

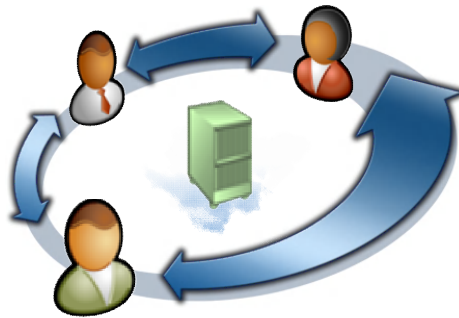
Active Directory Self-Service

ZERO DOWNTIME

CionSystems Active Directory Self-Service is browser-based, agentless and 100% Web enabled. You can access it from anywhere, allowing you to reduce downtime and increase productivity.

COST SAVINGS

According to a recent report, about 1 in 4 calls to IT Help Desks involve resetting expired passwords, and unlocking user accounts. We save you time and money by allowing employees to self-manage their accounts without having to call the Help Desk. This results in less downtime and increased satisfaction with IT processes.



CionSystems Active Directory Self-Service (ADS) allows your workforce to use and update employee-specific information that is personalized to an individual's role, experience, work content, and information needs. By allowing managers and employees to access and manage information through this self-service web-based environment, you can streamline business processes, decrease costs, and improve overall IT service and satisfaction. With managers and employees empowered to update and maintain their own information, IT professionals can now move from being transaction processors to being consultative partners.

- 100% Web enabled
- Lower administration costs
- Increase productivity
- Ensure privacy
- Three access levels for higher flexibility
- Effective policy deployment
- Customizable interface for users
- Customizable Help Desk interface
- Auditing features for up-to-date reporting
- Flexible challenge and response questions
- Increase security and accountability
- Drive adoption across all levels
- Implement stronger password policies
- Simplify the IT environment
- Streamline and improve business processes

Increase accuracy and efficiency by providing both managers and employees a single point of entry to all the IT information and processes. By deploying the Active Directory Self-Service you'll enable employees to manage everything: profiles including names, contact details, and associated data; messaging information including e-mail, settings, etc- all through the individual dashboard portals. Using this enterprise-level solution can deliver the audit data to those who need it the most- managers, IT professionals and executives.

PORTAL BRANDING

To increase adoption and deliver a seamless experience,

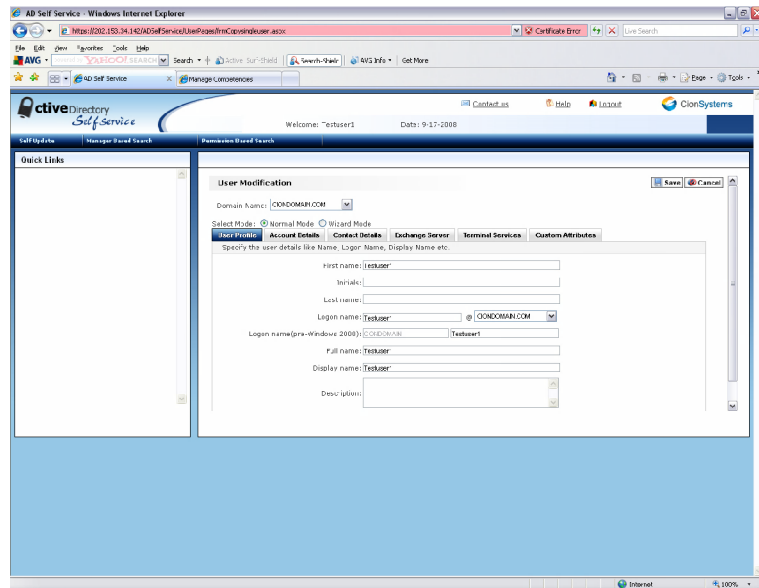
CionSystems allows you to customize the user interface.

EMPOWER

CionSystems Active Directory Self-Service encourages adoption by empowering managers and employees to manage all their information and user-specific processes.

For more information on any of our products or services please visit us on the Web at:
www.CionSystems.com

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Increase productivity

CionSystems Active Directory Self-Service extends web-based Directory Services management tools to end users. Account unlocking and password management is a time consuming and all too common IT support issue. IT best practice policies and compliance requirements are introducing additional complexities to your environment and force help desk professionals to spend more and more time responding to user requests. CionSystems can help- deploying the Active Directory Self-Service will decrease your administrative burden and simplify your environment. This solution will allow you to lower cost and improve help desk response time on other critical IT issues.

Take the next step

Active Directory management is critical to your organization's productivity. Make sure you are in control of your network. CionSystems products can help you achieve maximum productivity, streamline your processes and improve adoption. Contact us today for a comprehensive analysis of your Active Directory needs.

