

Analyzing satisfaction among the students on e-learning under the pandemic situation

By conducting this survey we intend to predict satisfaction among the undergraduate students on e-learning under the pandemic situation. The survey should only take 5-6 minutes, and answers remain fully confidential and will be only used for academic purposes.

***Required**

1. Are you experiencing e-learning under the pandemic situation? *

Mark only one oval.

☐ Yes

☐ No

Learning Satisfaction

2. How satisfied or dissatisfied were you with e-learning under the pandemic situation? *

Mark only one oval.

☐ Very Satisfied

☐ Satisfied

☐ Neither Satisfied nor Dissatisfied

☐ Dissatisfied

☐ Very Dissatisfied

3. How satisfied or dissatisfied were you with the online interaction you had with the lecturers? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

4. How satisfied or dissatisfied were you with the course level of engagement? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

5. How satisfied or dissatisfied were you with the lecture's various online teaching approaches? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

6. How satisfied or dissatisfied were you with the e-learning materials? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

7. How satisfied or dissatisfied were you with your grades with e-learning? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

8. How satisfied or dissatisfied were you with satisfied with staff responsiveness to technical support? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

9. What type of learning method (or methods) are you recommending as future learning *

Mark only one oval.

- ☐ Only online classes
- ☐ Blended classrooms
- ☐ Only face to face classrooms

Internet Connectivity

10. What kind of device you used for e-learning? *

Mark only one oval.

- ☐ Phone
- ☐ Tablet
- ☐ Computer

11. How satisfied or dissatisfied were you with satisfied with your internet connectivity? *

Mark only one oval.

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neither Satisfied nor Dissatisfied
- ☐ Dissatisfied
- ☐ Very Dissatisfied

12. How often did you face connection interruptions during lectures? *

Mark only one oval.

- ☐ Always
- ☐ Often
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

13. What kind of network you are using for e-learning? *

Mark only one oval.

- ☐ Wireless connectivity
- ☐ Cable connectivity
- ☐ Fiber optic connectivity

Demographic data

14. What is your university? *

15. What is your degree program? *

16. Your gender *

Mark only one oval.

- ☐ Male
- ☐ Female
- ☐ Prefer not to say
- ☐ Other: _____

17. What is your age? *

18. What is your district? *

Mark only one oval.

- ☐ Ampara
- ☐ Anuradhapura
- ☐ Badulla
- ☐ Batticaloa
- ☐ Colombo
- ☐ Galle
- ☐ Gampaha
- ☐ Hambantota
- ☐ Jaffna
- ☐ Kalutara
- ☐ Kandy
- ☐ Kegalle
- ☐ Kilinochchi
- ☐ Kurunegala
- ☐ Mannar
- ☐ Matale
- ☐ Matara
- ☐ Monaragala
- ☐ Mullaitivu
- ☐ Nuwara Eliya
- ☐ Polonnaruwa
- ☐ Puttalam
- ☐ Ratnapura
- ☐ Trincomalee
- ☐ Vavuniya

19. What is the nearest city to your home?

20. What is your grama niladhari divisions?

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