# **MUZAMIL SHIRAZ**

#### TECHNICAL PROBLEM SOLVER

#### PERSONAL PROFILE

Tech-savvy Support Specialist with frontend experience (React, JavaScript). Skilled at troubleshooting, user support, and bridging customers with product teams. Driven to enhance AI products in fast-paced environments.

### RELEVANT EXPERIENCE & PROJECTS

# Al Sprint Extensive Internship Program at Bave Technologies (Aug 2024 - June 2024)

- · Completed hands-on AI and Machine Learning training using Python at Bave Technologies.
- Applied AI/ML techniques to solve real-world problems and improve skills.

## Studio Manager intern at Camouflage Studio (Oct 2022 - Jan 2023)

- · Managed studio operations and coordinated shoots, quickly mastering photography due to a lifelong passion for the art.
- Ensured customer satisfaction by assisting clients and supporting photo editing.

# Frontend Web Developer

(jan 2025 - current)

- · Developed fully responsive, visually appealing landing pages using React, Tailwind CSS, and Vite.
- · Collaborated with other designers

#### **EDUCATIONAL HISTORY**

#### Imsciences Peshawar

Bachelors Computer Science (2023 - 2027)

#### **Edwards College Peshawar**

Intermediate Computer Science (2020 - 2022)

#### YES (Exchange Year in United States)

Junior Year at Centralia High School, Wa (2019 - 2020)

· Gained cross-cultural experience and expanded academic skills

#### **CONTACT ME**



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Phase-4, Hayatabad, Peshawar, Pakistan

#### SKILLS SUMMARY

- Asynchronous Communication
- Team Management
- Bug Reporting and Triage
- Ai Tools Proficiency
- Customer Communication (Written & Verbal)
- Technical Troubleshooting
- Problem-Solving & Escalation
- JavaScript (ES6+), React.js
- HTML5, CSS3, Tailwind CSS
- Slack, Notion, Google Workspace
- Time Management
- Data Collection & Reporting

#### AWARDS RECEIVED

- Certificate of Appreciation , U.S. State Department
- Exchange Year Completion in United States
- Volunteer Service Award for 100+ Hours Community Work