

## Mutturaj Baradol

☎ +91-8861394794 | ✉ [mutturajb@gmail.com](mailto:mutturajb@gmail.com) | 🔗 [LinkedIn - Mutturaj Baradol](#)

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### Objective

Results-driven **Program Manager** with **17+ years of experience** in software development and project/program management, specializing in **Connectivity Software, Advertisements, eCommerce, and Mobile Applications (Android, iOS, and Cross-Platform)**. Extensive experience in **managing large-scale programs, leading cross-functional global teams, risk management, and driving process improvements** to deliver high-quality solutions. Adept at **stakeholder alignment, budgeting, scheduling, and execution** of complex technology programs.

### Key Skills & Tools

- **Program & Project Management:** Agile Methodologies, Risk Management, Stakeholder Management, Budgeting & Scheduling, Execution & Delivery
- **Program Management Tools:** JIRA, Confluence, Gantt Charts, Dashboards, MS Project, DOMO
- **Software Development Lifecycle (SDLC):** Planning, Execution, Monitoring & Control, Process Optimization
- **Cross-Functional Leadership:** Driving collaboration across Engineering, QA, DevOps, Product Management, and Business Teams
- **Technology Expertise:** Connectivity Software, Cloud Computing, Data Analytics, Microservices (Java, Spring Boot, React, Python)

### Work Experience

#### Program Manager | Rakuten India Enterprise Pvt Ltd

May 2015 – Till Date

- RAG Chat Bot Implementation using Rakuten AI and LangChain
- Data Story Telling using DOMO
- Developing Location based services on Android Tablet
- Integrating Google Ads, Teads SDK
- Spearheaded the **planning, development, testing, and commercialization of software programs** in global connectivity and ad tech domains.
- Established program **execution schedules, resource planning, and risk management** strategies to meet delivery milestones.
- Defined and implemented **KPIs, dashboards, and tracking mechanisms** to provide clear visibility of project health, risks, and dependencies.
- Managed large-scale programs across **Singapore, Japan, China, and India**, ensuring successful cross-functional collaboration.
- Directed the **development, testing, and integration** of connectivity software solutions, ensuring high performance and scalability.

- Achieved **20% increase in ad sales** and **15% improvement in project success rate** through strategic process enhancements.
- Led **advanced scrum roadmap initiatives** to standardize workflows and streamline program execution.

## Previous Experience

### Technical Lead | Trellisys.net *(May 2014 – Apr 2015)*

- Led development teams in delivering software solutions with a focus on project execution and stakeholder alignment.

### Senior Consultant | Simplr Solutions Singapore *(May 2012 – Mar 2014)*

- Solution Architect for Retail Application Development Windows OS, Android, iOS
- Coding for Handheld Printers

### Senior Software Engineer | EMIDS Technologies Pvt Ltd *(May 2011 – Apr 2012)*

- Healthcare Application development on Android Phone/Tablet

### Software Engineer | Mindteck Software Malaysia SDN BHD *(Mar 2010 – Mar 2011)*

- Android OS Tool Chain Modification for Call Log, Camera, Gallery

### Software Engineer | Thinkways Software Technologies Pvt Ltd *(Dec 2009 – Feb 2010)*

- RFID and NFC based communications

### Member Technical | Proof Systems India Pvt Ltd *(Mar 2008 – Dec 2009)*

- J2ME, BlackBerry, Android Application Development

## Education

- **M.Tech in Software Engineering** – Vishveshwariah Technological University (2016)
- **B.E in Computer Science** – Vishveshwariah Technological University (2007)

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## Certifications

- **Certified Scrum Master (CSM)**
- **Advanced Certified Scrum Master (A-CSM)**
- **PRINCE2 Agile**
- **Prompt Engineering with ChatGPT**