**Name**

**Address**

**Phone**

**Email**

**Product Support**

I hope to find my self in a position with your company that utilizes my past experiences. My experience is in Supervision, Technical service, and heavy equipment repair. Doing jobs that pertain to but are not limited to warranty claim reviews, equipment repair, technical news bulletins, training for machines, and adhering to customer needs by phone, email, or visit on site. I am proficient with technology and all of Microsoft office. I have my passport and am use to 25% travel but will do more. I have completed many Hydraulic courses, MSHA, safety courses, CPR, and have done many advance courses with hydraulic, electrical, and pneumatic systems.

**Professional Experience**

**Experience**

**Company**

**Clearfield, PA**

**2010-Current**

**Journeymen Field Mechanic**

Promoted to Journeyman Mechanic April 2011 after successfully completing the journeymen test. Handle on site repairs for customers. Travel daily in company vehicle, maintain company equipment. Fast and efficient repair of any Caterpillar equipment, or caterpillar powered machines. Extensive over time and self managed atmosphere with little to no supervision.

* On site repairs on hydraulic, pneumatic, mechanical, electrical, and software systems
* Fast and proper troubleshooting
* Maintain a field service truck and all the tooling with it.
* Uphold good customer relation an d on site contacts for future work
* Promote the Cleveland Brothers name with good representation in customer affairs, efficient work done, and good time management.
* Responsible for self time entry, miles, truck repairs, and truck efficiency in money made and cost to operate.

**Truck Mechanic**

Hired August 2010 as a heavy duty truck mechanic. Responsible for fast and adequate troubleshooting/ repair of over the road heavy duty trucks.

* Fast and proper repair
* Troubleshooting
* Parts ordering
* Proper documentation of work orders

**Drilling Solutions**

**TX**

**2005-Jan. 2009**

**Support Technician**

Promoted to Mid-Range Blasthole Product Specialist. Responsible for technical support to customers, sales on aftermarket parts, help with distribution center on any issue with sold units. Writing procedures for installs, conversions, problem solutions, and technical service news bulletins for field people to prevent problems in the future or inform of new design from engineering. Expedite all phone calls from field service technicians with field issues and help with problems. Handle warranty claims for Mid-Range units, validity of claim, problem pricing and relevance. Responsible for teaching classes on mid range hydraulic, pneumatic, and electrical systems. Also includes writing manual and power point presentations to aid in teaching the class. Programs used: MFG Pro for inventory and rig bill of material, Microsoft word, excel, PowerPoint and Adobe.

* Troubleshooting of Electrical, Pneumatic, and Hydraulic Systems
* Over see jobs performed and make sure is done to Atlas specification
* Provide technical support to field people, customers, service centers, and distribution centers
* Teach courses on all aspects of drill units and provide books for students
* Tuning of Hydraulic and Pneumatic system
* Dial in complete unit and have all systems work together in time and function

**Tester/ Technician**

**2005- 2007**

Responsible for initial start up of unit, check for any parts not installed, and over all look to make sure all installed parts are per spec and installed correctly. Drive rig to test pad set all pressures, time functions and final fit up unique parts. Dial compressor into proper functioning and air regulation system to proper function. Ready Unit for final inspection when unit is complete and all functions in spec, time and proper working order. Troubleshooting of Hydraulic, Pneumatic, and Electrical systems for failures and fix issues.

Responsible for building drill, keeping up with build procedure and audits being done on time. Order of parts needed, and retrieval of parts.

**Weld**

**TX**

**2005**

**Assistant Supervisor**

* Responsible for proper building of drill, keeping up with all book work for build procedure. Make sure all audits done on time. Test all drills and set parameters. Over see build, test, and delivery procedure from start to finish. Over see shipment of Rigs to main plant. (2005)
  + Assign people to job and see to it job is carried out
  + Oversee all build procedure and test procedure
  + Ready unit for shipment
  + Be adequate in all work areas to fill in for any position when short a man

**Cars**

**TX**

**2004-2005**

**Technician**

– Responsible for logging all new vehicles into the system, keep up with records of work done and which cars are on lot. Expedite customer needs on vehicles and assign work to be done. Make sure all work was done in a timely manner and still to utter most quality. (2004)

* Insert new cars into computer system
* Log all cars for lot and assign work as needed
* Ready a car for customer after purchase
* Log all work done by other employees and file all paper work on each car and the work done.