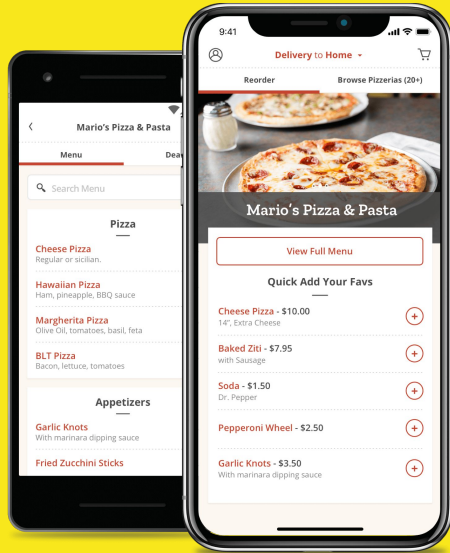


Design of OC Pizza Technical Management System



The Team

To answer the question, “Why should we design OC Pizza Technical Management System?”



Objectives

**To be more efficient
in the handling of
orders.**

- To inform or notify customers about the status of their order

**To follow the orders
placed and their
preparation in real
time.**

- Pay for their order online if they would like, otherwise they will pay directly to the delivery person

- To follow the stock of remaining ingredients to know which pizzas are still available

Some facts

Oc pizza already has five stores and plans to open at least three more by the end of the year.



Firstly, let's talk about the
different actors &
workflow...

Customer

Customer of OC Pizza is someone who orders pizza by phone or online via the OC Pizza website.

Manager

Manager of OC Pizza has the key role of distributing and managing the store online and offline.

Pizza Chef

Pizza Chef's responsibilities include preparing pizza and informing the Manager of the kitchen when it runs out of ingredients.

Delivery Person

His job is to deliver the pizza in time and receive cash in case the customer has to pay by cash-on-delivery.




OC Pizza Workflow

How it works



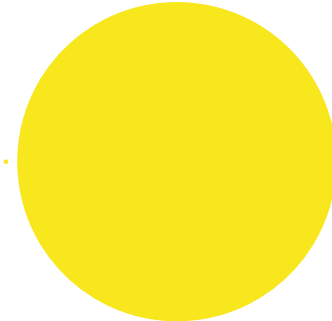
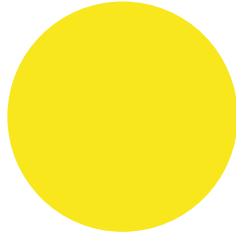
**Customer orders
pizza online via the
website or by phone.**



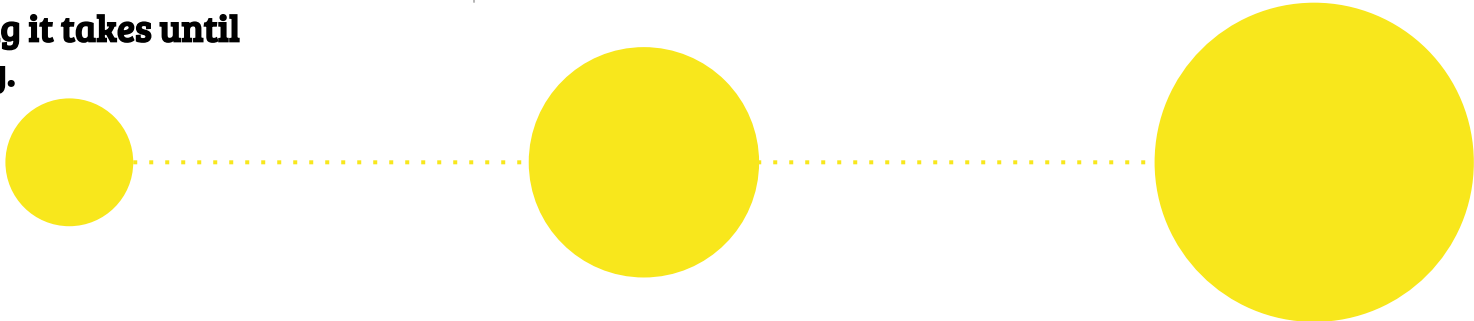
**Manager receives the order and
distributes the order by
customer location to the closest
OC Pizza outlets.**



**Pizza chef receives
the order and starts
preparing.**



How it works



Customer receives notification about his pizza and his order status and an estimation of how long it takes until delivery.

Pizza chef finishes preparing the pizza and informs the Manager of the order status.

Manager checks the availability of the delivery man.

How it works



Delivery man picks up the order and delivers the pizza to the customer.



Delivery person receives cash in case the customer has to pay on delivery.



Customer can rate our service online



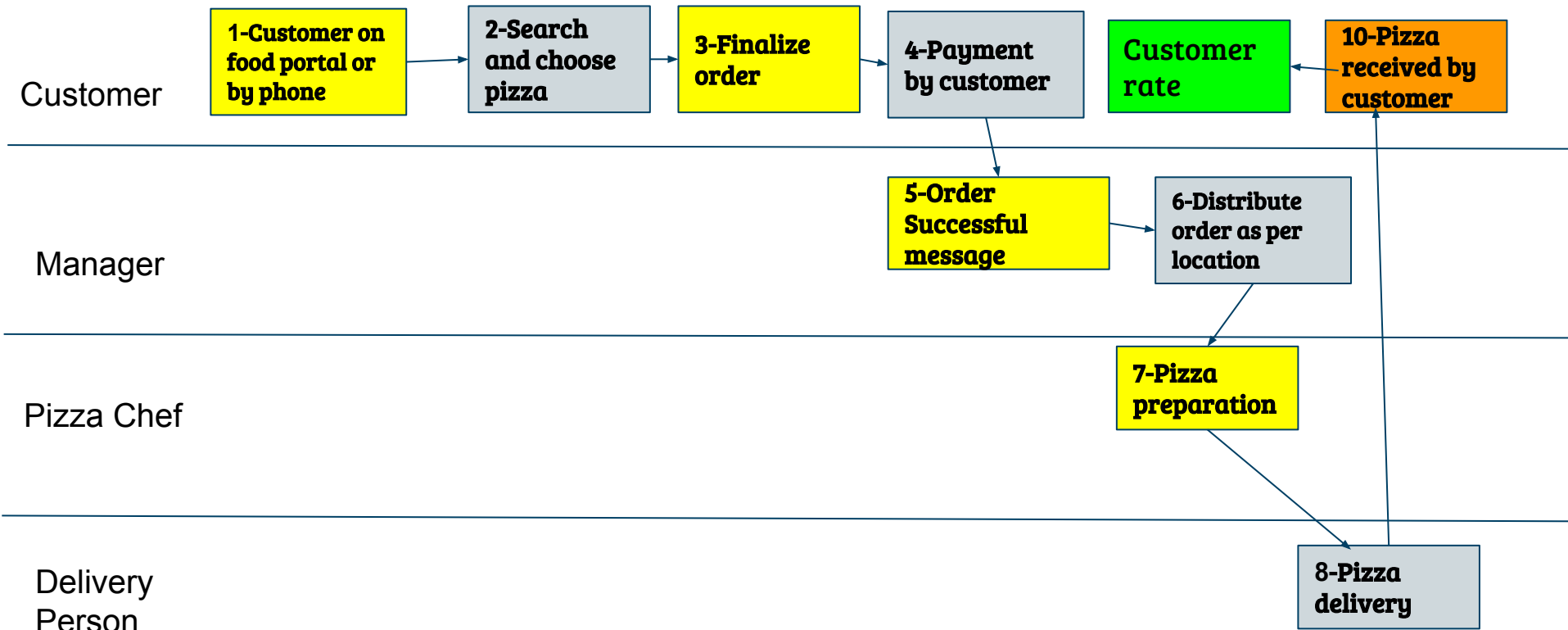
VectorStock.com/2207189

Secondly, the
lifecycle of the
order...

19 av.

■ New Visitor ■ Returning Visitor





Thank you!

