### VENKATA SIVA ABHISHEK MUNUKUTLA

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### **EDUCATION**

Master of Science in IT (Information Systems)	Arizona State University, USA	GPA: 3.96	August 2017 - May 2019
Bachelor of Engineering in IT	Osmania University, India	GPA: 3.40	Sept 2012 - June 2016

#### **SKILLS**

Python, Java, JavaScript ES6, SQL, MySQL, MS SQL, PowerShell, Eclipse, Maven, Git, HTML/CSS, Apache Tomcat, JSON, XML, Django, NodeJS, MongoDB, Express, Ubuntu, Windows Server 2016, CentOS 6, Amazon Web Services

### **COURSEWORK**

Software Engineering Advanced SQL Programming Web Development and Scripting Cloud Computing with AWS System Administration with Unix Data Structures and Algorithms

### **WORK EXPERIENCE**

Software Engineering Intern

**Edgenuity Inc., USA** 

January 2019 – Present

- Explore the current system in place and research for tools to automate a patch management system.
- Worked with Cloud-Ops team and reduced 30% costs in Cloud Operations by developing automation tool with open source software.
- Developed AWS CloudFormation scripts to spin up Windows Servers, SQL servers, and WSUS server with configured IAM Policies, roles and VPCs thus reducing manual efforts by 50%.
- Used AWS OpsWork (Chef), AWSCLI and PowerShell to automate the patch release process following patch management policy on WSUS which contains different use cases.

Utilized: Amazon Web Services, Chef, PowerShell, Windows Server 2016, SQL Server 2017, Active Directory, WSUS

### **Software Developer Intern**

# **Mettle Solutions LLC, USA**

January 2019 – Present

- o Developed REST Web Service with Jax-WS to be consumed by customers and performed API testing.
- o Translated shell scripts into object-oriented python code to improve security and performance.
- Developed unit tests further improving code coverage by 40%.
- Worked on fixing few critical impact bugs thus resolving customer issues quickly.
- o Integrated SonarQube to build pipeline and resolved vulnerabilities thus improving overall product security.
- Assisted in dev and test (linux) server maintenance and security configuration.

Utilized: Java 8, JAX-WS, POJO, JavaScript, Maven, Apache Tomcat 8.5, Git, Python 2.7, Ubuntu 16, Postman

## ServiceNow Developer Intern

## **Eastman Chemical Company, India**

July 2018 - August 2018

- Assisted in migrating workflows from Infopath to ServiceNow.
- Developed workflows for approvals, notifications, tasks, and automated actions.
- Created UI Policies, Client Scripts, and Script Includes for Catalog Items and customized SLAs and OLAs.
- o Integrated instances with Scripted REST API to trigger automated administrative actions and reduced manual workload by 50%.
- o Demonstrated ServiceNow's integration with Active Directory using LDAP and Scheduled Jobs.

Utilized: ServiceNow ITSM, JavaScript, Active Directory, Windows Server 2016

### **SOFTWARE PROJECTS**

Personal Website: http://venkatam.com (for additional information and projects)

# Resource Ninja (Innovation Hub, ASU)

September 2018 - December 2018

Utilized: MySQL, Django 2.0, HTML, CSS, JavaScript, Git

Methodology: Waterfall SDLC

- o Conducted interviews with end users and stakeholders to gather requirements.
- o Implemented SQL query optimization techniques and improved database access speed by 30%.

### **CERTIFICATIONS**

 Server-side Development with NodeJS, Express and MongoDB by The Hong Kong University of Science and Technology