



Vishwa Muthulingam

Salesforce Developer



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Professional Summary

- Good Knowledge in Lightning Web Components (LWC), **Apex**, **Trigger**, Future, Schedulable, **Batch Apex**.
- Good understanding of **REST API** integrations.
- Capable in **Apex test class** composition.
- Good understanding of web development.
- Completed **Ranger** status in Salesforce Trailhead modules.

Technical Skills

Salesforce

Frameworks: Lightning Web Components (LWC), Apex, JavaScript, Visualforce, SLDS

Clouds: Sales, Service

Integration: Web Services, **REST API**, External Objects

Tool: **Workbench**, Data Loader, Schema builder

Data Models & Relationships (SOQL & SOSL)

Declarative development tools: Lightning flows, Approval process

Security, Sharing and Visibility: Profile & Permission sets, Apex sharing rules, sharing sets etc.

Web technologies

HTML, CSS, JavaScript

Deployment

Salesforce CLI, Visual Studio Code, Changesets, copado

Project Management Tools

Service Now

Education:

BE.ECE | Rajalakshmi Engineering College | Chennai | 2023

Bachelor's Degree in Electronics and Communication Engineering

Certifications:

- Salesforce Platform Developer 1
- Salesforce Administrator Virtual Internship
- Salesforce Developer Virtual Internship

Experience:

Salesforce Administrator Virtual Intern

Smart Internz, Remote

August 2023 - November 2023

Responsibilities:

- Configured and customized Salesforce platform to align with business requirements, including organizational setup, object customization, and user management.
- Assisted in the implementation and optimization of Salesforce Sales Cloud and Service Cloud features to streamline sales and service processes.
- Developed and maintained automation solutions using flows and apex to enhance productivity and efficiency.
- Collaborated with cross-functional teams to gather requirements, design solutions, and implement Salesforce enhancements.
- Supported data management activities, including data imports, exports, and data cleansing, to ensure data accuracy and integrity.
- Created custom reports and dashboards to provide actionable insights and facilitate data-driven decision-making.
- Demonstrated proficiency in Salesforce security controls, including role hierarchy, profiles, permission sets, and sharing rules.
- Documented system configurations, processes, and procedures to facilitate knowledge transfer and support ongoing system maintenance.

Achievements:

- Successfully completed the Salesforce Trailhead modules:
 - Salesforce Fundamentals
 - Organizational Setup
 - Relationship & Sales Cloud
 - Service Cloud & Process Automation
 - Flow & Chatter
 - Security, Reports & Dashboards
 - Data Management
- Earned Super Badges in:
 - Admin Super Set

Salesforce Developer Virtual Intern

Smart Internz, Remote
November 2023 - January 2024

Responsibilities:

- collaborated with cross-functional teams to gather requirements and design technical solutions for Salesforce Sales Cloud and Service Cloud, aiming to enhance sales and service processes.
- Developed and maintained automation solutions using workflows, process builder, and flows to streamline business processes and improve productivity.
- Supported data management activities, including data imports, exports, and data cleansing, to maintain data accuracy and integrity within the Salesforce ecosystem.
- Created custom reports and dashboards to provide actionable insights and facilitate data-driven decision-making for stakeholders.
- Provided user training and ongoing support to ensure effective adoption and usage of Salesforce technologies among team members.
- Demonstrated proficiency in Salesforce security controls, including role hierarchy, profiles, permission sets, and sharing rules, to maintain data security and compliance.
- Documented system configurations, processes, and procedures to facilitate knowledge transfer and support ongoing system maintenance efforts.

Achievements:

- Successfully completed the following Salesforce Trailhead modules:
 - Salesforce Fundamentals
 - Organizational Setup
 - Relationship & Process Automation
 - Types Of Flows & Security
 - Apex, Testing & Debugging
 - VS Code Setup & CLI Setup
 - Lightning Web Components (LWC) & API
- Earned Super Badges in:
 - Apex Specialist
 - Process Automation Specialist
 - Developer Super Set