

Templat CRM APPLICATION THAT HELPS TO BOOK A VISA SLOT

Introducation:

1.1 Overview

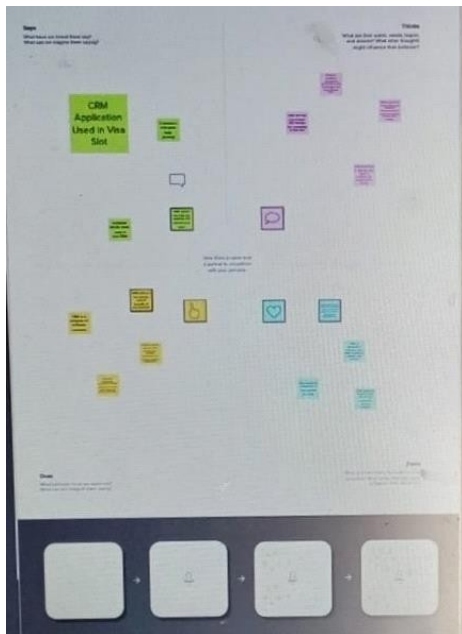
A Visa Slot management project is system that used to track and manage the availability visa slot, which are appointment that are required for certain visa application. It is used by a visa processing centre or government agency for application.

1.2 Purpose:

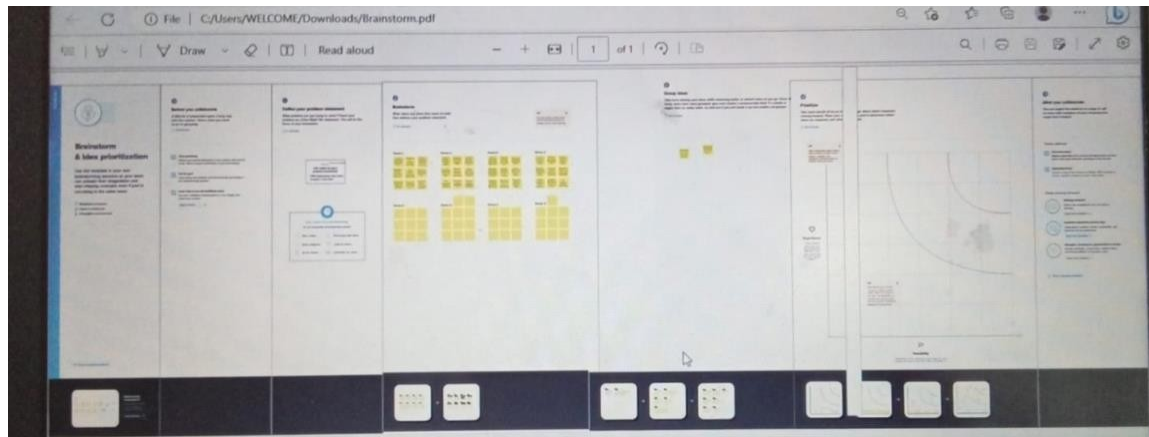
Wandering for booking the Visa Slot and tracking can be reduced to here. Saving the time of the customer who wants to book it by using CRM. Reduce the paper filling as much as the customer explores Problem Definition & Design Thinking.

Problem Definition & Design Thinking:

2.1 Empathy map



2.2 Ideation and Brainstorming



3. Data Model:

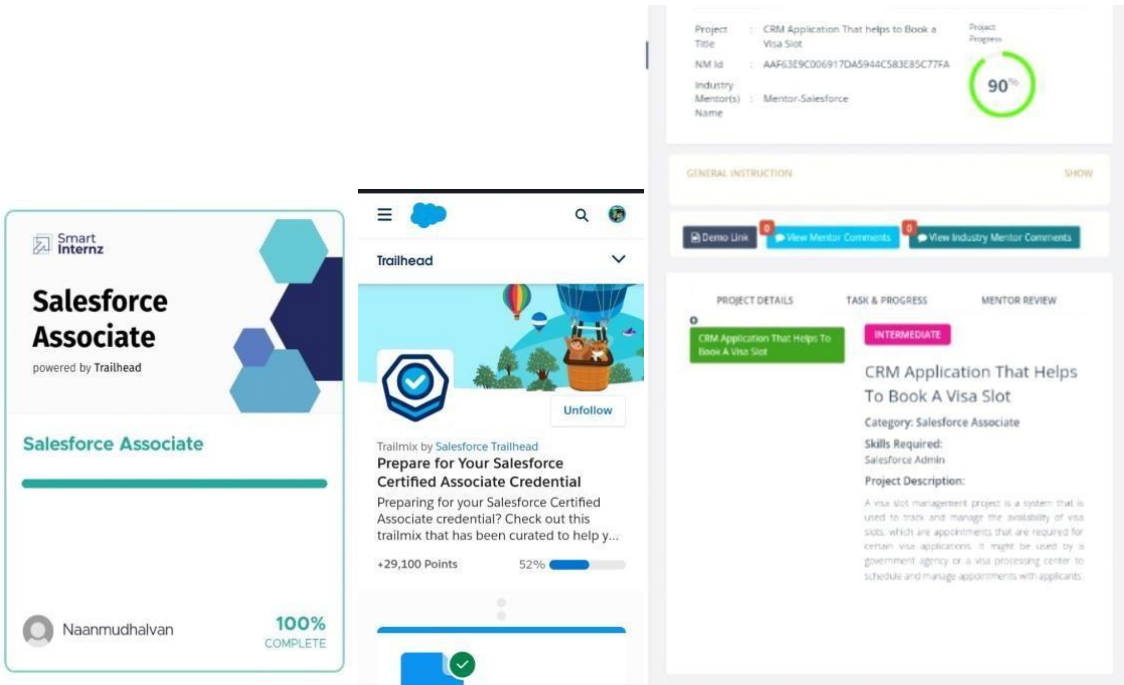
| object name | Filed Label | Data Type |
|-------------|---------------|-----------|
| Customer | Customer name | Look up |

4. Result:

4.1 Activity & Screenshot

We done Empathy Map and Brain Storming and upload in Github.

Also we done the Trailhead Badges Completion and earn points



5. Trailhead Profile Public URL:

Team lead

-https://trailblazer.me/id?lang=en_US

Team member

1-<https://trailblazer.me/id/malgam>

Team Member 2-<https://trailblazer.me/id/mmurugeswari1>

Team Member 3-<https://trailblazer.me/id/mlakshmi221>

6. Advantage & Disadvantages:

Advantage

- processing is fast
- saving time
- No wandering
- Not much paper work.

Disadvantage

- Internet connection problem is there
- poor connection leads to trouble and anxiety. Lack of leadership.
- Burdensome data entry.

7. Application

Select our object from the selection has rschedule
select the option filed and Relationship. It can be used for result for restrict the
access, we can control the record level access.

8. create a Report

Click the app launcher and search for Book a Visa. Select the report and click new report
select the report type as passport with visa slot with payment and select start report.

9. Future scope

Supervisory, client communications, merchandise shipment, sales, management and administrative services all are futur scop od CRM for result tracking.