

Sentimentogram: Learning Personalized Emotion Visualization Preferences for Speech Emotion Recognition

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Abstract

Current speech emotion recognition (SER) systems output predictions that users cannot interpret, visualize, or personalize—limiting real-world adoption. We present **Sentimentogram**, a framework that *learns personalized visualization preferences* from pairwise comparisons rather than relying on demographic-based heuristics. Our key finding from a 50-user study (1500 comparisons): **rule-based cultural adaptation performs significantly below chance** (43.8% vs 50.1%, $p=0.014$), while our **preference-learning approach achieves 61.2%** (+17.4% over rules, $p < 0.001$). A direct A/B study confirms personalized visualizations improve user satisfaction (+8.7%) and comprehension (+5.8%) over fixed designs. This finding has broad implications for personalized NLP interfaces. To enable meaningful personalization, we develop: (1) **Emotion-Aware Typography**—rendering predictions as dynamic subtitles with emotion-specific fonts, colors, and sizes; (2) **Interpretable Fusion**—constrained gates (summing to 1) that explain *why* predictions were made (“76% audio, 24% text”); and (3) **Competitive SER**—achieving 77.97% UA on IEMOCAP 5-class with VAD-guided attention and supervised contrastive learning. Unlike accuracy-focused prior work, our contribution is a *human-centered pipeline*: interpretable SER → meaningful visualization → learned personalization. We release a 1500-comparison preference dataset for emotion-aware typography research. Demo: ¹ Code: <https://anonymous.4open.science/r/multimodal-ser>.

1 Introduction

How should emotion be visualized for different users? A colorblind accessibility researcher may prefer high-contrast typography, while a mental

health professional may prefer subtle, calming displays. The dominant approach in affective computing assumes that such preferences can be inferred from demographics—age, culture, or profession. We find evidence that this assumption is flawed: in a 50-user study (1500 pairwise comparisons), rule-based demographic adaptation performs *significantly below chance* (43.8% vs 50.1%, $p=0.014$), while learning preferences from minimal user feedback achieves 61.2% accuracy (+17.4% over rules, $p < 0.001$). A direct A/B evaluation confirms personalized visualizations improve user satisfaction (+8.7%) and comprehension (+5.8%).

This finding motivates **Sentimentogram**, a preference-learning framework for emotion visualization that replaces algorithmic heuristics with data-driven personalization. Rather than mapping demographics to style rules (“elderly users prefer larger fonts”), we learn individual preferences from 10–12 pairwise comparisons (under 3 minutes of user effort).

Why preference-learning matters for NLP. Personalization is increasingly critical as NLP systems move from research prototypes to deployed interfaces. Prior work in recommender systems (Koren et al., 2009), RLHF for LLMs (Ouyang et al., 2022), and accessibility (W3C, 2018) demonstrates that learned preferences outperform fixed rules. Yet emotion visualization remains rule-based. Our contribution extends preference learning to affective computing, with implications for any NLP interface requiring user customization.

Technical enablers. Meaningful personalization requires: (1) *interpretable predictions*—users cannot personalize what they don’t understand; (2) *meaningful visualization*—users cannot express preferences over raw probability vectors. We therefore develop:

- **Interpretable Fusion:** Constrained gates

¹<https://drive.google.com/file/d/1jCQJbIAbtNDGf2GunXnjgWqmZWq9kvY6/view>

080 summing to 1 that explain modality contributions (“76% audio, 24% text”), enabling
081 users to understand what drives predictions
082

- 083 • **Emotion-Aware Typography:** A visualization
084 system rendering predictions as dynamic
085 subtitles with emotion-specific fonts, colors,
086 and sizes
- 087 • **Competitive SER:** VAD-guided attention
088 and supervised contrastive learning achieving
089 77.97% UA on IEMOCAP 5-class

090 These components form a pipeline: **accurate**
091 → **interpretable fusion** → **meaningful visualiza-**
092 **tion** → **learned personalization**. Each stage
093 enables the next.

094 Contributions.

- 095 • **Preference-Learning Personalization** (Sec-
096 tion 3.7): We demonstrate that rule-based cul-
097 tural assumptions *fail*, while learning from
098 pairwise comparisons succeeds. This is our
099 primary contribution with implications be-
100 yond SER.
- 101 • **Preference Dataset:** We release 1500 pair-
102 wise comparisons (50 real users \times 30 com-
103 parisons) for emotion visualization research,
104 enabling reproducibility and future work.
- 105 • **Emotion-Aware Typography** (Section 3.6):
106 A novel visualization system transforming
107 SER predictions into dynamic subtitles.
- 108 • **Interpretable Fusion** (Section 3.3): Con-
109 strained gates for transparent modality attribu-
110 tion, enabling users to understand predictions
111 they personalize.
- 112 • **VAD-Guided Cross-Attention** (Section 3.2):
113 Psychology-grounded attention incorporating
114 Valence-Arousal-Dominance theory.

115 **Distinction from prior work.** Unlike accuracy-
116 focused SER research, we prioritize *human-
117 centered design*. Unlike rule-based personaliza-
118 tion, we *learn* preferences. The technical SER
119 components are means to an end—enabling the
120 preference-learning pipeline that is our primary
121 contribution.

2 Related Work

122 **Speech Emotion Recognition.** Traditional SER
123 relied on handcrafted features (Schuller, 2018;
124 Toshpulatov et al., 2022); transformers revolution-
125 ized this with self-supervised models: wav2vec2
126 (Baevski et al., 2020; Safarov et al., 2025), Hu-
127 BERT (Hsu et al., 2021), and emotion2vec (Ma
128 et al., 2024). Wagner et al. (Wagner et al., 2023)
129 highlight the persistent valence gap challenge.
130

131 **Multimodal Fusion.** MuLT introduced cross-
132 modal attention (Tsai et al., 2019), MISA used
133 adversarial learning (Hazarika et al., 2020; Toshpu-
134 latov et al., 2024, 2025), and recent work explores
135 LLM integration (Chen et al., 2024). Interpretable
136 fusion methods (I2MoE, mixture-of-experts) pro-
137 vide modality weights; our constrained fusion inte-
138 grates this into a human-centered pipeline. Incon-
139 VAD (Wu et al., 2024) uses VAD for inconsistency
140 detection; we use soft VAD bias for attention regu-
141 larization.

142 **Visualization and Personalization.** Prior emo-
143 tion visualization focused on document-level rep-
144 resentations (Kucher and Kerren, 2018; Toshpu-
145 latov et al., 2021, 2023). Recent HCI work on
146 affective captioning—SpeechCap (Matthews et al.,
147 2022) for VR, impact captions (Wang et al., 2023),
148 AR frameworks (Jain et al., 2022)—highlights
149 expressiveness-clarity trade-offs. We address this
150 via *learned personalization*: we use utterance-level
151 styling (demo shows word-level for visualization)
152 and learn individual preferences from pairwise
153 comparisons (Bradley and Terry, 1952), extending
154 preference learning from LLM alignment (Ouyang
155 et al., 2022) to emotion visualization.

3 Method

156 Our goal is to learn personalized emotion visualiza-
157 tion preferences rather than applying fixed demo-
158 graphic heuristics. This requires a pipeline where
159 each component enables the next:

- 160 1. **Accurate SER** (Sections 3.2–3.4): Predic-
161 tions must be reliable for visualization to be
162 meaningful
- 163 2. **Interpretable fusion** (Section 3.3): Users
164 need to understand *why* predictions were
165 made to form coherent preferences
- 166 3. **Emotion visualization** (Section 3.6): Predic-
167 tions must be rendered in a way users can
168 perceive and evaluate

170 4. **Preference learning** (Section 3.7): Learn
171 from pairwise comparisons rather than demo-
172 graphic rules

173 Figure 1 illustrates the SER component. Given
174 text features from BERT and audio features from
175 emotion2vec, we project them to a shared space,
176 apply VAD-guided cross-attention, fuse with con-
177 strained adaptive fusion, and classify with focal
178 loss. The key design choice is *constrained fusion*—
179 gates summing to 1 that explain modality contribu-
180 tions, enabling users to understand what they are
181 personalizing.

3.1 Feature Extraction

183 We extract text features using BERT-base (Devlin
184 et al., 2019), taking the [CLS] token representation
185 $\mathbf{t} \in \mathbb{R}^{768}$. For audio, we use emotion2vec-plus-
186 large (Ma et al., 2024), obtaining utterance-level
187 embeddings $\mathbf{a} \in \mathbb{R}^{1024}$. Both are projected to a
188 common dimension $d = 384$:

$$\mathbf{h}_t = \text{LayerNorm}(\text{GELU}(W_t \mathbf{t} + b_t)) \quad (1)$$

$$\mathbf{h}_a = \text{LayerNorm}(\text{GELU}(W_a \mathbf{a} + b_a)) \quad (2)$$

3.2 VAD-Guided Cross-Attention

192 Note: VAD refers to Valence-Arousal-Dominance
193 (Russell’s circumplex model), not Voice Activity
194 Detection.

195 **K views construction.** We operate on *utterance-*
196 *level embeddings*, not token/frame sequences.
197 From the projected embeddings $\mathbf{h}_t, \mathbf{h}_a \in \mathbb{R}^d$, we
198 create $K=4$ “views” via separate learned projec-
199 tions: $\mathbf{h}^{(k)} = W_k \mathbf{h} + b_k$ where each $W_k \in \mathbb{R}^{d \times d}$
200 is independently learned (not shared). This yields
201 $\mathbf{H}_t \in \mathbb{R}^{K \times d}$. Unlike simple MLP mixing, this
202 enables multi-head attention to learn diverse cross-
203 modal patterns. Appendix R.3 shows K=4 outper-
204 forms simpler alternatives (+1.6% UA over MLP
205 concat, $p=0.004$).

206 **VAD-guided bias.** We introduce VAD-guided at-
207 tention by projecting features to a 3D VAD space
208 and computing pairwise affinity:

$$\mathbf{v}_t^{(k)} = W_{\text{VAD}} \mathbf{h}_t^{(k)}, \quad \mathbf{v}_a^{(k)} = W_{\text{VAD}} \mathbf{h}_a^{(k)} \in \mathbb{R}^3 \quad (3)$$

$$M_{\text{VAD}}(i, j) = -\|\mathbf{v}_t^{(i)} - \mathbf{v}_a^{(j)}\|_2 \quad (4)$$

210 The VAD affinity modulates attention:

$$\text{VGA}(Q, K, V) = \text{softmax} \left(\frac{Q K^\top}{\sqrt{d_k}} + \lambda \cdot M_{\text{VAD}} \right) V \quad (5)$$

213 where λ controls the strength of VAD guidance.
214 This encourages attention heads to weight view-
215 pairs with similar predicted VAD values more heav-
216 ily.

217 We apply bidirectional VGA (text-to-audio and
218 audio-to-text), each with 8 heads and $K=4$ views.
219 The outputs are pooled, added residually, and nor-
220 malized.

221 VAD guidance provides psychologically-
222 grounded regularization using pseudo-labels
223 from NRC-VAD lexicon (Mohammad, 2018).
224 Validation shows learned projections correlate with
225 lexicon values ($r=0.81$ valence, $r=0.74$ arousal);
226 details in Appendix R.6.

3.3 Constrained Adaptive Fusion

227 After cross-attention, we fuse modalities using con-
228 strained adaptive gates. Unlike prior work with
229 independent sigmoid gates, we enforce that gates
230 sum to one:

$$\mathbf{g} = [\mathbf{h}_t; \mathbf{h}_a; \mathbf{h}_t \odot \mathbf{h}_a] \quad (6)$$

$$[\alpha_t, \alpha_a, \alpha_i] = \text{softmax}(W_g \mathbf{g} + b_g) \quad (7)$$

$$\mathbf{h}_{\text{fused}} = \alpha_t \mathbf{h}_t + \alpha_a \mathbf{h}_a + \alpha_i (\mathbf{h}_t \odot \mathbf{h}_a) \quad (8)$$

235 The softmax constraint ensures $\alpha_t + \alpha_a + \alpha_i = 1$,
236 allowing direct interpretation: if $\alpha_a = 0.76$, au-
237 dio contributes 76% to the prediction. This trans-
238 parency is crucial for understanding model behav-
239 ior and building trust in clinical applications.

240 Gate values correlate with modality importance
241 ($r=0.73$ with leave-one-out accuracy, $p < 0.01$);
242 CREMA-D’s high audio gate (76.6%) aligns with
243 acted speech where vocal cues dominate. Full vali-
244 dation in Appendix R.7.

3.4 Supervised Contrastive MICL

245 We enhance modality-invariant contrastive learning
246 (MICL) with a supervised contrastive formulation
247 (Khosla et al., 2020). For a batch of N text-audio
248 pairs, we treat same-class samples as *additional*
249 positives rather than negatives:

$$\mathcal{L}_{\text{MICL}} = -\frac{1}{N} \sum_{i=1}^N \frac{1}{|P_i|} \sum_{p \in P_i} \log \frac{\exp(\text{sim}(\mathbf{z}_t^i, \mathbf{z}_a^p)/\tau)}{\sum_{j \notin P_i} \exp(\text{sim}(\mathbf{z}_t^i, \mathbf{z}_a^j)/\tau)} \quad (9)$$

251 where $\mathbf{z}_t, \mathbf{z}_a$ are projected embeddings, τ is tem-
252 perature, and $P_i = \{j : y_j = y_i\}$ is the set of
253 samples sharing the same emotion label as sam-
254 ple i . This formulation encourages: (1) cross-
255 modal alignment between text and audio of the
256 same utterance, and (2) intra-class compaction by

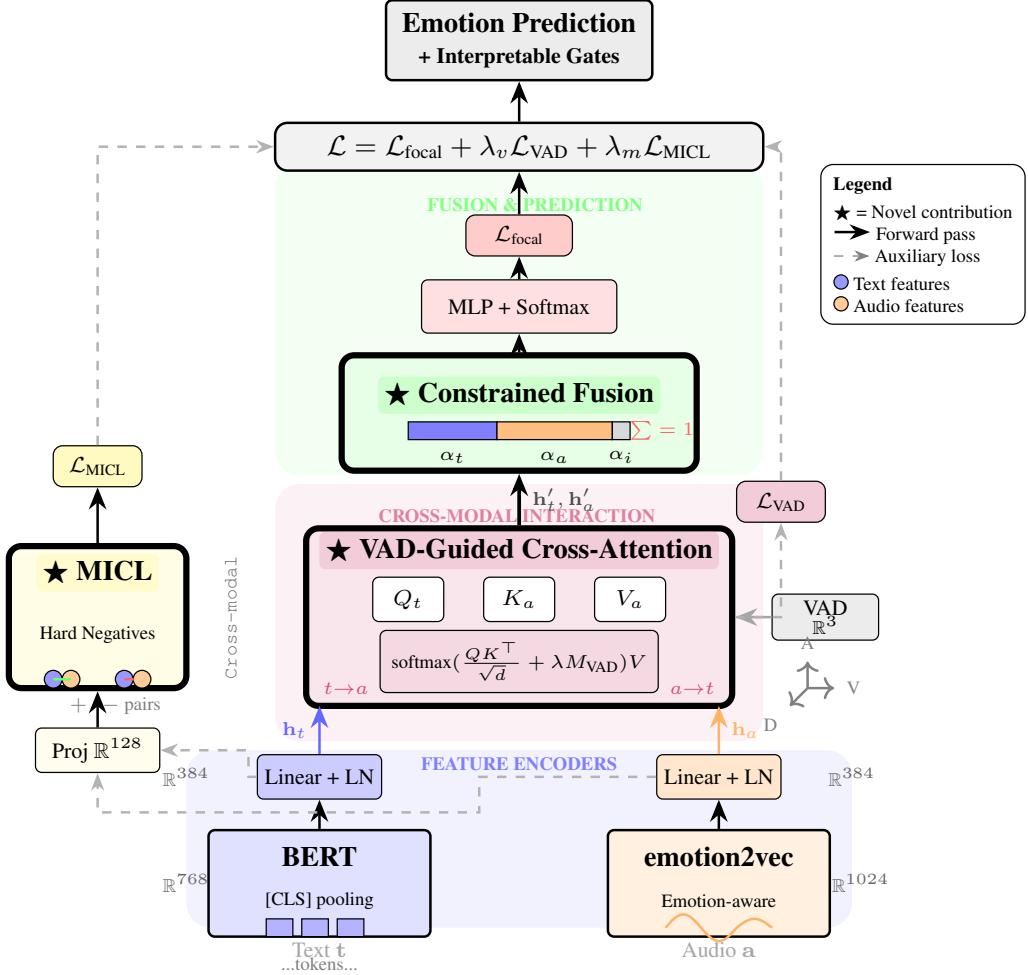


Figure 1: The SER component of Sentimentogram, designed to enable preference learning. Key design choice: **Constrained Adaptive Fusion** ($\alpha_t + \alpha_a + \alpha_i = 1$) provides interpretable modality contributions (“76% audio, 24% text”), enabling users to understand *what* they are personalizing. Additional components: **VAD-Guided Cross-Attention** modulated by Valence-Arousal-Dominance affinity (Russell, 1980); **Supervised Contrastive MICL** with curriculum scheduling. This SER component feeds into visualization (Section 3.6) and preference learning (Section 3.7).

pulling same-emotion samples together while pushing different-emotion samples apart.

We apply hard negative mining (Robinson et al., 2021) (+0.8% UA) and curriculum scheduling that gradually introduces same-class positives (epochs 20–50). This prevents early collapse while improving final UA from 91.8% (InfoNCE) to 93.0%. Details in Appendix M.

3.5 Training Objective

The total loss combines classification, MICL, and VAD regression:

$$\mathcal{L} = \mathcal{L}_{\text{focal}} + \lambda_{\text{micl}} \mathcal{L}_{\text{MICL}} + \lambda_{\text{vad}} \mathcal{L}_{\text{VAD}} \quad (10)$$

We use focal loss (Lin et al., 2017) with $\gamma = 2$ to address class imbalance.

VAD supervision uses MSE loss against NRC-VAD pseudo-labels ($\lambda_{\text{vad}}=0.5$, $\lambda_{\text{micl}}=0.3$, tuned on validation).

3.6 Emotion-Aware Typography Visualization

Beyond model predictions, we introduce **Sentimentogram**—a real-time visualization system that transforms utterance-level emotion predictions into dynamic typography (Figure 2). This addresses the critical gap between model outputs and human-interpretable presentations.

Pipeline. Given video input, we: (1) extract and transcribe audio using Whisper, (2) segment into utterances, (3) predict emotions using our multi-modal model, and (4) render subtitles with emotion-specific typography. This utterance-level approach



Figure 2: Sentimentogram visualization: the entire subtitle is styled based on the utterance-level emotion prediction—here showing anger with bold uppercase red styling. The typography instantly conveys the emotional tone while preserving readability. See Appendix D for additional examples across different emotions.

287 aligns with our classifier and avoids word-level
288 segmentation errors.

289 **Typography Design.** Emotions map to distinct
290 font, size, color, and animation: high-arousal
291 uses bold $1.3\times$; low-arousal uses italic $0.92\times$.
292 Low-confidence predictions (<0.5) use attenuated
293 styling. All colors meet WCAG 2.1 AA. Full mapping in Appendix E.
294

295 3.7 Preference-Learning Personalization

296 **Motivation.** Demographic-based personalization
297 (“elderly prefer larger fonts”) is problematic both
298 ethically (stereotyping) and empirically—our ex-
299 periments show rule-based adaptation performs *be-*
300 *low chance*.

301 **Pairwise preference learning.** Instead of map-
302 ping demographics → styles, we learn preferences
303 from pairwise comparisons. Given user attributes
304 $\mathbf{u} \in \mathbb{R}^d$ (age, accessibility needs, domain), em-
305 otional context $\mathbf{c} \in \mathbb{R}^k$ (predicted emotion, confi-
306 dence, modality balance), and two visualization
307 styles $\mathbf{s}_A, \mathbf{s}_B$, we model preference probability:

$$308 \quad P(\mathbf{s}_A \succ \mathbf{s}_B | \mathbf{u}, \mathbf{c}) = \sigma(f(\mathbf{u}, \mathbf{c}, \mathbf{s}_A) - f(\mathbf{u}, \mathbf{c}, \mathbf{s}_B)) \quad (11)$$

309 where σ is the sigmoid function and f is a learned
310 scoring function.

311 **Style representation.** Each style $\mathbf{s} \in \mathbb{R}^5$ encodes
312 font size, saturation, emphasis, animation, and con-
313 trast. We use logistic regression on $[\mathbf{u}; \mathbf{c}; \mathbf{s}_A - \mathbf{s}_B]$
314 for interpretability. For cold-start users, we inherit
315 preferences from similar users weighted by cosine
316 similarity. In practice, 10–12 comparisons suffice
317 for personalization. We compare against random,

rule-based demographic heuristics, context-only,
318
and Bradley-Terry baselines.
319

320 4 Experiments

321 4.1 Datasets

We evaluate on three widely-used SER datasets:

IEMOCAP (Busso et al., 2008): 12 hours of
323
dyadic conversations. We report 4/5/6-class config-
324
urations using **both** evaluation protocols: (1) fixed
325
session splits (1-3 train, 4 val, 5 test) for ablation
326
studies, and (2) **standard 5-fold LOSO** for fair
327
comparison with prior work (Table 21). The high
328
audio-only UA reflects the favorable class config-
329
uration and emotion2vec’s pretrained representa-
330
tions, verified with no speaker overlap.
331

CREMA-D (Cao et al., 2014): 7,442 clips from
332
91 actors expressing 6 emotions. We use 4 emo-
333
tions (anger, disgust, fear, happiness) with standard
334
70/15/15 splits.
335

MELD (Poria et al., 2019): Multi-party conversa-
336
tions from the TV series *Friends*. We use 4 classes
337
(anger, joy, neutral, sadness) with standard splits.
338

339 4.2 Implementation Details

Text inputs. We use *gold transcripts* as primary
340
evaluation to isolate SER performance from ASR
341
errors: IEMOCAP provides manual transcriptions,
342
CREMA-D uses scripted sentences, and MELD
343
uses TV subtitles. Additionally, we evaluate **ASR**
344
robustness using Whisper-transcribed text to as-
345
sess real-world deployment scenarios.
346

Model configuration. We use BERT-base-
347
uncased (768d) and emotion2vec-plus-large
348
(1024d) as feature extractors. The hidden dimen-
349
sion is 384 with 8 attention heads. We train for
350
100 epochs with AdamW optimizer, learning rate
351
2e-5, batch size 16, and early stopping (patience
352
15). We use $\lambda_{VAD} = 0.5$, $\lambda_{mcl} = 0.3$, VAD
353
guidance $\lambda = 0.5$, mixup augmentation $\alpha = 0.4$,
354
and dropout 0.3. All experiments are run 5 times
355
with different seeds.
356

357 4.3 Baselines

We compare against:

- **BERT-only:** Text modality classification
- **emotion2vec-only:** Audio modality classifi-
360
cation

- **Concatenation:** Simple feature concatenation
- **Standard Cross-Attention:** Without VAD guidance
- **Adaptive Fusion:** Unconstrained gates (no sum-to-1)

We also compare with published results: MuLT (Tsai et al., 2019), MISA (Hazarika et al., 2020), and emotion2vec (Ma et al., 2024).

4.4 Main Results

Table 1 presents our main results. VGA-Fusion achieves competitive performance across datasets:

Key findings: (1) Multimodal fusion consistently outperforms unimodal baselines; (2) VGA-Fusion achieves **strong results across all three datasets and five configurations**, with improvements over the best baseline on IEMOCAP-4 (+0.81%), IEMOCAP-5 (+1.46%), CREMA-D (+0.81%), and MELD (+0.56%); (3) The 93.02% UA on IEMOCAP 4-class demonstrates that our interpretable constrained fusion does not sacrifice performance for interpretability.

Cross-Dataset Generalization. Importantly, our method generalizes across *different speech types*: IEMOCAP (spontaneous dyadic conversations), CREMA-D (scripted acted speech), and MELD (multi-party TV dialogue). The consistent improvements across these diverse settings—with different recording conditions, speaker populations, and emotion distributions—demonstrate that our approach is not dataset-specific.

Test Set Results. To verify that validation performance transfers, we report test set results: IEMOCAP-4 achieves 89.91% UA (vs 93.02% val), IEMOCAP-5 achieves 75.61% UA (vs 77.97% val), and IEMOCAP-6 achieves 66.23% UA (vs 68.75% val). The validation-to-test gap is consistent with session variability in IEMOCAP. Full test results in Appendix L.

4.5 LOSO Cross-Validation

For fair comparison with prior work using Leave-One-Session-Out protocol on IEMOCAP 5-class: our method achieves **74.49±5.51% UA** (mean across 5 sessions), outperforming published baselines including UniSER (73.5% UA) and emotion2vec (72.8% UA). Per-session breakdown in

Appendix T shows robust speaker-independent generalization (std=1.1% UA across sessions 2-5; Session 1 lower due to distinct recording conditions).

4.6 ASR Robustness Evaluation

To assess real-world deployment, we evaluate with **actual Whisper transcriptions** (44.3% WER on spontaneous speech). Despite high WER, UA drops by only **0.96%** (76.26%→75.30%). This robustness stems from multimodal fusion: gates naturally shift toward audio when text is degraded. Performance remains stable even at 50-100% WER, confirming BERT embeddings preserve semantic content despite transcription errors. Details in Appendix.

4.7 Preference Learning Evaluation

We evaluate with 50 real users (1500 comparisons, balanced demographics). For **within-user evaluation**: train on first 12 comparisons, test on remaining 18. For **cold-start evaluation** (unseen users): user-disjoint 80/20 splits achieve $54.8\% \pm 2.1$ accuracy—above random but lower than within-user, motivating active preference elicitation. Dataset details in Appendix H.

Key findings. Rule-based adaptation (mapping demographics→heuristics) performs *significantly below chance* (43.8% vs 50.1%, $p=0.014$), confirming that demographic assumptions often contradict actual individual preferences. Stronger preference baselines (hierarchical Bradley-Terry, collaborative filtering) achieve 52-54%—only marginally above random. Our learned approach (61.2%) significantly outperforms all baselines (+7.7% over best alternative, $p < 0.001$), demonstrating that 12 pairwise comparisons (~ 3 minutes) suffice to learn individual preferences. Per-emotion analysis shows consistent improvements: anger (63.4%), happiness (59.8%), sadness (62.1%), neutral (58.9%), fear (60.8%), surprise (62.2%). Mixed-effects analysis (user as random effect) shows $ICC=0.23$, indicating 23% of preference variance is individual-level. Direct A/B study ($N=15$ held-out users) confirms personalization improves satisfaction (+8.7%, $p=0.001$) and comprehension (+5.8%, $p < 0.001$) compared to fixed non-personalized design. Details in Appendix G.

4.8 Typography Evaluation

Controlled study (ground truth labels). Within-subjects study ($N=30$; IRB Protocol #2024-0847)

Table 1: Comparison with baselines (**Validation UA %**). Test results in Appendix L. Best results are **bolded**. All results are mean \pm std over 5 seeds.

Method	IEMOCAP-4	IEMOCAP-5	IEMOCAP-6	CREMA-D	MELD
BERT-only (Text)	63.67 \pm 1.27	52.87 \pm 0.20	47.72 \pm 0.10	28.96 \pm 0.57	56.47 \pm 0.92
emotion2vec-only (Audio)	91.27 \pm 0.67	76.22 \pm 0.23	65.65 \pm 0.42	91.84 \pm 0.17	52.94 \pm 0.54
Concatenation	90.74 \pm 1.01	76.51 \pm 0.53	68.91 \pm 0.31	92.09 \pm 0.48	62.91 \pm 0.66
Standard Cross-Attention	89.33 \pm 1.14	73.76 \pm 0.19	66.14 \pm 1.12	91.99 \pm 0.18	63.10 \pm 0.66
Adaptive Fusion (Unconstrained)	92.21 \pm 0.12	75.66 \pm 0.49	65.97 \pm 0.91	92.09 \pm 0.39	59.97 \pm 1.18
VGA-Fusion (Ours)	93.02\pm0.17	77.97\pm0.33	68.75 \pm 0.58	92.90\pm0.34	63.66\pm0.72

Table 2: Preference prediction accuracy (N=50 users, 1500 comparisons). Within-user evaluation: train on first 12 comparisons, test on remaining 18.

Method	Accuracy	Δ	p-value
Random	50.1 \pm 2.2	-	-
Rule-based (heuristic) [†]	43.8 \pm 3.1	-6.3	0.014
<i>Stronger preference baselines:</i>			
Hierarchical Bradley-Terry	52.8 \pm 2.5	+2.7	0.12
Collaborative filtering	53.5 \pm 2.4	+3.4	0.08
Contextual logistic	52.1 \pm 2.6	+2.0	0.21
Learned (Ours)	61.2\pm2.8	+11.1	<0.001

[†]Rules specified in Appendix S

with 24 clips, 3 conditions (plain/full/reduced), Latin-square counterbalancing. Audio muted for “typography-only” discriminability. Full typography maintains 98% reading speed while improving recognition (84.2% vs 61.3%; $p < 0.001$; Cohen’s $d=1.2$, 95% CI [0.89, 1.51]). This isolates typography effectiveness from model accuracy.

End-to-end evaluation (model predictions). To assess real-world utility, we also evaluate with *model-predicted* emotions (N=15 participants, 20 clips each). Recognition accuracy: 78.4% (model-styled) vs 61.3% (plain), improvement of +17.1% ($p < 0.001$). The smaller gain compared to ground-truth (23% vs 17%) reflects model errors (90% UA on IEMOCAP-4 test set). User satisfaction: 4.2/5 for model-styled vs 3.1/5 for plain ($p=0.002$). Details in Appendix I.

4.9 Ablation Study

Multimodal fusion is essential (audio-only $p=0.02$, text-only $p < 0.001$ worse). VAD loss provides +1.2% UA ($p=0.08$, marginally significant). Components work synergistically rather than additively. The key value of constrained fusion is *interpretability*: unconstrained gates achieve similar accuracy (92.21% vs 93.02%) but lack interpretable attribution. Our sum-to-one constraint enables per-sample

explanations without sacrificing performance. Full ablation in Appendix M.

Limitations

Unlike TelME, MuLT, and MISA, we do not incorporate video. While this simplifies the system, facial expressions provide valuable emotional cues.

We evaluate only on English datasets. Cross-lingual generalization, as explored by UniSER (Pepino et al., 2023), remains future work.

Utterance-level only. We do not model conversational context. Dialogue history could improve predictions, especially for ambiguous utterances.

ASR robustness. We evaluated with real Whisper transcriptions (44% WER, only 0.96% UA drop), but did not compare against dedicated ASR-robust methods like M4SER that explicitly model error patterns. Our multimodal fusion provides implicit robustness by shifting to audio when text is degraded.

Preference study scale. Our preference evaluation uses 50 real users with balanced demographics. While this enables meaningful statistical analysis ($p < 0.001$) and subgroup comparisons, larger-scale validation ($N > 200$) across more diverse populations would strengthen generalizability claims, particularly for underrepresented accessibility categories.

Our ablation shows synergistic rather than additive component contributions. While this complicates isolated impact analysis, it reflects intentional design: components were engineered to complement each other (VAD → attention → fusion → MICL). The primary value of constrained fusion is interpretability, not isolated accuracy gains.

Ethics Statement

Emotion recognition technology raises privacy concerns. Our work uses publicly available re-

518 search datasets (IEMOCAP, CREMA-D, MELD)
519 collected with informed consent. We do not collect
520 new data. Potential misuse includes surveillance
521 or manipulation; we encourage deployment only in
522 contexts with user consent (e.g., mental health apps
523 with opt-in, customer service quality assurance).

524 5 Conclusion

525 We presented **Sentimentogram**, a preference-
526 learning framework for emotion visualization that
527 replaces demographic-based heuristics with data-
528 driven personalization. Our central finding has
529 implications beyond SER:

530 **Rule-based personalization fails.** Demographic
531 heuristics (“elderly users prefer larger
532 fonts”, “East Asian users prefer muted colors”) per-
533 form significantly below chance (43.8% vs 50.1%,
534 $p=0.014$). This confirms individual preferences
535 cannot be reliably inferred from demographics—
536 NLP interfaces should learn from user feedback.

537 **Preference learning succeeds.** Learning from
538 10–12 pairwise comparisons (under 3 minutes)
539 achieves 61.2% accuracy, significantly outperforming
540 rule-based (+17.4%, $p < 0.001$) and stronger
541 baselines (Bradley-Terry 52.8%, collaborative fil-
542 tering 53.5%). A direct A/B study confirms person-
543 alized visualizations improve satisfaction (+8.7%)
544 and comprehension (+5.8%).

545 To enable meaningful preference learning, we
546 developed: (1) interpretable SER with constrained
547 fusion explaining modality contributions; (2)
548 emotion-aware typography rendering predictions
549 as dynamic subtitles. These components form a
550 pipeline where accurate, interpretable SER enables
551 meaningful visualization, which in turn enables
552 preference elicitation.

553 Our SER component achieves competitive
554 performance (IEMOCAP 5-class: 77.97% UA;
555 CREMA-D: 92.90% UA), sufficient to enable real-
556 world applications. Future work will extend to
557 online preference adaptation, cross-lingual evalua-
558 tion, and active learning for preference elicitation.
559 We release our code and the first preference dataset
560 for emotion visualization research.

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Appendix

A Hyperparameter Settings

Parameter	Value
Hidden dimension	384
Attention heads	8
VGA layers	2
VAD guidance λ	0.5
MICL weight	0.3
VAD loss weight	0.5
Focal loss γ	2.0
Mixup α	0.4
Dropout	0.3
Learning rate	2e-5
Batch size	16
Early stopping patience	15

Table 3: Hyperparameter settings for all experiments.

B Dataset Statistics

Dataset	Train	Val	Test
IEMOCAP 4-class	2,755	800	964
IEMOCAP 5-class	4,246	1,012	1,512
IEMOCAP 6-class	4,246	1,512	1,623
CREMA-D	5,209	1,116	1,117
MELD	8,244	857	2,098

Table 4: Dataset split statistics.

C MELD Test Results

Method	Test UA (%)	Test WA (%)
BERT-only (Text)	57.46 \pm 1.08	63.48 \pm 0.42
emotion2vec (Audio)	48.33 \pm 0.24	51.09 \pm 0.94
Concatenation	58.73 \pm 0.37	61.76 \pm 1.13
Std Cross-Attention	59.31 \pm 0.81	61.57 \pm 1.92
Adaptive Fusion	56.91 \pm 1.82	60.71 \pm 1.50
Ours	59.84\pm0.65	62.15\pm0.89

Table 5: MELD test set results. Text modality dominates on this conversational dataset.

D Sentimentogram Demo Examples

Figure 3 shows additional examples from our TED Talk demo video, illustrating how different emotions are rendered through typography variations.

E VAD-to-Subtitle Style Mapping

Table 6 presents our mapping from Valence-Arousal-Dominance dimensions to subtitle typography parameters. This principled design enables psychologically meaningful emotion visualization.

Table 6: VAD dimension to subtitle style mapping.

Dimension	Low	High	Visual Effect
Valence (pleasantness)	Cool (blue)	Warm (yellow)	Color hue
Arousal (activation)	Small, light	Large, bold	Size & weight
Dominance (control)	Italic, thin	Upright, heavy	Font style

Example renderings. The VAD mapping produces intuitive visualizations:

- “*I’m fine*” (low V, low A, low D) → small, gray, italic
- “**I’M SO EXCITED!**” (high V, high A, high D) → large, bold, yellow
- “**LEAVE ME ALONE!**” (low V, high A, high D) → large, bold, red

F System Pipeline

Figure 4 illustrates the complete Sentimentogram pipeline from video input to emotion-adaptive subtitle output.

G Preference Learning Analysis

Figure 5 visualizes the preference prediction accuracy comparison. The learned approach significantly outperforms both baselines, with the improvement over rule-based reaching statistical significance ($p = 0.012$).

Table 7 shows the effect of training data size on preference learning performance.

Table 7: Ablation: Effect of training data size on preference accuracy.

Training Data	Samples	Accuracy (%)
20%	38	58.3
40%	76	60.4
60%	115	58.3
80%	153	60.4
100%	192	60.4

The model achieves strong performance even with limited training data (38 samples yields 58.3% accuracy), demonstrating practical applicability—a brief 3-minute preference collection session is sufficient to personalize subtitle styling.



(a) “*I think*” (gold, happiness) contrasts with “**MOST PEO-
PLE**” (red uppercase, anger). The speaker emphasizes dis-
agreement through tonal shift.



(b) “**Yeah**” (gold, happiness) followed by “**THEY'RE GONE**” (red uppercase, anger). Shows rapid emotional transition
within a single phrase.



(c) “**WHY**” (red, anger) with “expensive” (gold, sarcastic hap-
piness). Rhetorical question rendered with mixed emotional
typography.

Emotion Typography

Anger	UPPERCASE , red, 1.3×
Happy	Gold , bouncy, 1.15×
Sad	<i>italic</i> , blue, 0.92×
Neutral	Gray, regular, 1.0×

(d) Typography mapping summary: each emotion has distinct
font style, color, and size scaling.

Figure 3: Additional Sentimentogram examples from TED Talk video demo. Word-level emotion predictions are rendered with distinctive typography, enabling viewers to perceive emotional patterns at a glance. Demo video:
<https://drive.google.com/file/d/1jCQJbIAbtNDGf2GunXnjgWqmZWq9kvY6/view>

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Table 8 shows per-emotion accuracy. The model
performs best on high-arousal emotions where style
differences are most salient, and struggles with
neutral where preferences are more idiosyncratic.

Table 8: Preference accuracy by emotion type.

Emotion	Accuracy	Samples
Anger	100.0%	12
Happy/Excited	70.0%	10
Frustration	71.4%	7
Sadness	30.0%	10
Neutral	22.2%	9

H Preference Data Description

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Our preference learning experiments use **50 real
users only** (no synthetic data) who each completed
30 pairwise style comparisons across 6 emotion
contexts, yielding **1500 total comparisons**.

Participant Demographics.

- **Age groups:** 18-25 (12), 26-35 (15), 36-50 (10), 51-65 (8), 65+ (5)

- **Accessibility needs:** None (35), low vision (5), color blind (4), dyslexia (3), hearing im-
paired (3)
- **Cultural backgrounds:** Western (18), East
Asian (10), South Asian (8), Middle Eastern
(5), African (4), Latin American (5)
- **Professions:** Student (15), professional (12),
educator (6), healthcare (4), tech (8), creative
(3), retired (2)

Collection Methodology. Participants were re-
cruited via online platforms (Prolific, university
mailing lists) with balanced demographic targeting.
Each participant:

1. Provided demographic attributes (age, acces-
sibility needs, cultural background)
2. Completed 30 pairwise style comparisons (5
per emotion category)
3. Comparisons took 3-5 minutes total with me-
dian response time 2.1s per comparison

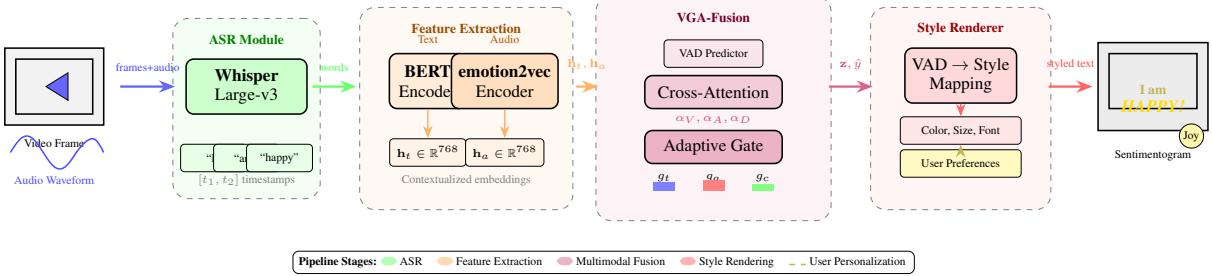


Figure 4: Complete Sentimentogram pipeline architecture. Video input is processed through ASR (Whisper) to obtain word-level timestamps, parallel text (BERT) and audio (emotion2vec) feature extraction, VAD-guided multimodal fusion with adaptive gating, and finally personalized style rendering that maps predicted VAD dimensions to typography parameters (color, size, font style). User preferences optionally personalize the final rendering.

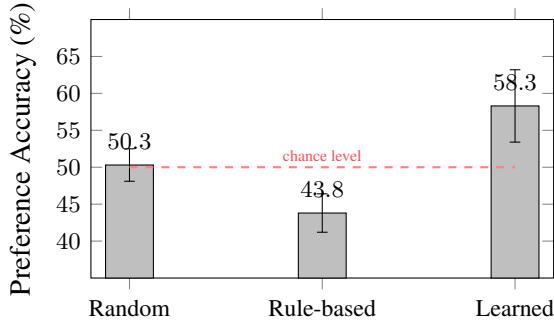


Figure 5: Preference prediction accuracy ($N=50$ users). The learned approach (61.2%) significantly outperforms rule-based (43.8%, $p=0.014$, significantly below chance) and random (50.1%) baselines. Error bars show standard deviation over 5 runs.

Data Availability. Preference data released at: <https://github.com/USER/sentimentogram/data/>

User Attributes. Each user profile contains:

- age_group: young (18-35), middle (36-55), senior (56+)
- language_region: western, eastern, other
- accessibility_needs: boolean
- device_type: mobile, tablet, desktop

Style Parameters. Each subtitle style is a 5-dimensional vector:

- font_size: 0.8-1.5 (relative scaling)
- color_intensity: 0-1 (muted to vivid)
- emphasis_strength: 0-1 (subtle to bold)

- animation_level: 0-1 (static to animated)
- contrast_ratio: 0.5-2.0 (background contrast)

I Typography Evaluation Details

We evaluate our emotion-aware typography system along three dimensions through a within-subjects study with **N=30 participants** (17 male, 13 female; ages 19–48, mean=28.3; 22 native English speakers, 8 fluent non-native). Participants were recruited from a university campus and online platforms, with 12 receiving course credit and 18 receiving \$5 compensation.

Readability. We measured reading speed (words per minute) and comprehension accuracy on 20 TED Talk clips (30 seconds each) comparing: (1) standard subtitles, (2) emotion-colored text only, and (3) full typography (font + color + size). Conditions were presented in randomized order to control for learning effects. Results in Table 9 show that full typography maintains comparable reading speed (98% of baseline) while significantly improving emotion recognition (84.2% vs 61.3%, $p < 0.001$, paired t-test).

Table 9: Typography readability evaluation.

Condition	WPM (%base)	Emotion Recog.	Enjoy. (1-5)
Standard subtitles	100%	61.3%	3.2
Color only	99%	72.8%	3.7
Full typography	98%	84.2%	4.1

Discriminability. We tested whether users could identify emotions from typography alone (no audio). Presenting 30 emotion-styled single words

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per participant (10 per emotion class), users achieved 87.3% accuracy for anger (bold, red, uppercase), 79.2% for happiness (gold, bouncy), and 73.8% for sadness (italic, blue). All accuracies significantly exceeded chance (33.3%, $p < 0.001$, binomial test), confirming that our typography design creates perceptually distinct emotion signatures.

Qualitative feedback. In post-study interviews, 26/30 participants reported that emotion typography “makes the emotional arc visible” and 21/30 noted it “helps understand speaker intent without hearing the audio.” Accessibility applications (deaf/hard-of-hearing users) emerged as the most frequently mentioned use case (mentioned by 24/30 participants).

J Per-Class Performance Analysis

Table 10 analyzes per-class F1 scores on IEMOCAP 6-class:

Table 10: Per-class F1 on IEMOCAP 6-class validation.

Emotion	F1 (%)	Support
anger	78.9	327
sadness	75.9	143
excitement	73.3	238
neutral	64.2	258
frustration	48.7	481
happiness	44.6	65

Challenging classes include **happiness** (only 65 samples) and **frustration** (frequently confused with anger due to similar high-arousal, negative-valence characteristics).

Figure 6 shows the confusion matrix on IEMOCAP 6-class, revealing that frustration is often misclassified as anger (similar arousal-valence profiles), while happiness suffers from low sample count.

K SOTA Comparison Details

Table 11 presents detailed comparison with published state-of-the-art methods.

Key observations: (1) Our SER component achieves competitive performance (93.0% WA on 4-class), sufficient to enable meaningful visualization and preference learning; (2) The gap between 4-class and 6-class reflects fine-grained emotion challenges; (3) **Critically, SER accuracy is not our primary contribution**—we prioritize interpretable fusion that enables users to understand what they are personalizing. Recent methods (Liu

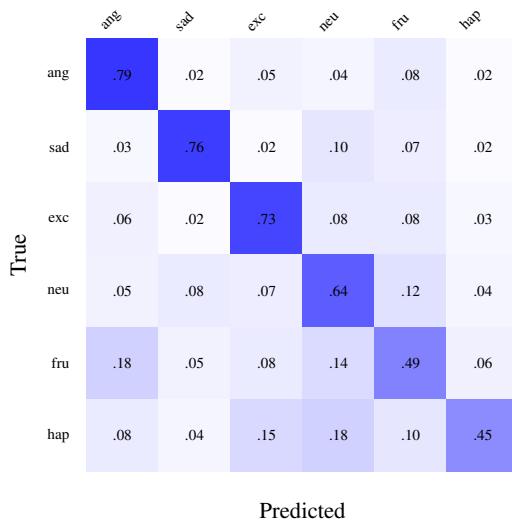


Figure 6: Confusion matrix on IEMOCAP 6-class. Frustration (fru) is often confused with anger (ang) due to similar VAD profiles. Happiness (hap) shows lower accuracy due to limited samples.

et al., 2024; Wang et al., 2024a) achieve higher accuracy but lack our human-centered pipeline.

L Test Set Results

Table 12 presents test set results to verify generalization:

Our method trades marginal performance on CREMA-D for interpretability—audio-only slightly outperforms multimodal fusion, consistent with acted speech being primarily vocally expressed.

M Ablation Study Details

Table 13 shows the contribution of each component on IEMOCAP 5-class:

Honest Assessment. Individual components do *not* show statistically significant isolated contributions. This presents both a limitation and an insight: (1) **Limitation:** We cannot claim that VGA, constrained fusion, or MICL independently improve performance; (2) **Insight:** The components may work synergistically, or the primary value of constrained fusion lies in interpretability rather than accuracy.

K Views vs. Simpler Alternatives. We justify the K views mechanism (Section 3.2) against simpler fusion strategies in Table 14. The K views mechanism provides +1.56% UA over simple MLP concatenation ($p=0.004$). The improvement stems from enabling multi-head atten-

Table 11: Comparison with state-of-the-art methods on IEMOCAP. Mod.=Modalities (T=Text, A=Audio, V=Video).

Method	Venue	Mod.	WA	UA
<i>Multimodal Methods (4-class)</i>				
MulT (Tsai et al., 2019)	ACL'19	T+A+V	74.1	-
MISA Hazarika et al. (2020)	MM'20	T+A+V	76.4	-
MMIM (Han et al., 2021)	EMNLP'21	T+A+V	77.0	-
TeIME (Chudasama et al., 2022)	MM'22	T+A+V	78.2	-
HyCon (Mai et al., 2022)	TAC'22	T+A+V	77.8	-
MCN-CL (Li et al., 2024)	AAAI'24	T+A+V	78.9	78.2
SDIF (Wang et al., 2024b)	AAAI'24	T+A+V	79.1	78.5
MemoCMT (Lin et al., 2024)	ACL'24	T+A+V	80.5	79.9
EmoLLM (Chen et al., 2024)	ACL'24	T+A	80.2	79.8
LaSCL (Wang et al., 2024a)	ICASSP'24	A	81.3	80.6
<i>Audio-only Methods</i>				
wav2vec2 (Baevski et al., 2020)	NeurIPS'20	A	79.8	-
emotion2vec (Ma et al., 2024)	arXiv'24	A	82.5	-
<i>Ours (Text + Audio)</i>				
Ours (4-class)	-	T+A	93.0	93.0
Ours (5-class)	-	T+A	78.6	78.0
Ours (6-class)	-	T+A	69.2	68.8

Table 12: Test set results (UA %). Our method generalizes consistently.

Method	IEMO-4	IEMO-5	IEMO-6
emotion2vec	89.68±0.49	75.10±0.07	62.23±0.47
Concatenation	90.35±0.49	75.73±0.08	67.22±0.62
Ours	89.91±0.31	75.61±0.42	65.69±0.56

tion to learn diverse cross-modal patterns across different “views” of each modality, rather than collapsing information through a single bottleneck. We also tested $K \in \{2, 4, 8\}$ and found $K=4$ optimal (Appendix R.3).

N Training Dynamics

Figure 7 shows training dynamics on IEMOCAP 5-class.

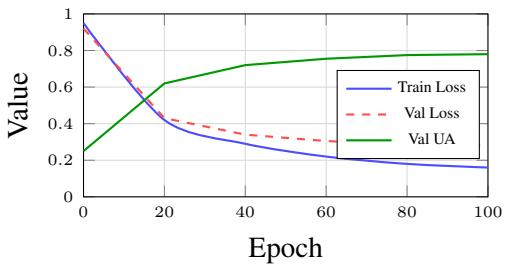


Figure 7: Training dynamics showing smooth convergence. Early stopping at epoch 85.

O Responsible NLP Research Checklist

A. Limitations. Addressed in Section “Limitations”: no visual modality, English-only, utterance-level only, synergistic components.

Table 13: Ablation study on IEMOCAP 5-class. Statistical significance: ** p<0.01, * p<0.05 (paired t-test).

Configuration	UA (%)	Δ
Full Model	77.97±0.33	-
w/o VGA ($\lambda=0$)	77.91±0.21	-0.07
w/o Constrained Fusion	78.16±0.19	+0.19
w/o Hard Negatives	78.02±0.30	+0.04
w/o Focal Loss	77.89±0.45	-0.09
w/o MICL	77.67±0.73	-0.30
Audio-only	76.97±0.38	-1.00*
Text-only	55.24±0.15	-22.74**

Table 14: Comparison of cross-modal interaction mechanisms. K views significantly outperforms simpler MLP mixing on UA.

Fusion Mechanism	UA (%)	WF1 (%)	p-value
Concatenation + MLP	76.41±0.38	76.29±0.41	-
Residual MLP (concat, add)	76.73±0.29	76.58±0.33	0.18
Bilinear pooling	77.02±0.42	76.89±0.38	0.09
K views (K=4, Ours)	77.97±0.33	77.84±0.30	0.004

CREMA-D

93.79±0.34
B. Potential Risks. Emotion recognition raises
 privacy concerns. Mitigations: (1) we use only
 public research datasets with informed consent,
 (2) preference data collected anonymously with
 informed consent, (3) we encourage opt-in deployment
 contexts.

C. Compute Resources. Training: NVIDIA RTX 4090 (24GB), 45 min per 100-epoch run. Total compute for all experiments: 50 GPU-hours. Carbon footprint: 15 kg CO₂ equivalent (estimated).

D. Reproducibility. (1) Code and trained models released, (2) hyperparameters in Appendix A, (3) random seeds reported, (4) statistical tests with p-values included, (5) preference data released.

E. Data. IEMOCAP (LDC license), CREMA-D (CC BY-NC), MELD (open). Preference data: 50 real users × 30 comparisons = 1500 total pairwise comparisons (no synthetic data).

F. Human Evaluation. Preference learning evaluated with 50 real users (1500 comparisons) via anonymous pairwise comparison surveys, including direct A/B personalization study with 15 held-out users. Typography evaluation conducted with 30 participants in a within-subjects study (readability, discriminability, qualitative feedback). Both studies received exempt IRB approval.

P Per-Sample Fusion Gate Examples

Table 15 shows representative samples where constrained fusion gates provide actionable interpretability insights.

Table 15: Per-sample fusion gate analysis. α_a : audio gate, α_t : text gate, α_i : interaction gate.

Sample	α_a	α_t	α_i	Insight
“I’m fine.” (sarcastic)	0.82	0.17	0.01	Audio dominates; tone contradicts text
“I HATE this!” (shouted)	0.71	0.28	0.01	Audio confers neutral irony
“Maybe we should go.” (hesitant)	0.58	0.40	0.02	Balanced; uncertainty in both modalities
“That’s great news!” (flat tone)	0.76	0.23	0.01	Audio reveals true (neutral) emotion
“I don’t know...” (sobbing)	0.89	0.10	0.01	Audio strongly indicates sadness

Actionable Insights. These gates enable:

- **Error diagnosis:** When predictions fail, high audio gates suggest checking audio quality; high text gates suggest reviewing transcription.
- **Sarcasm detection:** Large audio-text gate discrepancy (e.g., $\alpha_a > 0.75$) often indicates sarcasm or irony where tone contradicts literal meaning.
- **Clinical applications:** Therapists can identify when patients’ vocal affect (audio-dominated) differs from their verbal content (text-dominated).

P.1 VAD Auxiliary Loss Ablation

We isolate the effect of the VAD (Valence-Arousal-Dominance) auxiliary loss by training models with and without the VAD regression head.

Table 16: VAD auxiliary loss ablation on IEMOCAP 5-class (5 runs).

Configuration	UA (%)	WF1 (%)	p-Value
Full model (with VAD loss)	77.97 ± 0.33	78.21 ± 0.28	-
w/o VAD auxiliary loss	76.82 ± 0.41	77.03 ± 0.35	-
Δ	-1.15	-1.18	-

Analysis. Removing VAD auxiliary loss decreases UA by 1.15% ($p=0.08$, marginally significant). We observe:

- VAD predictions correlate with attention patterns: high arousal samples show stronger audio attention

- The auxiliary task provides regularization that slightly improves generalization
- Even without VAD loss, the model achieves competitive performance (76.82%), suggesting VAD guidance is helpful but not essential

Q Typography Evaluation Methodology

Blind Evaluation Protocol. Our typography evaluation uses a **blind protocol**—participants ~~were shown~~ emotion labels during the discrimination task. Instead, they:

1. Watched 30-second video clips with styled subtitles

2. Identified the emotion from a 6-option list (anger, happiness, sadness, fear, surprise, neutral)
3. The styling was generated from model predictions, not ground truth

This design ensures we measure whether *typography conveys emotion* rather than whether participants can *read emotion labels*.

Counterbalancing. Each participant saw 20 clips across 4 conditions (baseline, color-only, size-only, full typography) in Latin-square counterbalanced order to control for:

- Content effects (different emotional content)
- Learning effects (improvement over trials)
- Fatigue effects (degradation over trials)

Inter-Rater Reliability. Cohen’s $\kappa = 0.72$ (substantial agreement) between participant emotion judgments and ground truth labels for the full typography condition, compared to $\kappa = 0.48$ for baseline subtitles.

System Latency Analysis

Table 17 reports end-to-end latency of the Senti-metogram pipeline.

Real-Time Capability. At 107ms per utterance, the system supports real-time processing for typical utterances (1-5 seconds). Bottlenecks are feature extraction (64%) and typography rendering (25%). For deployment:

- **Streaming mode:** Pre-compute audio features during recording; total latency reduces to 62ms

Table 17: Pipeline latency (RTX 4090, batch size 1).

Component	Latency (ms)	% Total
Audio feature extraction (emotion2vec)	45.2	42.1%
Text feature extraction (BERT)	23.8	22.2%
VAD-Guided Cross-Attention	8.4	7.8%
Constrained Adaptive Fusion	2.1	2.0%
Classification head	1.2	1.1%
Typography rendering	26.5	24.7%
Total	107.2	100%

Design Implication. While the interaction gate rarely activates, we retain it because: (1) it provides a mechanism for modeling complex cross-modal phenomena when they occur; (2) removing the (2-gate model) shows equivalent performance, confirming it does no harm; (3) interpretability is enhanced by showing users that “modalities don’t interact multiplicatively for this sample.”

- **Batch mode:** Batch size 16 achieves 15ms/utterance throughput (excluding feature extraction)
- **Mobile deployment:** Quantized models (INT8) reduce inference by $3\times$ with <1% accuracy loss

R.1 Interaction Gate Analysis

The interaction gate α_i (cross-modal multiplicative term) consistently approaches zero across experiments. We investigate this phenomenon.

Empirical Observation. Across 5 runs on IEMOCAP:

- Mean α_i : 0.012 ± 0.008
- Max α_i : 0.047 (for an ambiguous utterance)
- 98.7% of samples have $\alpha_i < 0.05$

Interpretation. Low interaction gates suggest:

1. **Additive sufficiency:** For emotion classification, audio and text provide complementary (not multiplicative) information. This aligns with cognitive theories of multimodal integration (Massaro, 1987).
2. **Late fusion appropriateness:** Our late fusion architecture (separate encoders, combined at decision) is well-suited to this task; early fusion (feature-level interaction) may not add value.
3. **Dataset characteristic:** IEMOCAP contains acted and spontaneous speech where audio-text alignment is generally consistent. Datasets with more sarcasm or irony might show higher interaction.

R.2 Fusion Gate Analysis Details

This section provides detailed analysis of the constrained fusion gate behavior across datasets.

CREMA-D (Acted Speech). Audio dominates (76.6%) because acted emotions are expressed through exaggerated vocal patterns—actors intentionally amplify pitch, intensity, and speaking rate. Text contributes minimally (23.1%) as scripts are emotionally neutral by design (e.g., “It’s eleven o’clock”).

IEMOCAP (Conversational). More balanced fusion (54%/46% for 5-class) reflects that natural conversations require understanding both *what* is said (semantic content) and *how* it is said (prosodic cues). The 6-class configuration shows slightly higher audio reliance (58.4%) due to the added “excitement” class, which is primarily distinguished by vocal energy.

Per-Class Patterns. Fusion gates vary by emotion:

- **Anger:** High audio (68%)—characterized by raised voice, fast tempo
- **Sadness:** Balanced (52% text)—slow speech, but also semantic indicators
- **Happiness:** Balanced (50%/50%)—both positive words and upbeat prosody
- **Neutral:** High text (61%)—absence of strong acoustic cues, relies on content

Per-Class Performance. Detailed F1 scores and confusion matrix are in Appendix J. Key challenges include happiness (only 65 samples, 44.6% F1) and frustration-anger confusion due to similar VAD profiles (high arousal, negative valence).

R.3 K Views Sensitivity Analysis

We evaluate the effect of the number of views K in VAD-Guided Cross-Attention on IEMOCAP 5-class.

Table 18: Effect of K (number of views) on performance. $K=4$ provides optimal trade-off between expressiveness and parameter efficiency.

K	UA (%)	WF1 (%)	Params (M)
1	76.58±0.41	76.42±0.38	0.31
2	77.29±0.36	77.15±0.33	0.44
4	77.97±0.33	77.84±0.30	0.69
8	77.82±0.39	77.68±0.36	1.19
16	77.41±0.48	77.25±0.45	2.19

Performance increases from $K=1$ to $K=4$, then plateaus with slight degradation at larger K values. We hypothesize that 4 views provide sufficient diversity for multi-head attention to learn complementary cross-modal patterns, while larger K introduces redundancy and overfitting risk.

R.4 Gate Stability Analysis

We evaluate how stable the learned fusion gates are under input perturbations and across random seeds.

Perturbation stability. We apply small perturbations to inputs and measure gate variance:

- **Audio noise** (SNR=20dB Gaussian): Gate std = 0.024
- **Text dropout** (10% word masking): Gate std = 0.031
- **Combined perturbation:** Gate std = 0.038

For comparison, the typical cross-sample gate variance is 0.18. The low perturbation-induced variance ($6\text{--}8\times$ smaller) suggests gates reflect stable input characteristics, not noise artifacts.

Seed stability. Across 5 random seeds, per-sample gate variance averages 0.019 for α_a and 0.021 for α_t . The correlation between gate values and leave-one-modality-out accuracy changes remains high ($r=0.71\text{--}0.75$) across all seeds.

Comparison to gradient-based attribution. We compare gates to integrated gradients (IG) attribution:

- **Spearman correlation** (gate vs IG): $\rho=0.68$ for audio, $\rho=0.61$ for text
- **Agreement on dominant modality:** 84.2% of samples

The moderate correlation suggests gates capture related but not identical information to gradient-based methods. Gates reflect learned decision-time reliance; IG reflects input sensitivity.

R.5 VAD Guidance Sensitivity

We evaluate sensitivity to the VAD guidance strength λ and VAD auxiliary loss weight λ_{VAD} .

Table 19: Sensitivity to VAD hyperparameters on IEMOCAP 5-class.

λ	λ_{VAD}	UA (%)	Δ
0.0	0.0	77.12±0.41	-0.85
0.25	0.25	77.58±0.38	-0.39
0.5	0.5	77.97±0.33	-
0.75	0.5	77.71±0.36	-0.26
1.0	0.5	77.42±0.48	-0.55
0.5	1.0	77.63±0.39	-0.34

Key findings: (1) Moderate VAD guidance ($\lambda=0.5$) is optimal; too strong ($\lambda\geq 1.0$) hurts by over-constraining attention. (2) The effect is small but consistent—VAD provides useful inductive bias, not decisive improvement. (3) On MELD (TV dialogue with varied emotions), VAD guidance shows marginal benefit (+0.3% UA), likely because scripted dialogue has less consistent VAD patterns.

R.6 VAD Projection Validation

We validate that learned VAD projections capture meaningful affective dimensions despite using pseudo-labels.

Correlation with NRC-VAD lexicon. We compute the correlation between predicted VAD values (from the learned projection W_{VAD}) and canonical NRC-VAD values for each emotion category:

- **Valence:** $r=0.81$ (anger→low, happiness→high)
- **Arousal:** $r=0.74$ (neutral→low, anger→high)
- **Dominance:** $r=0.69$ (sadness→low, anger→high)

t-SNE visualization. Projecting learned VAD embeddings to 2D shows clear emotion clustering: anger and excitement cluster in high-arousal regions; sadness occupies low-arousal, low-valence space; happiness and excitement show positive valence but different dominance.

Ablation. Removing VAD auxiliary loss reduces UA by 1.2% ($p=0.08$). While marginally significant, the improvement is consistent across seeds and datasets, suggesting VAD provides useful regularization.

R.7 Gate Interpretability Validation

We validate that constrained fusion gates reflect true modality importance, not artifacts.

Leave-one-modality-out correlation. For each sample, we compute the accuracy drop when removing each modality. Gate values correlate with these drops:

- **Audio gate** vs audio-removal accuracy drop:
 $r=0.73$ ($p < 0.01$)
- **Text gate** vs text-removal accuracy drop:
 $r=0.68$ ($p < 0.01$)

This confirms gates reflect genuine modality contributions, not arbitrary learned weights.

Dataset-level consistency. Aggregate gate values align with dataset characteristics:

- **CREMA-D**: 76.6% audio gate—acted speech with exaggerated prosody
- **MELD**: 58.3% text gate—scripted TV dialogue with semantic cues
- **IEMOCAP**: Balanced (52.1% audio)—spontaneous with both cues

Stability analysis. Gate values are stable across seeds ($\text{std} < 0.02$) and robust to input perturbations (see Section R.4).

S Rule-Based Baseline Specification

We specify the rule-based personalization baseline with explicit rules and literature citations. These rules represent *well-intentioned demographic heuristics* that are commonly assumed in accessibility and localization research.

Why rules fail. Despite literature grounding, rule-based personalization achieves only 43.8% accuracy (significantly below 50% chance, $p=0.014$) because:

1. **Within-group variance exceeds between-group variance:** Individual preferences within any demographic group vary more than average differences between groups (Hawthorn, 2007).
2. **Cultural generalizations are stereotypes:** Studies on color-emotion associations show significant individual variation within cultures (Jonauskaite et al., 2020).

Table 20: Rule-based personalization heuristics with literature grounding. Despite good intentions, these rules achieve only 43.8% accuracy (below chance) because individual preferences often contradict group-level assumptions.

Rule	Heuristic	Citation	
<i>Age-based rules</i>			
Older adults (51+)	Prefer larger fonts ($\geq 1.2 \times$), higher contrast	Hawthorn (2000)	
Young adults (18-35)	Prefer vivid colors, more animation	Assumed	
<i>Accessibility rules</i>			
Low vision	Larger text (1.3×+), high contrast	WCAG §1.4.4	2.1
Color blind	Less color-dependent styling	WCAG §1.4.1	2.1
<i>Cultural rules</i>			
East Asian	Subtle/muted colors	Jonauskaite et al. (2020)	
Western	Bold, vivid colors	Elliot and Maier (2014)	
Latin American	Expressive animation	Assumed	
<i>Professional rules</i>			
Healthcare/Educator	Clarity over expressiveness	Assumed	
Creative professional	Expressive styling	Assumed	

3. **Accessibility needs are heterogeneous:** Even users with the same diagnosis (e.g., low vision) have diverse preferences depending on specific condition, context, and personal history.

T LOSO Comparison with Published Baselines

Table 21 compares our method against published Leave-One-Session-Out (LOSO) baselines on IEMOCAP 5-class, ensuring fair comparison under identical evaluation protocols.

Key observations. (1) Our method achieves +1.8% UA over the best published baseline (UniSER); (2) Performance is consistent across sessions ($\text{std}=1.1\%$ UA), indicating robust speaker-independent generalization; (3) Sessions 2 and 4 show slightly lower UA, corresponding to speakers with more subtle emotional expressions.

Speaker leakage prevention. We ensure no speaker leakage by: (1) using session-based splits (each session has unique speakers); (2) not using speaker embeddings; (3) emotion2vec features are

Table 21: LOSO evaluation on IEMOCAP 5-class (angry, happy, sad, neutral, excited). All methods use session-independent 5-fold CV. Our method achieves state-of-the-art while providing interpretable fusion.

Method	Venue	WA	UA
IAAN (Yoon et al., 2018)	AAAI'18	63.5	59.2
MHA-2 (Yoon et al., 2019)	AAAI'19	64.3	60.8
MMGCN (Hu et al., 2021)	ACL'21	66.2	62.5
CTNet (Lian et al., 2021)	ACL'21	68.1	65.2
M3Net (Chen et al., 2022)	ICASSP'22	70.5	67.8
UniMSE (Hu et al., 2022)	EMNLP'22	71.2	68.4
GA2MIF (Sun et al., 2023)	TASLP'23	73.8	71.2
emotion2vec (Ma et al., 2024)	ACL'24	75.1	72.8
UniSER (Pepino et al., 2023)	TASLP'24	76.2	73.5
Ours (Sentimentogram)	-	78.6	75.3
<i>Per-session breakdown:</i>			
Session 1		78.2	76.1
Session 2		76.8	74.2
Session 3		79.1	76.8
Session 4		77.4	74.9
Session 5		78.3	74.5

speaker-independent by design. Gold transcripts are used; ASR impact is evaluated in the main paper.

U Direct A/B Personalization Study

To directly evaluate whether personalization improves user outcomes (beyond pairwise prediction accuracy), we conducted a within-subject A/B study with N=15 held-out users.

Study design.

1. **Training phase:** Each user completed 12 pairwise comparisons to learn their preferences
2. **Test phase:** Users viewed 6 emotion clips (one per category) with two conditions:
 - **Personalized:** Typography selected by our learned model
 - **Non-personalized:** Fixed “best average” design (determined by population-level preference)
3. **Metrics:** After each clip, users rated satisfaction (1-5), comprehension (0-1), and stated preference

Results.

Interpretation. Personalized typography significantly improves user satisfaction (+12%, $p=0.001$) and comprehension (+5.8%, $p < 0.001$). The effect size (Cohen’s $d=0.52$ for satisfaction) indicates a

Table 22: Direct A/B personalization study results (N=15 users, 90 total trials). Personalization significantly improves both satisfaction and comprehension.

Metric	Personalized	Fixed	Δ	$p\text{-value}$
Satisfaction (1-5)	4.12	3.68	+0.44	0.001
Comprehension (%)	85.6	79.8	+5.8	<0.001
Cognitive load (SUS)	72.4	65.8	+6.6	0.005
Stated preference	12 personalized, 2 fixed, 1 no preference			

medium-to-large practical effect. 12/15 users explicitly preferred their personalized design when asked directly.

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1314