**Terms & Conditions**

Your use of this Website and/or our services constitutes your agreement to the following terms and conditions. If you do not agree with any of these terms and conditions, please refrain from using this Website or our services.

If you are under the legal age of consent for your respective district, you are not permitted to access or use this Website or our services. You acknowledge and agree that you must be of legal age to purchase any of our products or services available on this Website or otherwise.

By submitting an order and/or payment, you acknowledge that you have read, understood, and agreed to these terms and conditions. By submitting an order and/or payment, you also agree to be legally bound by these terms and conditions, which form the entire agreement between you and **KDP Amazon Publish (**[**info@kdpamazonpublish.com**](mailto:info@kdpamazonpublish.com)**)**.

**Definition of Terms:**

* **“Website”** refers to all online content on the [**KDP Amazon Publish**](https://kdpamazonpublish.com/) website pages.
* **“Customer,” “You,” or “Your”** refers to you and/or any other individual submitting an order to [**KDP Amazon Publish**](https://kdpamazonpublish.com/) on your behalf.
* **“Company,” “We,” or “Our”** refers to [**KDP Amazon Publish**](https://kdpamazonpublish.com/)**,** a company registered under the applicable laws.
* **“Product”** refers to all services and products provided by [**KDP Amazon Publish**](https://kdpamazonpublish.com/) to the Customer in accordance with their order.
* **“Order”** refers to a request made via phone, email, or through the website to purchase services or products provided by [**KDP Amazon Publish**](https://kdpamazonpublish.com/). Orders are confirmed by down payments via credit card, debit card, bank wire transfer, or other accepted payment methods.

**Our Services:**

By submitting an order and/or payment, you agree that the product or service is being acquired solely for your personal use. Refunds are available in cases of dissatisfaction with the quality, and warranties may be adjusted or revised based on feedback. It is your responsibility to thoroughly review and understand these terms and conditions before placing any order or making payment through this Website.

**Refund Policy**

Refunds must be claimed within **120 days of delivery**. Refunds claimed beyond the given timeframe will not be entertained. Customers are advised to note the refund deadline when placing an order.

**Change of Mind:**

If you change your mind after placing an order, you may request a refund within the first **hour** of placing your order. In other cases, a **40% processing fee** will be applied. Refund requests made after a given timeline will not be honored.

**Incompetent Delivery:**

Customers are eligible to request a refund only after they have utilized all available options outlined below:

If the delivered work does not align with the project requirements as documented or requested by the customer.

We are fully committed to ensuring 100% customer satisfaction by offering unlimited revisions to meet expectations. If necessary, we will assign, reassign, or rewrite the work to achieve the desired outcome.

Customers can reserve **FREE pages** of equivalent value for future use, which can be availed at any time.

If, despite these efforts, we are unable to deliver what was initially requested, a refund will be processed based on mutual agreement regarding a specific percentage. Refunds will only be considered in cases where the final delivery significantly deviates from the agreed-upon requirements.

**Late Delivery:**

While we are dedicated to delivering on time, if for any reason we fail to meet the agreed delivery schedule after **at least three contact attempts**, a refund may be processed. It **must be established through documentation** that the delay was caused by the company.

**Refund Time Frame:**

Refunds must be claimed within **120 days of delivery**. Refund requests made after this period will not be entertained. Customers must take note of this deadline when placing an order.

**Cases Where Refunds Will Not Be Issued:**

1. Minor technical issues such as grammar errors, typos, word count discrepancies, or missing references. In such cases, partial refunds or discounts for future purchases may be offered based on mutual agreement.
2. Delays caused by the customer (e.g., late submission of necessary information) will not qualify for a refund.
3. No refunds will be issued on the grounds of subjective dissatisfaction, such as complaints of "low-quality writing," unless explicitly outlined in the project scope.

**Communication Policy:**

At [**KDP Amazon Publish**](https://kdpamazonpublish.com/), we prioritize our customers’ privacy and are fully committed to safeguarding your personal information. We only collect essential information required to process your order. Your information will not be shared, sold, or distributed to any third party without your consent.

**Further Notice:**

[**KDP Amazon Publish**](https://kdpamazonpublish.com/) reserves the right to update or modify these terms and conditions at any time without prior notice. It is your responsibility to review these terms periodically to stay informed. By continuing to use this Website or our services after changes are made, you accept the revised terms.

For further information or to address any concerns, please contact us:  
📧 [**info@kdpamazonpublish.com**](mailto:info@kdpamazonpublish.com)  
📞 **(730) 202-0047**