**Mike Velasco**

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**SUMMARY OF QUALIFICATIONS**

* Exceptional problem solving and troubleshooting skills
* Enjoys building systems with “Security First” mentality and simplified complexity.
* Learning is my passion
* Business driven and Customer focused
* Able to shine as an individual or in Team effort projects

**Highlights of IT Skills**

* Mobile Device Management
* Scripting and Automation via PowerShell
* Identity Management and Security
* Server infrastructure Deployment / Maintenance
* Patch and Application Deployment / Management
* Active Directory Account and Mailbox Administration
* Meet high standard System Security using various tools (SEP, Rapid7, Splunk etc)
* PKI Infrastructure expert
* MS Azure Cloud infrastructure

**PROFESSIONAL EXPERIENCE**

**Cinemark Inc. | Systems Administrator | July 2017 – Present**

Promoted from Jr to Mid level Systems administrator based on continued success in producing impactful results that benefit the entire organization.

Day to day task include: GPO policy configuration, MDM Policy Deployment, Email Security operations via Mimecast, Security Threat Remediation, Large scale patch and application deployment, Administering Office365 suite of applications.

**Key Contributions:**

* Design and Deploy Mobile Device Management solution for both BYOD and company issued devices as well as Line-Of-Business uses cases via MS-Intune and Airwatch.
* Re-invent PKI Infrastructure to support automated web server enrollment and binding for 500+ POS web servers with tools that are built in to Windows OS i.e powershell, task scheduler
* Implement MDM solution for Line-Of-Business Mobile Devices.

**Cinemark Inc. | Jr. Systems Administrator | December 2015 – 2017**

Promoted from IT Analyst position to Jr. Systems Administrator as a result of proven success in IT operations and customer service. Day to day task include: AD Account administration, Virtual Server deployment, large scale patch and application deployment

**Key Contributions:**

* Led System Center Configuration Manager (SCCM) infrastructure implementation company wide.
* Designed and implement a GPO based log Collection for Global Systems including workstations, mobile devices and servers. Played an important role in integrating Splunk SIEM to process the data collected.
* Teamed up a third-party consultant to implement Microsoft PKI Certification Authority.
* Designed and implement a GPO based log collection for Global Systems including workstations, mobile devices and servers. Played an important role in integrating Splunk SIEM to process the data collected.
* Led Mobile Device Management implementation through Airwatch.
* Revamped virtual server standard deployment process to comply with company policy.
* Implemented a local administrator password reset solution using Arellia.
* Worked with the network engineers to implement a Wireless solution with certificate based authentication. tea

**Cinemark Inc. | Corporate IT Analyst | April 2013 – December 2015**

Was given the opportunity to transfer to IT department and quickly became the lead IT Analyst entrusted with keeping the users happy with top notch computer problem solving while complying to company standard

**Key Contributions:**

* Symantec Endpoint Protection Application Firewall.
* Reengineered Corporate computer’s imaging process from stale Images via Symantec Ghost to an active always patched virtual desktop as a base image and deploy though SCCM.
* Led MS Office 2013 upgrade project.
* Workstations and laptop Windows 7 migration.
* Print Server with server 2012 deployment.

**Cinemark Inc. | Call Center Tech Support | Feb 2012 – April 2013**

Hired as a full time over the phone support for theater sites. Duties include troubleshooting Point of Sale computers, printers, projectors and Digital Cinema equipment including content servers and network switches to provide 99.9997 % uptime for our patron customers.

**CERTIFICATIONS**

Microsoft Certified Solutions Associate: Server 2012

Cisco CCNA (valid 2010 – 2016)

**EDUCATION**

* Bachelor of Science in Electronics and Communications Engineering | Mapua Institue of Technology, Manila Philippines