## **Michael Aboff**

mwaboff@gmail.com · 302-540-8036 · aboff.com · linkedin.com/in/mwaboff · github.com/mwaboff

## **Professional Experience**

### Full-Stack Software Engineer Capital One

June 2021 - Present Remote

- Builds large scale, full-stack applications to process millions of transactions per hour with Java, Spring Boot, MySQL, Typescript, Angular, Kafka, Python, and AWS. Writes automated tests using JUnit, Cucumber, and Jest.
- Leads and implements cross-team initiatives to replace vendor dependencies, increasing case accuracy by 30%, reducing response time by 50%, and saving the company millions of dollars.
- Manages maintenance, framework and database upgrades, and resiliency automation initiatives to save over 30 hands-on hours per month. Achieved by building testing UIs, automating vulnerability mitigation, creating dashboards and alert monitors, and developing scripts for frequent troubleshooting tasks.
- Mentors new engineers on best practices, writing scalable code, CI/CD pipelines, and code review.
- Advises other teams on leading technologies, including application logging, alerting, and monitoring solutions using Cloudwatch, Splunk, Datadog, and New Relic.

## **Senior Product Support Engineer**

Sept 2018 - May 2021

Newark, Delaware

- SevOne / Turbonomic
  - Reduced troubleshooting time by 80% with automated scripts written in Javascript, PHP, MySQL, and Bash.
  - Saved \$4 million in sales by managing collaboration between customers and dev teams to resolve critical defects.
  - Earned 99% customer satisfaction rating by breaking down technical problems to find efficient solutions. Won Support Person of the Year award.
  - Mentored junior engineers in databases, networking, and customer service.

# Freelance Software Developer Self-Employed

April 2013 - May 2021

Remote

- Hired by 30 clients to build and design websites, browser extensions, automation scripts, and game mods using Java, Javascript, HTML, CSS, and Figma.
- Built tools, mods, and tutorials purchased by 400 customers using Java, Python, and Javascript.
- Grew a dedicated community of 5000 users and developed a Javascript multi-browser extension, validating market viability with a freemium monetization model.
- Taught customers programming fundamentals, data structures, and algorithms using Java and Python.

#### Education

## Master of Science, Computer Science (Machine Learning)

Atlanta, Georgia

Georgia Institute of Technology, 2025-present

#### Master of Science, Information Systems Technology (Web Design)

Wilmington, Delaware

Wilmington University, 2020

#### **Full-Stack Web Development Bootcamp**

San Francisco, California

App Academy, 2014

### **Bachelor of Arts, Government**

Lancaster, Pennsylvania

Franklin & Marshall College, 2014

## **Skills**

Languages: Java, Javascript, Typescript, Python, MySQL, HTML5, CSS, Bash

Frameworks: Angular, Spring Boot, JUnit, Cucumber, Jest

**Tools:** AWS, Git, Camunda, Kafka, Mockito, Figma, Linux, Jenkins, New Relic, Datadog, Splunk, Jira, Agile Methodologies

Soft Skills: User Experience, Collaboration, Communication, Problem Solving, Team Building, Writing, UI, Code Review