

# Melissa Ward

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## SUMMARY

Full stack engineer with experience evaluating user stories, creating wireframes, and collaborating cross functionally with project managers and development teams to identify the appropriate technical approach to execute a successful project. Experience with reusable components and leveraging design patterns. The ability to work collaboratively with exceptional communication skills. The ability to learn new languages and technologies quickly.

## TECHNICAL SKILLS

- **Languages:** CSS3, HTML5, JavaScript
- **Databases:** MySQL, MongoDB
- **Tools:** Git and Heroku, RESTful APIs, Bootstrap, MaterialUI
- **Other:** React.js, Node.js, Agile practices, unit testing

## PROJECTS

**IMOK** | <https://github.com/girl-power-5/coffee-and-llamas> | <https://imok-squad.herokuapp.com/>

**Summary:** I AM OK! IMOK is a full stack personal safety application which systematically protects users through community action.

**Languages:** MongoDB, Express, React, Node.js, Javascript

**Keep on Giftin'** | <https://github.com/girl-power-5/ubiquitous-giggle> | <https://keep-on-giftin.herokuapp.com/>

**Summary:** This application allows you to create a personal account where you will be able to keep track of events and holidays that certain friends and family celebrate, so that you can plan to give a gift to that person.

**Languages:** JavaScript, Handlebars, CSS, Bcryptjs v2.4.3, Express, Passport, Node.js Sequelize v6.4.0, MySQL, Heroku

## EXPERIENCE

**Code for Chicago | Chicago, IL**

**Frontend Engineer/ Civic Technologist, July 2021 - Present**

### Responsibilities:

- Implement user-facing features and components using React.js.
- Build reusable components and front-end libraries for future use
- Translate designs and wireframes into high quality code.

**Golan Christie Taglia LLP | Chicago, IL**

**Hybrid Paralegal, April 2018 - July 2021**

### Accomplishments:

- Created fifty-seven form documents to streamline daily tasks and processes
- Enhanced firm productivity by promoting and maintaining organized records for all information and material pertinent to open matters in the electronic database
- Piloted an estate planning review initiative to create an extra thirty-six billable hours for the corporate team

### Responsibilities:

- Organized and prioritized the demanding caseloads of five attorneys to manage Corporate Team workflows to increase Firm efficiency
- Processed and distributed monthly invoices to over 360 clients
- Drafted, revised, and analyzed corporate governance documents (stock certificates, operating agreements, and incorporation packets)

**Disparti Law Group, P. A. | Chicago, IL**

**Case Manager, Sept. 2017 - April 2018**

### Accomplishments:

- Negotiated and resolved medical liens in compliance with the Illinois Health Care Services Lien Act saving clients 53% of their initial bill
- Negotiated demand packages with claims adjusters saving firm resources from avoidable litigation

### Responsibilities:

- Assisted attorneys in the drafting and e-filing of legal documents, correspondence, and demand packages
- Supported case preparation for court appearances, hearings, depositions, trials, and meetings
- Organized client correspondence, prepared mailing and handled high call volume

**Disparti Law Group, P. A. | Chicago, IL**

**Medical Record Specialist, Feb. 2017- Aug. 2017**

### Accomplishments:

- Established and implemented the employee onboarding processes for all new case managers and lien specialists
- Led a multi-state initiative to reduce departmental backlog by 97%

### Responsibilities:

- Compiled and maintained clients' medical records while ensuring compliance with HIPAA regulation
- Maintained a caseload of up to 400 clients and where I served as a liaison between clients, medical providers and attorneys

## EDUCATION

**Northwestern University, Certificate in Full Stack Web Development**

March 2021

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

**Illinois State University, Bachelor of Arts, Political Science**

May 2016

**Stendhal University, French CEFR, B2**

July 2015