



## Contact

### Phone

09774930290

### Email

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### Address

2430 Legarda st. Sampaloc, Manila,  
Metro Manila 1008

## Education

Completed in 2021

### Information Communication Technology

Christ the King College of Science and  
Technology

## Expertise

- Microsoft Office
- Video Graphic Design
- Image Editing
- Leadership
- Team Player
- Process Improvement

## Language

English

Filipino

# Jhonel Alam

To acquire valuable knowledge and skills to complement those that I have learned from school in an actual job environment. In return, I offer my service and determination to be an asset to your company throughout the duration of my training period.

## Experience

2022

VCUSTOMER PHILIPPINES INC. | Eastwood City, Quezon City

### Technical Support Associate

Provides technical assistance to customers through chat channels such as live chat, instant messaging, or social media. The role of a technical chat support associate is similar to that of a technical support associate, but the mode of communication is through text-based chat rather than voice.

## Awards

- National Certificate II | Computer System Servicing
- Master Course in Google Cloud Digital Leader
- Introduction to Cybersecurity
- Data Protection and Security (GDPR 2023)
- Introduction to Critical Infrastructure Protection

## Training and Seminars

- 2015, Tanza Oasis | Leadership Training
- 2017, Mariveles, Bataan | National Youth Camp - Leadership Training
- 2018, JFINEX Conference Mall of Asia | Financial Management

## Reference

### Jhonelyn Tayco

Sister

Phone: 09053769684

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### Sherylene Tolentino Jimeno

Girlfriend

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## Declaration

I hereby declare that the details mentioned above in my resume are correct to the best of my knowledge and belief. I bear the responsibility of any error or mistakes in the data if it occurs in the future.

  
Jhonel Alam  
Name of Applicant