

# Week 2

## Pain Points & User Story

2020-02-24 → 2020-03-02

WHO ARE YOUR USERS?

<https://docs.google.com/document/d/1m-GMiT9h-WsTCMy9mdVnSXnkHF2bfUQJsX8ptQUzSWU/edit?usp=sharing>

WHAT ARE THEIR PAIN POINTS?

<https://docs.google.com/document/d/1m-GMiT9h-WsTCMy9mdVnSXnkHF2bfUQJsX8ptQUzSWU/edit?usp=sharing>

WHAT IS YOUR PRODUCT'S VALUE PROPOSITION?

- Include citizens from all socioeconomic levels in the development of a more collaborative, dignified, open, and resilient society.
- Provide homeless and undocumented people with money for their basic needs so they may be liberated from short-term thinking and lead a fulfilling existence.

WHAT IS YOUR DISTRIBUTION STRATEGY?

Activators distribute solidarity cards to homeless people. They activate it by registering a video with the beneficiary giving his name and birthdate. Activators earn bounties and record monthly update video.

WHAT IS YOUR GO-TO-MARKET STRATEGY?

- Create a crowdfunding campaign.
- Create content for social networks.
- Create a website, a newsletter.
- Be interviewed by activist social media (Brut, Konbini, Simone...)

- Be interviewed by newspapers, magazines.
- Talk at social change venues (La Base, Les Grands Voisins).
- Present our project in cryptocurrency events.

## WHO CAN YOU PARTNER WITH?

Armée du Salut <[armedusalut.fr](http://armedusalut.fr)> //

Association Aurore <[aurore.asso.fr](http://aurore.asso.fr)> // Food and materials.

Croix-Rouge <[croix-rouge.fr](http://croix-rouge.fr)> //

EMMAÜS <[emmaus-france.org](http://emmaus-france.org)> //

Entourage <[entourage.social](http://entourage.social)> // Network to connect citizens with homeless people.

Fondation Abbé Pierre <...> //

Le Carillon <...> //

Les Halles Civiques <[hallesciviques.org](http://hallesciviques.org)> //

Les Restos du Cœur <...> //

Paris d'Exil <...> //

Place Network <[place.network](http://place.network)> //

Refettorio <...> // Free restaurant for homeless people

Sans A\_ <[sans\\_a.fr](http://sans_a.fr)> // Impact journalism giving a voice to the homeless.

Singa <...> //

Solinum <[solinum.org](http://solinum.org)> //

Utopia56 <[utopia56.com](http://utopia56.com)> //

Edmond de Rothschild Foundations  
 Fondation Groupe RATP  
 Fondation Monoprix

ACPR (Autorité de Contrôle Prudentiel et de Résolution) <[acpr.banque-france.fr](http://acpr.banque-france.fr)>  
 AMF (Autorité des Marchés Financiers) <[amf-france.org](http://amf-france.org)>  
 Ministère de l'Économie et des Finances <[economie.gouv.fr](http://economie.gouv.fr)>  
 Ministère de la Cohésion des Territoires et des Relations avec les Collectivités  
 Territoriales  
 Ville de Paris <[paris.fr](http://paris.fr)>

FSE (Fonds Social Européen) <[fse.gouv.fr](http://fse.gouv.fr)>  
 UNHCR (United Nations High Commissioner for Refugees) <[unhcr.org](http://unhcr.org)>

## WHAT ARE THE RISKS ASSOCIATED WITH YOUR SOLUTION?

- Governments not being ok with our alternative KYC.
- People abusing it.
- People not using it.

## WHAT IS THE IMPACT OF YOUR SOLUTION? HOW WILL IT BE MEASURED?

- Number of beneficiaries.
- Number of recurrent donors.
- Total amount of money donated.

## DEFINE THE TECHNICAL SPECIFICATIONS

- An inclusive finance debit card for homeless and undocumented people that enables them to directly receive cashless donations and then use this money in all present-day stores.
- Community-powered KYC process verifies their identity without need for a government-issued id, proof of address, or smartphone.
- People can donate with crypto or fiat, to one person specifically or to all members of a local community.
- Fully transparent and auditable donations enable tax-deduction receipts.

## DEFINE THE DEVELOPMENT ROADMAP

- Q1
  - Define scope of the project.
  - Write requirements specification and non-goals.
  - Write functional specification.
  - Create interactive mockup.
- Q2
  - Conduct user interviews using the interactive mockup.
  - Create content to attract open source community and grow team.
  - Participate in Gitcoin Grants.
  - Create working code prototype.
- Q3

- Conduct user interviews using the working code prototype.
  - Write formal technical specification and test it.
  - Assemble group of partner organizations.
  - Collaborate with local government in a 2000 card pilot project.
- Q4
  - Apply for European Social Fund.
  - Start coding.
  - Audit code.
  - Launch communication and crowdfunding campaign.

# Deliverables

USER PERSONAS, PAIN POINTS, USER STORY

<https://docs.google.com/document/d/1m-GMiT9h-WsTCMy9mdVnSXnkHF2bfUQJsX8ptQUzSWU/edit?usp=sharing>