Michael Aboff

Software Developer & Senior Support Engineer

Customer oriented engineer with 7+ years of creating amazing user experiences.

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Work Experience

Senior Product Support Engineer
SevOne (A Turbonomic Company)
Newark, DE
Apr. 2020-present
Sept. 2018-Apr. 2020 - Product Support Engineer

Diagnose, collaborate, communicate, and solve complex customer issues efficiently and clearly.

Contribute to documentation and act as a resource for other engineers.

Build an environment of collaboration with peers.

Master and provide assistance with IT technologies including MySQL, Bash, Linux, PHP, and networking.

Consultant Agent / Supervisor
Geek Squad
Wilmington, DE
2015-2018

Develop creative solutions for clients with difficult problems.

Perform as a top sales performer while building lasting relationships with customers.

Lead professional growth and development for 20+ employees.

Graduate from leadership training programs: "Deputy Training Academy" and Best Buy's "Harvest".

Full-Stack Developer
Self-Employed
2013-2016

Create programs, websites, and modifications following client specifications and timelines.

Worked with over 30 satisfied clients.

Skills

SQL	Linux	Python	Javascript
PHP	Bash	Java	Go

Education

Wilmington University
M.S. - Information Systems Technology
Wilmington, DE
Anticipated Completion December 2020

Relevant Coursework:
Data Management, Data Communications and Networking, Project and Change Management

University of Delaware
Post Baccalaureate Coursework
Newark, DE
2015-2016

Relevant Coursework:
Data Structures, Discrete Mathematics, Statistics

App Academy
Full-Stack Web Development Bootcamp
San Francisco, CA
2014

Franklin & Marshall College
B.A. - Government
Lancaster, PA
2009-2014

Relevant Coursework:
Computer Organization, Networking, Computer Science I & II

Personal Interests

Developing the perfect croissant recipe.

Learning more languages, most recently Golang and German

Watching the Great British Bake-off