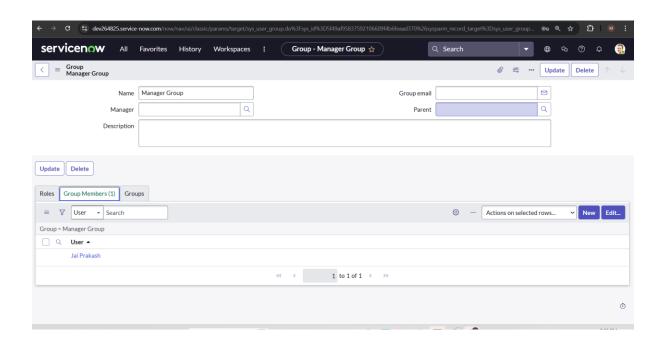
Activity-1



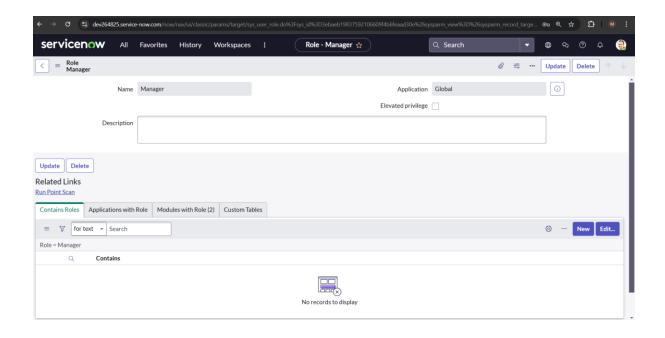
Activity - 2: Create Users

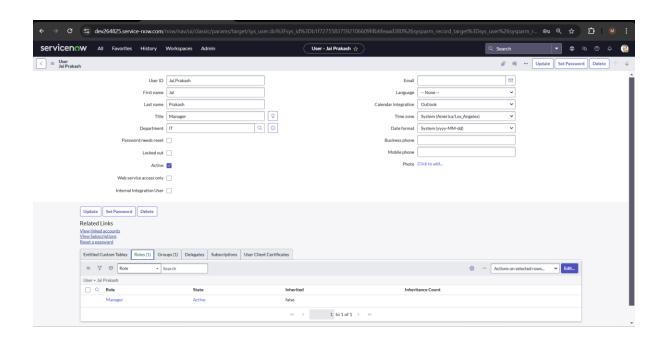


Activity - 3: Create Groups

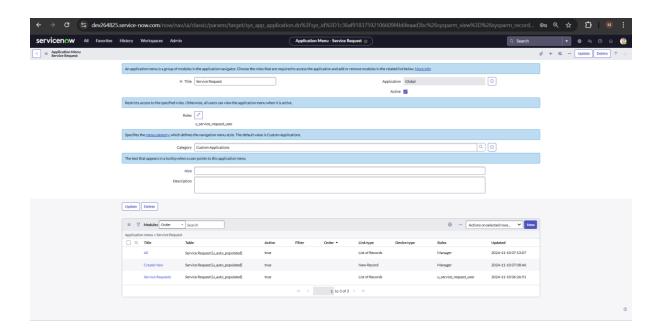


Activity - 4: Create Roles





Activity - 5: Creation of Modules



Result

