



Active Directory Self Service

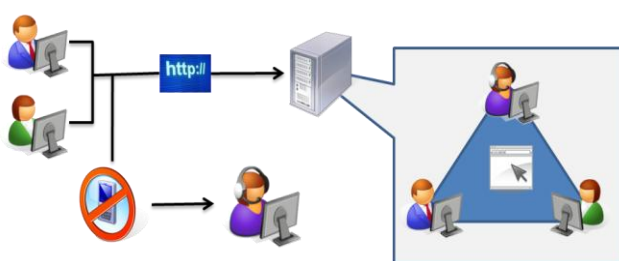
CionSystems' **Active Directory Self Service** improves productivity and saves money by encouraging employees to update account-specific information and allowing self identification to reset passwords and unlock accounts.

COST SAVINGS

According to a recent report, about 1 in 4 calls to IT Help Desks involve resetting expired passwords, and unlocking user accounts. We save you time and money by allowing employees to self-manage their accounts without having to call the Help Desk. This results in less downtime and increased satisfaction with IT processes.

EMPOWER

CionSystems Active Directory Self Service encourages adoption by empowering managers and employees to manage all their information and user-specific processes.



KEY FEATURES

- 100% Web enabled
- Improve security
- Lower administration costs
- Increase productivity
- Enforce accountability
- Three access levels for higher flexibility
- Effective policy deployment
- Customizable Help Desk interface
- Auditing features for up-to-date reporting
- Customizable challenge questions
- Drive adoption across all levels
- Implement stronger password policies
- Simplify your IT environment
- Streamline and improve business processes

CionSystems **Active Directory Self Service** (ADS) allows your workforce to use and update employee-specific information that is personalized to an individual's role, experience, work content, and information needs. By allowing managers and employees to access and manage information through this self-service web-based environment, you can streamline business processes, decrease costs, and improve overall IT service and satisfaction. With managers and employees empowered to update and maintain their own information, IT professionals can now move from being transaction processors to being consultative partners.

Increase accuracy and efficiency by providing both managers and employees a single point of entry to all the IT information and processes. By deploying the Active Directory Self-Service you'll enable employees to manage everything: profiles including names, contact details, and associated data; messaging information including e-mail, settings, etc- all through the individual dashboard portals. Using this enterprise-level solution can deliver the audit data to those who need it the most- managers, IT professionals and executives.

Active Directory Self Service increases IT security by allowing organizations to adopt comprehensive data access policies. Furthermore, it eliminates help desk errors, reducing the need for users to write down their passwords, and making break-ins more difficult.

PORTAL BRANDING

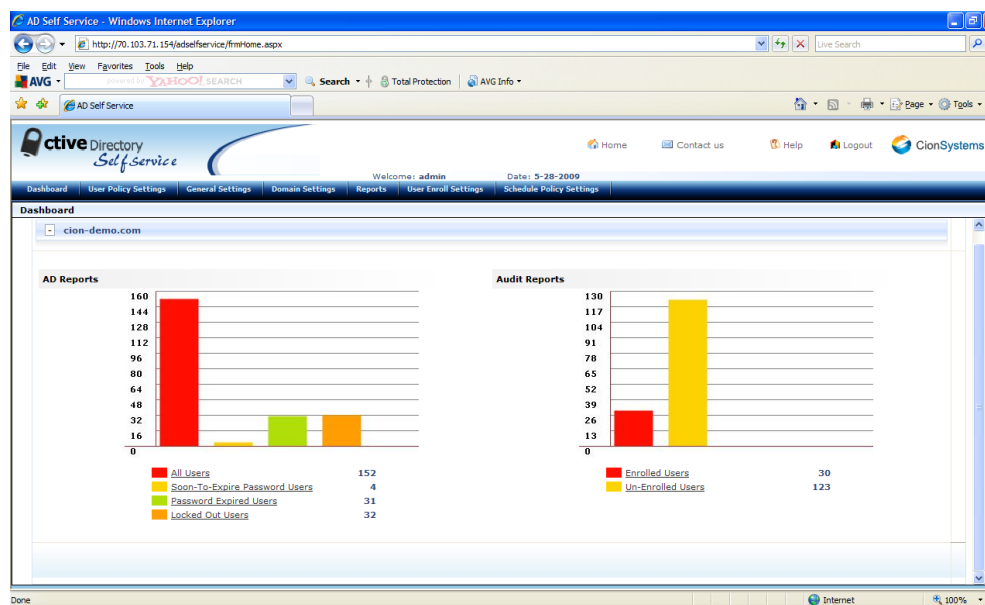
To increase adoption and deliver a seamless experience, CionSystems allows you to customize the user interface.

ZERO DOWNTIME

CionSystems Active Directory Self-Service is browser-based, agentless and 100% Web enabled. You can access it from anywhere, allowing you to reduce downtime and increase productivity.

For more information on any of our products or services please visit us on the Web at: www.CionSystems.com

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CionSystems Active Directory Self-Service extends web-based Directory Services management tools to end users. Account unlocking and password management is a time consuming and all too common IT support issue. IT best practice policies and compliance requirements are introducing additional complexities to your environment and force help desk professionals to spend more and more time responding to user requests. CionSystems can help- deploying the Active Directory Self-Service will decrease your administrative burden and simplify your environment. This solution will allow you to lower cost and improve help desk response time on other critical IT issues.

Active Directory Self Service provides several mechanisms to ensure users adopt and use the application when they need to change passwords, reset forgotten passwords or unlock their account. Without these features, employees will continue making expensive support calls and prevent your IT organization from realizing significant cost savings.

Take the next step

Active Directory management is critical to your organization's productivity. Make sure you are in control of your network. CionSystems products can help you achieve maximum productivity, streamline your processes and improve adoption across all enterprise levels. Contact us today for a comprehensive analysis of your Active Directory needs.

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