Human Resources Analytics

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Introduction

Employee attrition is one of the biggest challenges that the companies face. There are several factors that lead to attrition. While it may not be easy to control all the factors, it may be worth the efforts to look into those factors that seem controllable. Factors such as average number of hours spend per month by the employees, salary, promotions, number of projects which an employee workied on are a few which are easier to manage. If we are able to extract cut-off levels for some of the above-mentioned factors through our analysis, then we should be able to have a better understanding about the factors that are responsible for the employees leaving the company prematurely.

Project Implementation

Step - 1 - Collecting the Data

The Human Resources Analytics Dataset is collected from Kaggle at https://www.kaggle.com/c/sm/data. This data was donated by Mr. Ludovic Benistant and contains following fields:

- Employee satisfaction level Satisfaction Level of the Employees in the company which can be between 0 to 1.
- Last evaluation The score which Employees received in their last evaluation
- Number of projects The number of projects employees has received
- Average monthly hours The average monthly hours which employees work
- Time spent at the company Total years spend by a employee at a company
- Whether they have had a work accident This field would have answer yes or no for question whether an employee had an accident at work or not.
- Whether they have had a promotion in the last 5 years
- Department Department in which employee is working
- Salary If the salary of the employee is "Low", "Medium" and "High"
- Whether the employee has left This field is answer to the question if the employee is still working or not for the company.

The outcome variable is "Left" which has values 0 and 1. Hence the models used will be initially Logistic Regression, then the model is improved by Decision Trees and Random Forests.

Step - 2 - Exploring and Preparing the Data

The project begins by importing the CSV data file - "HR_comma_sep.csv".

After the file is exported, First, we begin with exploring data on broader sense and obtaining basic information.

```
## [1] 14999 10
```

We can see that our data set comprises of 14999 rows and 10 columns.

Next, we take a look at high-level, non-statistical summary of entire data frame i.e. we look at the structure of the data.

```
## 'data.frame':
                  14999 obs. of 10 variables:
## $ satisfaction level
                         : num 0.38 0.8 0.11 0.72 0.37 0.41 0.1 0.92 0.89
0.42 ...
## $ last evaluation
                                0.53 0.86 0.88 0.87 0.52 0.5 0.77 0.85 1 0.
                         : num
53 ...
##
   $ number_project
                         : int
                                2 5 7 5 2 2 6 5 5 2 ...
## $ average montly hours : int
                                157 262 272 223 159 153 247 259 224 142 ...
## $ time spend company
                         : int
                                3 6 4 5 3 3 4 5 5 3 ...
## $ Work_accident
                         : int
                                00000000000...
## $ left
                         : int 111111111...
## $ promotion_last_5years: int 00000000000...
## $ sales
                         : Factor w/ 10 levels "accounting", "hr", ...: 8 8 8
888888...
                         : Factor w/ 3 levels "high", "low", "medium": 2 3 3
## $ salary
2 2 2 2 2 2 2 ...
```

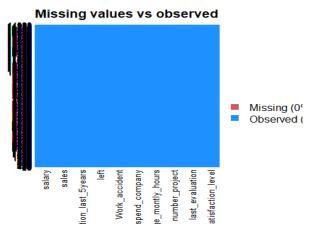
From the above results, we can see that we have 2 variables - satisfaction_level and last_evaluation of data type number, Then the variables - number_project, average_monthly_hours, time_spend_company, work_accident, left are of datatype integer and sales and salary are of type factor. Next we look at the statistical summary of the data set.

```
satisfaction_level last_evaluation
                                         number_project
##
                                                          average_montly_hours
##
   Min.
           :0.0900
                       Min.
                                                 :2.000
                                                          Min.
                                                                 : 96.0
                               :0.3600
                                         Min.
    1st Qu.:0.4400
##
                        1st Qu.:0.5600
                                         1st Qu.:3.000
                                                          1st Qu.:156.0
## Median :0.6400
                       Median :0.7200
                                         Median :4.000
                                                          Median :200.0
##
    Mean
           :0.6128
                               :0.7161
                       Mean
                                         Mean
                                                 :3.803
                                                          Mean
                                                                 :201.1
##
    3rd Qu.:0.8200
                        3rd Qu.:0.8700
                                         3rd Qu.:5.000
                                                          3rd Qu.:245.0
## Max.
           :1.0000
                       Max.
                               :1.0000
                                         Max.
                                                 :7.000
                                                          Max.
                                                                 :310.0
##
                                              left
##
   time_spend_company Work_accident
##
    Min.
          : 2.000
                       Min.
                               :0.0000
                                         Min.
                                                 :0.0000
##
    1st Ou.: 3.000
                        1st Ou.:0.0000
                                         1st Ou.:0.0000
##
    Median : 3.000
                       Median :0.0000
                                         Median :0.0000
##
    Mean
                                         Mean
           : 3.498
                       Mean
                               :0.1446
                                                 :0.2381
##
    3rd Qu.: 4.000
                        3rd Qu.:0.0000
                                         3rd Qu.:0.0000
##
    Max.
           :10.000
                       Max.
                               :1.0000
                                         Max.
                                                :1.0000
##
##
    promotion last 5years
                                   sales
                                                  salary
##
    Min.
           :0.00000
                           sales
                                      :4140
                                              high :1237
##
    1st Qu.:0.00000
                                              low
                                                     :7316
                           technical
                                      :2720
## Median :0.00000
                           support
                                      :2229
                                              medium:6446
##
   Mean
           :0.02127
                                      :1227
    3rd Qu.:0.00000
                           product mng: 902
```

```
## Max. :1.00000 marketing : 858
## (Other) :2923
```

We can see distribution of variables in the above output. We can see that there are no NA's present in the data, hence we can say that there is no missing data in our dataset.

To confirm if there is no missing data in the dataset, Amelia package is used which has a special plotting function missmap() that will plot hr_data dataset and highlight missing values. We also confirm from sapply function that there are no missing values.



## satisfaction_level last_evaluation number_project	
## 0 0	
## average_montly_hours time_spend_company Work_accident	
## 0 0	
## left promotion_last_5years sales	
## 0 0	
## salary	
## 0	

We can see that there are no missing values in the datasest from the missmap function and sapply function. Next, we find out how many values are unique in the dataset.

##	satisfaction_level	last_evaluation	number_project	
##	92	65	6	
##	average_montly_hours	<pre>time_spend_company</pre>	Work_accident	
##	215	8	2	
##	left	promotion_last_5years	sales	
##	2	2	10	
##	salary			
##	3			

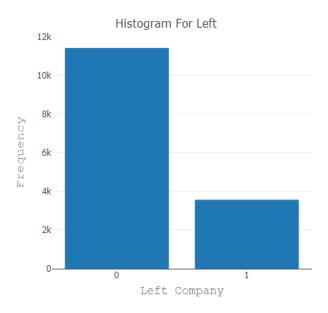
We can see that there are very less distinct values in the dataset. To model the output variable "left", the variable is converted into factor.

Exploratory Data Aanalysis

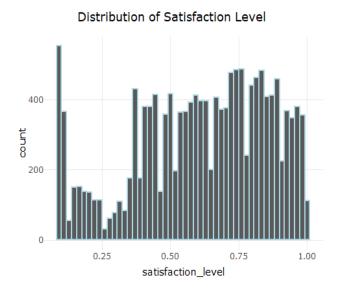
We start the Exploratory Data Analysis by seeing the exploring the categorical variable "Left". In contrast to data, categorical data is typically examined using tables rather numeric than summary statistics. With the help of "table()" function, a one-way table is generated for "left" variable.

```
## ## 0 1
## 11428 3571
```

We can see that the number of employees working in the company are 11428 and number of employees who left the company are 3571. We can visualize the same data with histogram as follows -

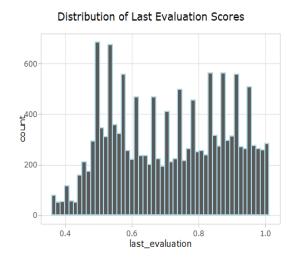


Next, we distribution of the variable "Satisfaction Level".



From the histogram, we can see that the maximum counts of satisfaction level are for values approximately equal to 0.09. The minimum counts of satisfaction level are for values approximately equal to 0.25. There are less than 200 records with value 1.

Next, we see distribution of variable last_evaluation_score.

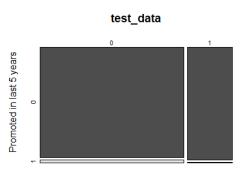


We can see from the histogram that the minimum value of last evaluation score is 0.36 and 77 employeees had that score. The maximum number of records are for value 0.497. The maximum last evaluation score is 1.005.

Then we answer the questions if the numeric variables are correlated.

Next, we see what is the relation between employees leaving and getting promoted in last 5 years.

```
## ## 0 1
## 0 11128 300
## 1 3552 19
```

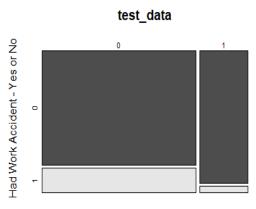


Employees Left - Yes or No

From the tabular output and mosaic plot we can see that if the majority of the employees that are not promoted in last 5 years tend to not leave the job. However there are 3352 employees who left the job even if they were not promoted. Out of the total employees who did not leave the job after getting promoted were 300 and 19 employees who were promoted in last 5 years left the job. We can say from the graphs that promotion in last 5 years does not play mamjor role in determining if the employees would leave the company or not.

Then we explore the relationship between employees leaving and having work accident.

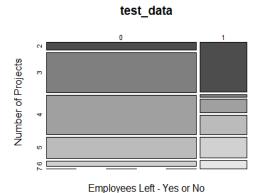
```
##
## 0 1
## 0 9428 2000
## 1 3402 169
```



Employees Left - Yes or No

We can see from the mosaic plot and tabular output that the majority of the workers who have work accident tend to not leave the job. We can see there are 2000 such records, also there are 169 records of employees who had work accident and left the job. The next question would be to see, generally after how many projects employees tend to leave the company?

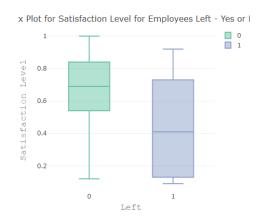
```
##
##
            2
                 3
                       4
                             5
                                         7
                                   6
##
      0
         821 3983 3956 2149
                                 519
                                         0
##
                72
                    409
                           612
                                 655
                                       256
```



We can see from the mosaic plot and the tabular output, that the majority of the employees who left the company left it after doing 2 projects. Minimum number of employees left the company after doing three projects. We can also see that there are no employees who did not left but also worked on 7 projects. There are however 256 employees that worked on 7 projects and left the company. So we can safely say that if the employees work on 7 projects, then they tend to leave

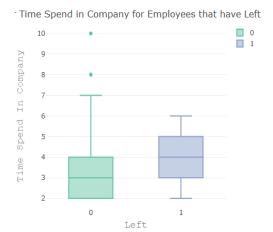
We have compared numereic variables with our outcome variable using box plots.

the company.









Following are the observations from the box plot. From the first plot we can see that if the satisfaction level is low then the employees have left the job. From the second box plot we can that the median value of the last evaluation score is high for the people who have left the job. From the third box plot we can see that people how have left the job tend to put in more hours. From the fourth plot we can see that there is no specific trend with respect to time spent in the company.

Next, the data is split into test and training dataset to build the logistic regression model and to evaluate the performance of the model on new data. The data is randomized, and the first 90% is used for training and the rest of the data is used for testing.

Step - 3 - Training a logistic regression model on the data

In this section we begin by training the logistic regression model using glm function.

The logistic regression model looks as follows:

```
##
## Call: glm(formula = left ~ ., family = binomial(link = "logit"), data = h
```

```
r train)
##
## Coefficients:
##
             (Intercept)
                              satisfaction level
                                                          last evaluation
##
               -1.485290
                                        -4.116651
                                                                 0.666263
##
          number_project
                            average_montly_hours
                                                       time_spend_company
##
               -0.304008
                                                                 0.263469
                                         0.004732
##
           Work accident
                           promotion_last_5years
                                                                  saleshr
##
               -1.499329
                                        -1.359880
                                                                 0.263300
##
                  salesIT
                                 salesmanagement
                                                           salesmarketing
##
               -0.207982
                                        -0.535651
                                                                -0.055261
##
        salesproduct mng
                                       salesRandD
                                                               salessales
##
                                        -0.534263
                                                                -0.025812
               -0.221588
##
            salessupport
                                   salestechnical
                                                                salarylow
##
                                         0.100681
                                                                 1.890103
                0.041641
##
            salarymedium
##
                 1.383615
##
## Degrees of Freedom: 13498 Total (i.e. Null); 13480 Residual
## Null Deviance:
                         14820
                                 AIC: 11620
## Residual Deviance: 11590
```

We can see the intercept values and the values of slopes for different variables in the data set. The model has 13498 degress of freedom and the AIC value is 11620.

By using function summary(), we obtain the results of the model.

```
##
## Call:
## glm(formula = left ~ ., family = binomial(link = "logit"), data = hr_train
)
##
## Deviance Residuals:
                      Median
##
       Min
                 10
                                    3Q
                                            Max
## -2.2313
           -0.6663
                    -0.4037
                              -0.1189
                                         3.0298
##
## Coefficients:
##
                           Estimate Std. Error z value Pr(>|z|)
                                                 -7.327 2.35e-13 ***
## (Intercept)
                         -1.4852896
                                      0.2027110
## satisfaction level
                         -4.1166506
                                      0.1030029 -39.966
                                                         < 2e-16
## last evaluation
                          0.6662632
                                     0.1568365
                                                  4.248 2.16e-05
## number_project
                         -0.3040083
                                      0.0224704 -13.529
                                                         < 2e-16
## average montly hours
                                                  8.684
                          0.0047321
                                     0.0005449
                                                         < 2e-16
## time spend company
                          0.2634692
                                      0.0163591
                                                 16.105
                                                         < 2e-16
## Work_accident
                                      0.0933577 -16.060
                         -1.4993285
                                                         < 2e-16
## promotion_last_5years -1.3598804
                                                -5.115 3.13e-07 ***
                                      0.2658466
## saleshr
                          0.2633004
                                     0.1374765
                                                 1.915 0.055462 .
## salesIT
                         -0.2079819
                                      0.1290126
                                                -1.612 0.106939
## salesmanagement
                         -0.5356511
                                      0.1703439
                                                 -3.145 0.001664 **
## salesmarketing
                         -0.0552614 0.1399913
                                                -0.395 0.693028
```

```
-0.2215877 0.1383656 -1.601 0.109274
## salesproduct mng
## salesRandD
                                               -3.525 0.000423 ***
                         -0.5342629
                                     0.1515505
## salessales
                         -0.0258120
                                     0.1081589
                                                -0.239 0.811378
## salessupport
                          0.0416408
                                     0.1152865
                                                 0.361 0.717954
## salestechnical
                          0.1006805
                                     0.1123383
                                                 0.896 0.370132
                                                        < 2e-16 ***
## salarylow
                          1.8901026
                                     0.1327844
                                                14.234
## salarymedium
                                     0.1335604
                                                10.359
                                                        < 2e-16 ***
                          1.3836153
## ---
                   0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
## Signif. codes:
##
## (Dispersion parameter for binomial family taken to be 1)
##
##
       Null deviance: 14823
                             on 13498
                                       degrees of freedom
## Residual deviance: 11585
                             on 13480
                                       degrees of freedom
## AIC: 11623
## Number of Fisher Scoring iterations: 5
```

Now we have run the ANOVA function on the model to analyze the table of deviance.

```
## Analysis of Deviance Table
##
## Model: binomial, link: logit
## Response: left
##
## Terms added sequentially (first to last)
##
##
                         Df Deviance Resid. Df Resid. Dev
##
                                                             Pr(>Chi)
## NULL
                                          13498
                                                      14823
## satisfaction level
                              2051.38
                                          13497
                                                      12772 < 2.2e-16 ***
## last evaluation
                                                      12754 2.084e-05 ***
                           1
                                18.11
                                          13496
## number_project
                           1
                                89.79
                                          13495
                                                      12664 < 2.2e-16 ***
## average_montly_hours
                                82.71
                                                      12581 < 2.2e-16 ***
                           1
                                          13494
## time spend company
                           1
                                          13493
                                                      12416 < 2.2e-16 ***
                               164.76
## Work accident
                           1
                               344.24
                                          13492
                                                      12072 < 2.2e-16 ***
## promotion_last_5years
                           1
                                60.79
                                          13491
                                                      12011 6.363e-15 ***
## sales
                           9
                                91.91
                                          13482
                                                      11919 6.723e-16 ***
                           2
## salary
                               334.14
                                          13480
                                                      11585 < 2.2e-16 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
```

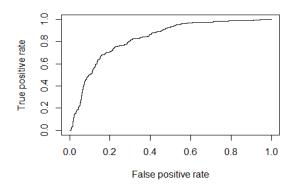
From the anova output we can see that all the variables are significant. Since all the variables are significant, we will not remove any variables and this will be the final model. The difference between the null deviance and the residual deviance shows how our model is doing against the null model. The wider this gap, the better. Analyzing the ANOVA output we can see that as we add each variable one at a time the residual deviance has dropped.

Step - 4 - Evaluating Model Performance

Now, we would like to see the model performance for predicting with new data set. By setting the parameter type='reponse', R will output probabilities in form of P(y=1|X). Our decision boundary is 0.5. If P(y=1|X)>0.5 then y=1 otherwise y=0.

[1] "Accuracy 0.79666666666667"

The accuracy of the model is 0.79 which is a good result. We are going to plot the ROC curve and calculate the AUC (area under the curve), which are typical performance measurements for the binary classifiers. As a rule of thumb, a model with good predictive ability should have an AUC closer to 1, than to 0.5.



A popular way for summarizing the discrimination ability of the model is to report the area under the ROC curve. In a model with good discrimination ability the ROC curve will go closer to the left corner. We have calculated the AUC to estimate the model's predictive ability.

[1] 0.8288136

Since the AUC is 0.82 we can say that model has good predictive abilities.

However this is result is somewhat dependent on the manual split of the data we did earlier. So we will be looking at improving the model performance.

Step 5 - Improving Model Performance

To improve the model performance we have first constructed the decision trees, then boosted them and then created a random forest model.

Training and Testing Data for Decision Trees

The same training and testing dataset is used for decision tree.

create a model for decision trees

The decision tree is build using c5.0 algorithm. The model is created by excluding the 'left' class variable from the training data set. The 'left' variable is set as target factor vector for classification.

The basic data about the tree is as follows:

```
##
## Call:
## C5.0.default(x = hr_c50_train[-7], y = hr_c50_train$left)
##
## Classification Tree
## Number of samples: 13499
## Number of predictors: 9
##
## Tree size: 41
##
## Non-standard options: attempt to group attributes
```

From the output it can be seen that the tree size 41, which means that the tree is 41 decisions deep. The confusion matrix from the training dataset is as follows:

Evaluation on training data (13499 cases):

Time: 0.2 secs

The confusion matrix has displayed the incorrectly classified records. It can be seen that out of 13499 records, 246 records are incorrectly classified giving error rate of 1.8%. 28 values which were actually employees in the company were wrongly classified as left and 218 employees who left were misclassified as working.

2.31% Work_accident

1.67% sales 0.38% salary

Decision Trees prediction

Using the predict function the decision tree is applied to test data set.

```
##
## Cell Contents
## |------|
```

```
##
       N / Table Total
##
## |-
##
##
## Total Observations in Table:
                      1500
##
##
##
            | predicted default
## actual default |
               0 |
                          1 | Row Total |
 -----|-----|
                1142 |
##
          0 |
                                1145
##
                0.761 | 0.002 |
##
          1 |
                  19 |
                         336 l
                                 355
                0.013
                        0.224
##
## -----|-----|-----|
  Column Total |
               1161
                         339
## -----|-----|
##
##
```

From the confusion matrix it can be seen that out of 1500 records 22 records were misclassified. This resulted in an accuracy of 98.5 and an error rate of 1.5%. 3 values which were actually employees in the company were wrongly classified as left and 19 employees who left were misclassified as working.

boosted decision trees

Next we have used boosted decision trees to improve the model performance of decision trees. The number of trials are set to 10.

```
##
## Call:
## C5.0.default(x = hr_c50_train[-7], y = hr_c50_train$left, trials = 10)
##
## Classification Tree
## Number of samples: 13499
## Number of predictors: 9
##
## Number of boosting iterations: 10
## Average tree size: 45.1
##
## Non-standard options: attempt to group attributes
```

We can see that the average tree size has increased from 41 to 45.1 by using boosted decision trees. The confusion matrix for the boosted decision tree's training dataset is as follows –

Evaluation on training data (13499 cases): Trial Decision Tree Size Errors 0 41 246(1.8%) 44 1311(9.7%) 38 800(5.9%) 3 40 883(6.5%) 4 5 55 1272(9.4%) 55 674(5.0%) 45 880(6.5%) 6 43 462(3.4%) 40 1931(14.3%) 9 50 433(3.2%) 176(1.3%) <-classified as (a) (b) (a): class 0 3068 (b): class 1 Attribute usage: 100.00% satisfaction_level 100.00% last_evaluation 100.00% number_project 100.00% average_montly_hours 99.33% time_spend_company 85.69% Work_accident 83.78% sales 81.02% salary 57.80% promotion_last_5years

Time: 0.9 secs

The confusion matrix has displayed the incorrectly classified records. It can be seen that out of 13499 records, 176 records are incorrectly classified giving error rate of 1.3%. 28 values which were actually employees in the company were wrongly classified as left and 148 employees who left were misclassified as working.

Using the predict function the boosted decision tree is applied to test data set.

```
##
##
##
    Cell Contents
##
  |-----|
##
       N / Table Total |
##
##
  ------
##
##
## Total Observations in Table:
##
##
              predicted default
##
                    0 |
## actual default |
                             1 | Row Total
           0 |
##
                  1141
                             4 |
                                    1145
                 0.761
                          0.003
## -----|-----|------|
```

##	1	14	341	355
##		0.009	0.227	
##				
##	Column Total	1155	345	1500
##				
##				
##				

From the confusion matrix it can be seen that out of 1500 records 18 records were misclassified. This resulted in an accuracy of 98.8 and an error rate of 1.2%. 4 values which were actually employees in the company were wrongly classified as left and 14 employees who left were misclassified as working.

create a model for random forests

Next we evaluate random forsests to improve the model. We keep the same training and test dataset.

Training and Testing Data For Random Forests

The random forest model is fitted using randomForest() function in the randomForest package.

```
## 11.02 sec elapsed
##
## Call:
## randomForest(formula = left ~ ., data = hr_rf_train)
                 Type of random forest: classification
                       Number of trees: 500
## No. of variables tried at each split: 3
##
          OOB estimate of error rate: 0.81%
##
## Confusion matrix:
##
       0
             1 class.error
## 0 10265
            18 0.001750462
       91 3125 0.028296020
```

The output shows that the random forest included 500 trees and tried 3 variables at each split. The out-of-bag error rate is 0.81%, which is an unbiased estimate of the test set error. The error rate in the confusion matrix is same 0.8%.

Prediction of data using Random Forests

The random forest performance is evaluated using the predict() function.

```
## [1] "Accuracy 0.99466666666667"
```

The accuracy of the random forest model is 99.4%, which is higher than logistic regression, decision tree and boosted decision tree.

Conclusion

- The accuracy of the logistic regression is 0.8288 or approximately 83%
- The accuracy of the decision tree is 98.5% which is significantly higher than the logistic regression.
- The accuracy of the boosted decision tree with trials = 10 is 98.8%
- The accuracy of the random forest is 99.4% which is highest among all the models. The error rate of the confusion matrix is also the lowest for the random forest both for training as well as testing dataset
- The future work would involve trying the dataset on SVM and neural networks

Appendix

The R Code for the project is as follows –

```
Step - 2 - Exploring and Preparing the Data
suppressWarnings(library(ggplot2))
suppressWarnings(library(gmodels))
suppressWarnings(library(caret))
suppressWarnings(library(C50))
suppressWarnings(library(tidyverse, quietly = TRUE))
suppressWarnings(library(corrplot,quietly = TRUE))
suppressWarnings(library(stringr,quietly = TRUE))
suppressWarnings(library(Hmisc, quietly = TRUE))
Read csv file
hr data <- read.csv("HR comma sep.csv")</pre>
shape of dataframe
#shape of DF
dim(hr_data)
nrow(hr data)
ncol(hr_data)
names of columns
names(hr_data)
structure of the data
str(hr_data)
summary of the data
summary(hr_data)
```

```
missmap function
library(Amelia)
missmap(hr_data, main = "Missing values vs observed")
sapply function
sapply(hr_data,function(x) sum(is.na(x)))
unique values for each function
sapply(hr_data, function(x) length(unique(x)))
convert "left" to factor
hr data$left <- factor(hr data$left)</pre>
Exploratory Data Aanalysis
one-way table for left
table(hr data$left)
histogram for left
library(plotly)
f <- list(
  family = "Courier New, monospace",
  size = 18,
  color = "#7f7f7f"
plot ly(x = hr data$left, type = "histogram") %>%
  layout(xaxis = list(title = "Left Company", titlefont = f),
         yaxis = list(title = "Frequency", titlefont = f),
         title = "Histogram For Left")
Distribution of satisfaction level
p <- ggplot(hr_data, aes(satisfaction_level)) +</pre>
  geom_histogram(bins = 50, color = "lightblue") +
  ggtitle("Distribution of Satisfaction Level") +
    theme minimal()
ggplotly(p)
Distribution of last evaluation score
p <- ggplot(hr data, aes(last evaluation)) +</pre>
  geom histogram(bins = 50, color = "lightblue") +
  ggtitle("Distribution of Last Evaluation Scores") +
  theme_light()
ggplotly(p)
correlation matrix
cor matrix <- cor(select_if(hr_data,is.numeric))</pre>
corrplot(cor_matrix,method = "number",mar = c(3,3,3,3))
```

```
mosaic map for left and promotion in last 5 years
test_data <-table(hr_data$left,hr_data$promotion_last_5years)</pre>
test data
mosaicplot(test data, xlab = "Employees Left - Yes or No", ylab = "Promoted i
n last 5 years", color = TRUE)
mosaic map for left and work accident
test data <- table(hr data$left, hr data$Work accident)</pre>
test data
mosaicplot(test_data, xlab = "Employees Left - Yes or No", ylab = "Had Work A
ccident - Yes or No", color = TRUE)
mosaic map for left and number of projects
test data <- table(hr data$left, hr data$number project)</pre>
test data
mosaicplot(test_data, xlab = "Employees Left - Yes or No", ylab = "Number of
Projects",color = TRUE)
boxplots for numeric variables with respect to left variable
par(mfrow=c(2,3))
plot ly(hr data, y = ~satisfaction level, color = ~left,
        type = "box")%>%
       layout(xaxis = list(title = "Left", titlefont = f),
              yaxis = list(title = "Satisfaction Level", titlefont = f),
              title = "Box Plot for Satisfaction Level for Employees Left - Y
es or No")
plot_ly(hr_data, y = ~last_evaluation, color = ~left,
        type = "box")%>%
       layout(xaxis = list(title = "Left", titlefont = f),
              yaxis = list(title = "Last Evaluation", titlefont = f),
              title = "Box Plot for Last Evaluation for Employees Left - Yes
or No")
plot_ly(hr_data, y = ~average_montly_hours, color = ~left,
        type = "box")%>%
       layout(xaxis = list(title = "Left", titlefont = f),
              yaxis = list(title = "Average Monthly Hours", titlefont = f),
              title = "Box Plot for Average Monthly Hours for Employees Left
- Yes or No")
plot_ly(hr_data, y = ~time_spend_company, color = ~left,
        type = "box")%>%
       layout(xaxis = list(title = "Left", titlefont = f),
              yaxis = list(title = "Time Spend In Company", titlefont = f),
```

```
title = "Box Plot for Time Spend in Company for Employees that
have Left - Yes or No")
scatterplot of satisfaction levels versus last evaluation
p <-ggplot(aes(y = satisfaction level, x = last evaluation), data = hr data)</pre>
    geom_point(aes(color = left,
                    alpha = 0.05), size = 1.0) +
    ggtitle("Satisfaction Levels versus Last Evaluation")
ggplotly(p)
scatterplot of satisfaction levels versus average monthly hours
p <-ggplot(aes(y = satisfaction level, x = average montly hours), data = hr d</pre>
ata) +
    geom point(aes(color = left,
                    alpha = 0.05), size = 1.0) +
    ggtitle("Satisfaction Levels versus average monthly hours")
ggplotly(p)
get 90% of random sample of data
set.seed(300)
indx <- sample(1:nrow(hr_data), as.integer(0.9*nrow(hr_data)))</pre>
split the data into training and testing
hr_train <- hr_data[indx,]</pre>
hr test <- hr data[-indx,]</pre>
Step - 3 - Training a logistic regression model on the data
train a logistic model on the data
model <- glm(left ~.,family=binomial(link='logit'),data=hr train)</pre>
look at the model
model
summary of the model
summary(model)
anova of the model
anova(model, test="Chisq")
Step - 4 - Evaluating Model Performance
Logistic Regression
fitted.results <- predict(model, newdata=hr_test, type='response')</pre>
fitted.results <- ifelse(fitted.results > 0.5,1,0)
misClasificError <- mean(fitted.results != hr_test$left)</pre>
print(paste('Accuracy',1-misClasificError))
```

```
Draw ROC and AUC curve
library(ROCR)
p <- predict(model, newdata=hr_test, type="response")</pre>
pr <- prediction(p, hr_test$left)</pre>
prf.glm <- performance(pr, measure = "tpr", x.measure = "fpr")</pre>
plot(prf.glm)
auc <- performance(pr, measure = "auc")</pre>
auc.glm <- auc@y.values[[1]]</pre>
auc.glm
Step 5 - Improving Model Performance
Training and Testing Data for Decision Trees
hr_c50_train = hr_data[indx,]
hr_c50_test = hr_data[-indx,]
create a model for decision trees
hr_c50_model <- C5.0(hr_c50_train[-7], hr_c50_train$left)</pre>
take a look at decision tree model
hr c50 model
summary of the model
summary(hr c50 model)
Decision Trees prediction
hr_c50_pred <- predict(hr_c50_model, hr_c50_test)</pre>
CrossTable(hr c50 test$left, hr c50 pred,
            prop.chisq = FALSE, prop.c = FALSE, prop.r = FALSE,
           dnn = c('actual default', 'predicted default'))
boosted decision trees
hr_c50_boost10 <- C5.0(hr_c50_train[-7], hr_c50_train$left,</pre>
                        trials = 10)
hr c50 boost10
summary of the boosted decision tree
summary(hr_c50_boost10)
prediction of boosted decision tree
hr c50 boost pred10 <- predict(hr c50 boost10, hr c50 test)</pre>
CrossTable(hr_c50_test$left, hr_c50_boost_pred10,
           prop.chisq = FALSE, prop.c = FALSE, prop.r = FALSE,
           dnn = c('actual default', 'predicted default'))
create a model for random forests
hr rf train labels = hr data[indx,7]
hr_rf_test_labels = hr_data[-indx,7]
```

```
Training and Testing Data For Random Forests
hr_rf_train = hr_data[indx,]
hr_rf_test = hr_data[-indx,]
train the model on the dataset
library(randomForest)
library(tictoc) # A nice package for measuring run times in R.
# fit the random forest model, with all predictor variables
tic()
set.seed(300)
rf <- randomForest(left ~ . , data = hr_rf_train)</pre>
toc()
## 0.59 sec elapsed
rf
predictions for random forest
# predicted model
pred <- predict(rf, newdata = hr_rf_test)</pre>
#Accuracy
acc <- sum(pred==hr_rf_test$left) / nrow(hr_rf_test)</pre>
```

print(paste('Accuracy ',acc))