

# New Lead Manager Features How-To-Guide - June 2011

### **NEW** Lead Manager Toolbar:



The new Lead Manager toolbar is now divided into easy-to-use tabs: Home | Search | Track | Calendar | Address Book | Manage

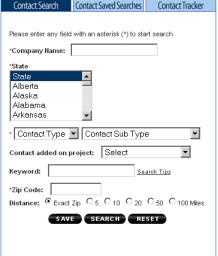




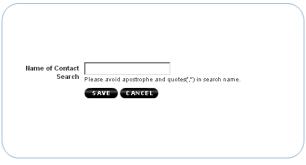
All of the items previously contained in Search Project News are now available on the Search tab on the Lead Manager toolbar with Search Contacts having a new enhanced Contact Search

- Quick Search
- Advanced Search
- Saved Searches
- NEW Enhanced Search Contacts
   Contact Search





- You may enter any field with an asterisk (\*) on the Contact Search form to perform a new enhanced Contact Search
- Search by any one or combination of: \*Company Name, \*State, \*Contact Type,
   Contact Subtype, Activity (Contacts added on project by date range), Keyword,
   \*Zip Code or Radial Distance from specific Zip Code.
- Click SEARCH to search contacts by the parameters entered without saving as a Contact Saved Search
- Click SAVE to save the search as a Contact Saved Search
- Enter a title for the Contact Saved Search in the form on the page which opens and click SAVE. NOTE: avoid using an apostrophe or quotes (',") in search name.







All of the items previously contained in Project Tracker and now available on the Track tab include:

- Saved Projects
- Updated Projects
- Project Tracker

**NEW items on the Track tab include:** 







When linking to a contact from project details a contact can be added to Contact Tracker by:

• Clicking the View Profile link then clicking the reck icon

When reviewing Contact Search results a contact can be added to Contact Tracker by:

- Clicking the will icon in the Profile column and following the step above OR
- Clicking the fine icon in the Contact Tracker column
- Enter your email in the window which opens to track contact. To receive update emails click SAVE OR check the "Do not send email" box if you do not want update emails.



- Contact is added to Contact Tracker and if "Do not send email" was not selected, you will receive an email when any of the following occur for the contact:
  - 1. When a contact is added to any project
  - 2. Contact phone number changed
  - 3. Contact fax number changed
  - 4. Contact address changed
  - 5. Contact website changed
  - 6. Contact email changed



When a contact is tracked in Contact Tracker if any of the six (6) updates listed above occur an email notification is sent to the email address entered when the contact was tracked.

To view updated contacts go to Track then click Updated Contacts

If you have contacts which have updates the following is displayed:



• If none of your tracked contacts were updated the following message is displayed:



 If you do not have any contacts tracked in your Contact Tracker the following message is displayed:









Contact Saved Searches is where contact searches are saved when Save is clicked. Refer to how to save a Contact Search above.

- Click Saved button to Run the Contact Saved Search
- Click Edit icon to Edit the Contact Saved Search criteria
- Click Delete icon to Delete the Contact Saved Search

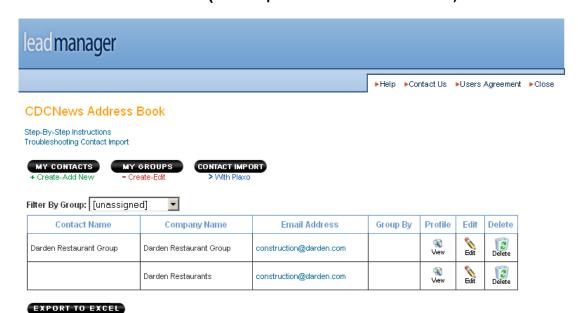
Calendar







### • Address Book (NOTE: opens on a new tab in browser)



#### \_\_\_\_

#### Create/Add New Contact

- 1) Click + Create-Add New
- 2) Select Group (refer to My Groups section below for additional information)
- 3) Enter contact information
- 4) Click ADD

### **Edit/Update Contact**

- 1) Click Edit beside the contact you want to update
- 2) Edit or Add updated or additional contact information
- 3) Click UPDATE

#### **Delete Contact**

- 1) Click Delete beside the contact you want to remove
- 2) Click DELETE to confirm you want to delete the contact record
- 3) Click CANCEL to prevent the contact record from being deleted

### **MY GROUPS**

#### Create/Edit Group

- 1) Click Create-Edit
- 2) Enter New Group Name
- 3) Click ADD

### **Edit/Update Group Name**

- 1) Click Edit beside the Group Name you wish to update
- 2) Edit Group Name
- 3) Click UPDATE to change Group Name
- 4) Click CANCEL to prevent the Group Name from being changed

#### **Delete Group**

1) Click Delete beside Group Name you wish to remove

NOTE: DELETE IS UN-REVERSIBLE AND WILL REMOVE THE GROUP FROM YOUR GROUP LIST
AND THE GROUP FROM ANY CONTACT(S) YOU HAD ASSIGNED TO IT!

### **NEW CONTACT IMPORT**

NOTE: Your CDCNews Address Book is confidential and only viewable by you.

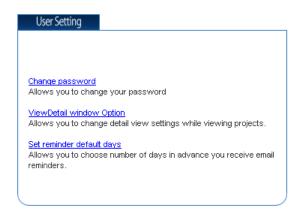
- 1) Click > With Plaxo
- 2) **Select** where your contacts are saved
  - NOTE: This will enable you to copy your external contacts into your CDCNews Address Book
- 3) **Click** the yellow message bar to download the required Active X.
- 4) **Click** on the folder that contains your contacts. Either select the box(es) next to each contact you want added to your **CDCNews** Address Book, OR click 'Select All' to import all your contacts
- 5) Click Next. It will read: "these are the contact you have selected"
- 6) Click Done
  - NOTE: The contacts you selected will appear at the top of your CDCNews Address Book
- Click Upload to complete the process. All the contacts you selected should now appear in your CDCNews Address Book



### User Setting

- Change Password Allows you to change your password
- View Detail Window Option Allows you to change detail view settings while viewing projects
- Set Reminder Default Days Allows you to choose number of days in advance you receive email reminders







### User Setting





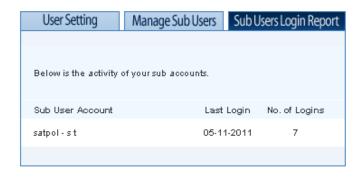
### Manage Sub Users

From this area you can manage your sub user accounts.

- Click Sub User to add Sub User account
- Click Login As to login to Sub User account
- Click Edit to edit Sub User account
- Click to delete a Sub User account



# Sub Users Login Report



## **NEW** Project Screener

- Click & men icon on project listings to screen projects from posting in your New & Updated search results
- Click icon on project listings to remove projects screened to post again in your New & Updated search results



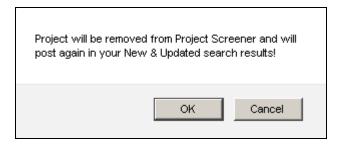
When Somen is clicked the following alert message is displayed:



- Click to screen project from posting in your New & Updated search results.

  The schanges to and will no longer post in your New & Updated search results.
- Click Cancel to prevent project from being screened. The Screen icon remains unchanged.

When S is clicked the following alert message is displayed:



- Click to remove project from being screened from your New & Updated search results.
  - The Schanges back to some and will post again in your New & Updated search results.
- Click Cancel to maintain the project of being screened from your New & Updated search results. The icon remains unchanged.