Letter of Credit Management System of a Bank

Dev1.1: Compliance Officer

1. Dashboard

2. Transaction Audits

3. Suspicious Activity

4. Compliance Training

5. Risk Assessments

6. Policy Review

7. Reporting

8. Incidents

Dev1.2: Customer

1. Initiate Request

2. Document Upload

3. Status Tracking

4. Notifications

5. Communication

6. Transaction History

7. User Guides

8. Security Basics

Dev2.1: Bank Manager

1. Analytics

2. Decision Support

3. Overview

4. Risk Assessment

5. Authorization

6. Communication Hub

7. System Health

8. Strategy Basics

Dev2.2: Credit Analyst

1. Risk Reporting

2. Collaboration

3. Credit Limits

4. Analysis

5. Decision Support

6. Compliance Checks

7. Portfolio Basics

8. Market Intro

Dev3.1: Letter of Credit Officer

1. Issuance

2. Document Examination

3. Payment Release

4. Communication

5. Status Monitoring

6. Notifications

7. Handling Basics

8. Quality Basics

Dev3.2: Sales Representative

1. Outreach

2. Requirement Analysis

3. Metrics

4. Training

5. Collaboration

6. Feedback

7. Market Basics

8. Relationship Intro

Dev4.1: Administrator

1. User Management

2. System Config

3. Access Logs

4. Role Assignment

5. Dashboard

6. Notifications

7. Backup & Restore

8. Upgrades Basics

Dev4.2: IT Support

1. Issue Resolution

2. System Updates

3. Monitoring

4. User Assistance

5. Backup & Recovery

6. Collaboration

7. Security Basics

8. Tech Intro

Dev5.1: Customer Relationship Manager

1. Interaction Log

2. Requirement Gathering

3. Application Help

4. Status Updates

5. Feedback

6. Documentation Help

7. Satisfaction Basics

8. Cross-selling Intro

Dev5.2: Reporting Analyst

1. Report Generator

2. Trend Analysis

3. Data Verification

4. IT Collaboration

5. Ad Hoc Reporting

6. Data Visualization

7. Automation Basics

8. Improvement Basics