

Waka Payments Questionnaire

Payment solutions

Thanks for being part of our survey!

We're studying how Cross-border digital transactions (such as mobile money) in Tanzania and Kenya is influencing and changing the lives of the people. This survey won't take more than 10 minutes. Your responses are completely anonymous, and we won't keep any information that identifies you. We'll use the data only for study purposes.

Once again, thank you, and best of luck with the survey!

1. What is your name?

2. How old are you?

Mark only one oval.

☐ 16 - 25

☐ 26 - 35

☐ 36 - 45

☐ 46+

3. What is your occupation?

Mark only one oval.

☐ Student

☐ Enterprenuer

☐ Government employee

☐ Private sector employee

☐ Farmer

4. Do you have a smartphone?

Mark only one oval.

☐ Yes

☐ No

5. What is your phone number?

6. What is your email?

7. How often do you travel cross-border yearly?

Mark only one oval.

☐ 1 - 3

☐ 4 - 6

☐ Many times

8. ...between which countries and where?

9. How do you carry your money currently while travelling cross-border?

Tick all that apply.

☐ Bank

☐ Cash

☐ Mobile Money

10. How many times do you transactions in other countries?

Mark only one oval.

- ☐ 1 - 3
- ☐ 4 - 6
- ☐ Many times
- ☐ Non

11. What are the main financial challenges you face while travelling cross-border?

12. What type of solutions do you use currently to transfer money or to do a payment cross-border?

13. What alternative do you use to pay for goods and services when you are outside your country?

14. Would you use a mobile app to pay with your own country's mobile money also in other countries?

Mark only one oval.

- ☐ Yes
- ☐ No

15. Would you like to be an early test user for our service?

Mark only one oval.

- ☐ Yes
- ☐ No

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