

VARLINC MERAN

(954) 708-4336 | varlincmeran@gmail.com | Fort Lauderdale/Miami
varlince-portfolio.web.app | github.com/mvarlince | linkedin.com/in/varlince

TECHNICAL SKILLS

Programming languages: Javascript, Python, SQL, Semantic HTML, CSS

Technologies: Node JS, React, React Native, Express.js, SQL, NoSql (MongoDB, Firestore), AWS, Azure, Bootstrap, Git

EDUCATION | CERTIFICATIONS

Software Engineering Bootcamp - Boca Code

January 2023 - March 2023

Bachelor's in Business Administration - Management Information System - Florida Atlantic University

May 2018

Certifications: Microsoft Azure Administrator - **AZ-104** (2021) | Microsoft Azure Fundamentals - **AZ-900** (2020)

AWS Developer Associate (in progress)

PROJECTS

Lineupwiz - [Demo](#), [Repo](#)

- Created a full-stack web application using **React**, **Express**, and **Node.js** for simplifying soccer formation and player management, with a **NoSQL** database for data storage and retrieval.
- Implemented dynamic web components through an **Express** and **Node.js** API to allow users to create, and update player positions easily.

TaskHero - [Repo](#)

- Developed a full-stack **React Native** application that tracks Daily Tasks using **Express** and **Node APIs**.
- Implemented dynamic components and that perform full **CRUD** operations that communicate with a **NoSQL** database.

PROFESSIONAL EXPERIENCE

Software Developer Intern (Boca Code)

Boca Raton, FL - MARCH 2023 - Present

- Help **develop** and **maintain** the school's software projects as part of a team of experienced developers.
- Write **clean, efficient, and maintainable** code using modern programming languages and frameworks.
- Tutor students one-on-one and in groups, helping them learn **coding concepts** and **troubleshoot** problems.

Software Support Analyst. (Anthology Inc./Blackboard)

Boca Raton, FL - MAY 2019 - MARCH 2022

- Successfully managed **8+** client accounts, while consistently ranking in the **top 5** for incident resolution.
- Troubleshoot errors and **data** issues, reproduced defects or enhancements for an enterprise **Azure**-based application.
- Used **Microsoft SQL Server** to trace errors, gather, update, and clean customer data.
- Worked with senior team, **product management**, and **cloud** engineering for application configuration.
- Managed customer support accounts for efficient **incident routing** and app upgrades and releases.

Application Support Specialist - Exam Coordinator (Honorlock Proctoring)

Boca Raton, FL - APR 2018 – MAY 2019

- Handled high-priority live chats, emails, and phone calls resulting in successful resolution of customer issues.
- Contributed to the completion of critical tasks such as **data analysis**, bug reporting, **manual software testing**, and **information security** training programs in collaboration with management and engineering teams.
- Provided support to tier 1 agents in handling complex and sensitive proctoring tasks, resulting in the smooth delivery of proctoring services.

Technical Assistant (Florida Atlantic University)

Boca Raton, FL - JAN 2017 – APR 2018

- Led course migration to a **cloud-based** Learning Management System, providing immediate technical support.
- Provided technical support to faculty, team members, and managers, resolving computer access, password, printer and **software** issues.
- Worked on various projects assigned by management, including media coordination, video production and **data analytics**.

Information Technology Intern (Broward College)

Coconut Creek, FL AUG 2017 – DEC 2017

- Acted as the primary point of contact for customers seeking technical assistance through phone, chat, email, or in-person.
- Provided technical support to technicians by **installing, configuring**, moving, and troubleshooting various hardware and software issues.
- Proactively monitored the **Service Desk** ticket queue, efficiently resolving tickets and managing escalations.