



MUTHU SELVAM

IT ENTHUSIAST

CONTACT

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 muthuselvam00757@gmail.com

 Chennai,Tamil Nadu

SKILLS

- SDLC
- Test Cases
- Bug Reporting
- SQL
- Attention to Detail

EDUCATION

B.E - Computer Science and Engineering -CGPA - 7.7

2019 - 2023

Dhanalaksmi College of Engineering

Higher Secondary School Certificate (HSC) - 56%

2019

St.Mary's Higher Secondary School

Secondary School Leaving Certificate (SSLC) -77%

2017

St.Mary's Higher Secondary School

LANGUAGES

- English Fluency Level : Intermediate
- Tamil Fluency Level : Proficient

PROFILE SUMMARY

Dedicated young man who has the desire to join an organization where I can contribute all my best for the growth of myself and the organization and to achieve a Challenging position in my career and do it all with my sincerity.

EXPERIENCE

TANGO IT SOLUTIONS INDIA PRIVATE LIMITED, Chennai.

Role : Technical Support Executive

- Conducted image auditing and video validation.
- Reviewed recorded video footage/images to provide valuable insights.
- Identified and reported anomalies, violations, or policy noncompliance in images.
- Maintained accurate records of incidents and findings. Oversee software deployment, quality assurance, bug resolution, and footfall tracking .
- Provide technical support, conduct audits, and ensure data validation and compliance.
- Manage reports, analyse data, and maintain documentation using Microsoft Excel.
- Handled escalation and troubleshooting tasks. Exhibited strong analytical and effective interpersonal skills.

MANUAL TESTING

- Understanding Software Requirement Specification (SRS) and identifying test scenarios.
- Knowledge of SDLC, STLC, and Defect Life Cycle.
- Ability to identify test scenarios, design, and prepare test cases.
- Basic understanding of Black Box Testing, including Boundary Value Analysis (BVA) and Equivalence Class Partitioning (ECP)

SOFT SKILLS

- 1.Attention to Detail
- 2.Teamwork
- 3.Adaptability.
- 4.Communication