Visakhapatnam 🗣

Summary

Experienced Team Leader with 5+ years in Operations, ML, data annotation, content moderation, and supply chain operations. Proven ability to lead cross-functional teams, streamline workflows, and deliver high-quality annotated data for LLMs and computer vision models. Adept at optimizing logistics and hub operations with strong hands-on expertise in digital tracking and dispatch management.

<u>⊪</u> Skills



Education

Sri Basara Degree College, Visakhapatnam
Bachelor of Commerce (Computers) - Computers Oct 2018

Experience

Whizard

Process Associate Nov 2024 - Mar 2025

- Segregation of Shipments: Sorted shipments by pin code and reported misrouted bags to the supervisor.
- Bagging Support for Deliveries: Assisted DAs in bagging and loading shipments into delivery vans.
- Reconciliation Process: Counted and verified shipments to ensure accurate dispatch records.
- RTO (Return to Origin) Bagging: Bagged RTO shipments as instructed for next-day return dispatch.
- Tracking and Monitoring DA Reporting: Monitored DA reporting and followed up with unreported associates.
- Performed text annotation on invoice documents, labeling key fields including invoice numbers, dates, Amounts, and tax values to train and validate NLP/OCR models for automated invoice processing.

iMerit Technology Services Pvt Ltd

Team Lead

Jul 2022 - Mar 2024

- Labelled and tagged data with relevant information, such as bounding boxes for images and sentiment labels for text.
- Ensured accuracy and consistency in annotations.
- Reviewed and verified data for quality control.
- Collaborated with teams to improve workflows.
- Specialized in image (objects, bounding boxes) and text (sentiment, entity recognition) annotation.

Patra India Senior Executive

Nov 2019 - Nov 2021

- Managed US insurance benefits and claims efficiently.
- Established long-term relationships with key stakeholders to ensure successful project completion.
- Implemented systems that improved organizational workflow efficiency by 20%.
- Developed and their completed a strategy of eligibility for client in favorable.
- Overachieved tasks territory by 120- 130%

Pro-Vigil Video Surveillance Monitoring Operator

Apr 2018 - Jun 2019

- Monitored live camera feeds to detect and analyse activities.
- Investigated alerts and took appropriate actions.
- · Prepared detailed reports on observations and incidents.
- Ensured real-time surveillance for security and compliance.

Awards

- Best Employee Award
- · Received client appreciation for on-time work completion and reliability

Certifications

- Computer Vision Level 2 certified in Learning and Development(L&D)
- · Shipping & Logistics, Supply chain management Certified
- Logistics & Supply Chain Management certified
- · Hardware & Networking certified
- · Supply chain digitization certified

Projects

Worked on Whizard.(Intern)

Hub Operations Support.

Worked on Delhivery Ltd.(Intern)

Latitude Al

Content moderation

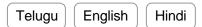
Worked on Patra India.

Eligibility HUB-NOE orked

on Pro-Vigil(VGS).

ELB (Electric Load Balancing)

🛂 Language



39 Hobbies

Learning new things, Playing cricket.