

Muti Shuman

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Coder|CAD developer|Engineering Student|

Sales Representative|Apple Certified Technician

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OBJECTIVE

As a hard-working, flexible team player, excellent communicator, and quick learner, I have the capacity to assimilate and have been an accomplished driver of diversified projects. I have a wide range of experiences that have strengthened my expertise in engineering, team dynamics, and software coding. I hope to build on these skills and garner new skills in my future experiences.

EXPERIENCES

Apple, Palo Alto (Stanford), CA — *Genius Technician*

January 2022 - PRESENT

As a Genius, I am tasked with creating hardware, software, environmental and educational solutions for anyone and everyone that comes to Apple. Along with this, I am responsible for leading my team towards their goals of becoming better technicians and with repairing any hardware and software issues with devices while ensuring I do so safely and correctly.

Apple, Palo Alto (Stanford), CA — *Sales Specialist*

July 2021 - January 2022

In this role, I have had the opportunity to work with a great team while providing excellent customer service. As a sales specialist, I learned the importance of approaching each encounter with understanding and patience as every customer has a varied level of knowledge regarding Apple products. I also supported the Genius bar by solving technical issues. Overall, I have been productive in aiding customers in achieving their full potential with the help of Apple's products and services.

Sequoia Networks, Santa Clara, CA — *Intern*

April 2021 - July 2021

Working as an intern at Sequoia Networks helped me expand my knowledge when it comes to general I.T. I was able to use my skills to help manage data, resolve software/hardware issues, for multiple companies in the area. This experience has helped gain a wide spread amount of knowledge when it comes to technical issues and resolving such issues.

AWARDS

First place in Fusion Autodesk Design Competition - October 2021

This award was given to my team and I for having the best overall design amongst a number of other colleges. It is to help those with one hand be able to achieve the same sense of ease as people without this challenge.

Berkley's Physics Through Cosmology workshop -August 2019

- Accepted into the wonderful physics through cosmology program.

- Attended lectures by experts working on international physics research at the international research facilities at the Lawrence Berkeley National Laboratory.
- Took part in colleagues from around the Bay Area.
- Received a certificate of achievement & completion at the end of the workshop.

EDUCATION

Santa Clara University, Santa Clara - **GPA: 3.70**

Major: Computer Science & Engineering

Planned Graduation: June, 2025

College of San Mateo, San Mateo - **GPA: 3.60**

Received my AA in: **Math, Science, & Engineering**

June, 2020 - June, 2023

Junipero Serra High School, San Mateo - **GPA: 3.61**

Graduated - June 2020

KEY SKILLS & INTERESTS

- **Basic/learning Coding skills in:** Python, C++, Java,
- **CAD development skills with:** 3D printing, Fusion 360, Sketchup, TinkerCAD
- **Soft Skills:** Advanced problem solving skills, works efficiently, thorough and clear communication, strong attention to detail, and works well in teams.
- **Customer Service Skills:** Polite and approachable demeanor, leadership, and clear communication.
- **Language:** Proficient in English and advanced in arabic.

PROJECTS

Single Handed Utility Tool For those with Disabilities (1st place in AutoDesk Design Competition)— ([Click here](#))

This was a project developed by my team and I, which helps provide assistance in the kitchen to people who may not have two hands or the ability to use both hands. Using CAD development software and collaboration to develop a tool that helps make the user's life easier, my team and I managed to win 1st place in this design contest.

AI Emotion Detection

March-April 2019

This website was developed by my team and I in order to achieve two primary goals. These goals included: developing an AI to be able to recognize a person's emotions, as well as gain a significant understanding about how data science and AI development works. I was tasked with writing scripts for collecting, organizing and labeling the training data.