User
Manne Niranjan

User ID	manne.niranjan	Email	niranjanreddymanne2507@gr
First name	Manne	Language	-- None --
Last name	Niranjan	Calendar integration	Outlook
Title		Time zone	System (America/Los_Angeles)
Department		Date format	System (yyyy-MM-dd)
Password needs reset	☐	Business phone	
Locked out	☐	Mobile phone	
Active	☑	Photo	Click to add...
Web service access only	☐		
Internal Integration User	☐		

Update | Set Password | Delete

User - Katherine Pierce ☆

Search

User
Katherine Pierce

User ID	Katherine Pierce	Email	
First name	Katherine	Language	-- None --
Last name	Pierce	Calendar integration	Outlook
Title		Time zone	System (America/Los_Angeles)
Department		Date format	System (yyyy-MM-dd)
Password needs reset	☐	Business phone	
Locked out	☐	Mobile phone	
Active	☑	Photo	Click to add...
Web service access only	☐		
Internal Integration User	☐		

Update | Set Password | Delete

Group
certificates

Name	certificates	Group email	
Manager	Katherine Pierce	Parent	
Description			

Name	Platform	Group email	
Manager	Manne Niranjan	Parent	
Description			

Name	Certification_role			Application	Global	ⓘ
Requires Subscription	Unspecified			Elevated privilege	☐	
Description	Can deal with certification issues					

Name	Platform_role			Application	Global	ⓘ
Requires Subscription	Unspecified			Elevated privilege	☐	
Description	Can deal with platform related issues					

	Column label	Type	Reference	Max length	Default value	Display
	Created by	String	(empty)	40		false
	Created	Date/Time	(empty)	40		false
	Sys ID	Sys ID (GUID)	(empty)	32		false
	Updates	Integer	(empty)	40		false
	Updated by	String	(empty)	40		false
	Updated	Date/Time	(empty)	40		false
✕	Assigned to group	Reference	Group	40		false
✕	Assigned to user	Reference	User	32		false
✕	Comment	String	(empty)	40		false
✕	Issue	String	(empty)	40		false
✕	Name	String	(empty)	40		false
✕	Priority	String	(empty)	40		false
✕	Service request No	String	(empty)	40	javascript:getNextObjNumberPadded();	false
✕	Ticket raised Date	Date/Time	(empty)	40		false
+	*Insert a new row...*					

< ≡ **Access Control**
u_operations_related

📎 ⚡ ⚙ ⋯ Update Delete ↑ ↓

Definition ⌄

Access Control Rules allow access to the specified resource if *all three* of these checks evaluate to true:
1. The user has one of the roles specified in the **Role** list, or the list is empty.
2. Conditions in the **Condition** field evaluate to true, or conditions are empty.
3. The script in the **Script** field (advanced) evaluates to true, or sets the variable "answer" to true, or is empty.

The three checks are evaluated independently in the order displayed above.
More Info

Requires role ⚙ ⏪ ◀ 1 to 3 of 3 ▶ ⏩ —

	Role
✕	u_operations_related_user
✕	Platform_role
✕	Certification_role
+	*Insert a new row...*

Access Control
u_operations_related.u_service_request_no

Update	Delete				

* Type	record		Application	Global	ⓘ
* Operation	write	ⓘ	Active	✓	
Admin overrides	✓		Advanced	☐	
Protection policy	-- None --				
* Name ▶	Operations related [u_operations_related]		Service request No		
Description					
Condition	4 records match condition 🐞				

Add Filter Condition   Add "OR" Clause

-- choose field --   -- oper --   -- value --

☐ ⓘ	u_operations_related.u_priority	write	record	true	admin	2024-04-16 22:32:12
	u_operations_related.u_ticket_raised_date	write	record	true	admin	2024-04-16 22:30:22
	u_operations_related.u_name	write	record	true	admin	2024-04-16 22:29:00
	u_operations_related.u_issue	write	record	true	admin	2024-04-16 22:23:31
	u_operations_related.u_service_request_no	write	record	true	admin	2024-04-16 22:17:14

servicenow   All

🔽 Flow   📌

FAVORITES

No Results

ALL RESULTS

⌄ Docker Webhook Answer Subf...

   Docker Webhook Answer Subf...

   Webhook Answer Sub**flow**

⌄ Process Automati...   Flow & Action Designer

Flow Designer ↗   ✏️ ⭐

  ⌄ **Flow** Administration

Flows Subflows Actions Executions Connections Help

New ▾

Flow
Subflow
Action
Data Stream

Search | Updated ▾ | Search

▽ All

	Name	Internal name	Application	Status	Active	Updated ▼	Updated by
	Search	Search	Search	Search	Search	Search	Search
☐	Standard Laptop task	standard_laptop_task	Global	Published	true	2024-04-16 23:33:53	admin
☐	Email Sending For P1	email_sending_for_p1	Global	Published	false	2024-04-16 04:22:31	admin
☐	Daily Task Reminder	daily_task_reminder	Global	Draft	false	2024-04-16 00:08:03	admin

Flow properties ✕

✳ Flow name	Regarding certificates
Description	Describe your flow
Application	Global ▾
Protection	-- None -- ▾
Run As	System User ▾

Cancel   Submit

TRIGGER

now Operations related Created or U[Trigger: Created or Updated]garding certificates)   ⊞ 🗑

Trigger | Created or Updated ▾

✳ Table | Operations related [u_operations_related] ✕ ▾

Condition All of these conditions must be met

Issue ▾ | is ▾ | Regarding certificates ▾ | OR AND ⊖

or

New Criteria

Run Trigger | For every update ▾

Advanced Options ⌄

Delete   Cancel   Done

ACTIONS   Select multiple

1   now   Update Operations related Record   ⑦

Action	Update Record ▾
✱ Record	Trigger ... ▸ Operations relate... ✕
✱ Table	Operations related [u_operations_related] ✕ ▾
✱ Fields	Assigned to group ✕ ▾ certificates ✕ ▾

+ Add field value

Delete   Cancel   Done

---

servicenow Flow Designer   ❓

⌂   Flow
        Regarding certificates ✕   +

🔀   **Regarding certificates** Active   Regarding certificates   View: ⊟ ⊞ | Test Deactivate Activate Save ⋯

TRIGGER

now   Operations related Created or Updated where (Issue is Regarding certificates)

ACTIONS   Select multiple

1   now   Update Operations related Record   ⑦

⊕   Add an Action, Flow Logic, or Subflow

ERROR HANDLER

Data   Collapse All   ⟩

▸ Flow Variables

▾ Trigger - Record Created or Updated

▸ Operations related Record   Record

▸ Changed Fields   Array.Object

Operations related Table   Table

Run Start Time UTC   Date/Time

Run Start Date/Time   Date/Time

▾ 1 - Update Record