Return Process Flowchart

- Start → Customer initiates return request online → System checks order eligibility → Eligible?
  - Yes → Generate RMA number → Customer selects return method → Return by mail?
    - Yes → Generate return shipping label → Customer ships product → Receive returned item → Inspect return → Approved?
      - No → Return rejected → Notify customer → End
      - Yes → Process refund → Update inventory → Send refund confirmation email → End
    - No → Customer brings item to store → Receive returned item
  - No → Show ineligible message → End