

MARCUS WALKER

Fort Lauderdale, FL

Phone: 561-310-6524 | Email: mwalke35@yahoo.com

LinkedIn: github.com/mwalker35-stack | Portfolio: <https://mwalker35-stack.github.io/second-website/>

SUMMARY

Passionate and solutions-driven full stack web developer with a web development certificate from Georgia Tech. Experience in MERN stack web design utilizing a combination of strong communication, collaboration, problem-solving, and analytical skills. Strong ability to design, build, and maintain websites from conception to production. Ability to work in a fast-paced and diverse team environment developing solutions and exceeding expectations.

TECHNICAL SKILLS

Softwares/Platforms: Visual Studio

Software Languages: HTML, CSS, Javascript, Nodejs, React, Express, MongoDB.

PROJECTS

Note-Taker-App | github.com/mwalker35-stack | <https://note-taker-capp.herokuapp.com/>

- A quick way for a business owner to take notes through the day to help keep track and delete them when done.
- Write backend code, API routes, using CRUD and MySQL
- Javascript, Express, MySQL, Node.js

E-Commerce-Backend | <https://github.com/mwalker35-stack/E-commerce-site-backend> |

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RELEVANT EXPERIENCE

Managed repair Rep

2023– Current

Progressive Insurance

Fort Lauderdale, FL

Ability to make sound decisions supported by data and evidence. Write estimates in an accurate and timely manner and review the accuracy of estimates already written, appropriately documents claim related information, and makes decisions consistent with claims standards and local laws. Develops and maintains relationships with vendors, shop owners, managers and technicians.

- Use of strong creative problem-solving skills with the ability to research and evaluate potential solutions to determine the best one.
- Strong and effective written and verbal communication skills, including ability to present to others.

Key Accomplishments:

- Recognized as senior MRR in the field.

Manage Repair Rep 2023 - Current
Progressive Insurance Ft. Lauderdale, FL

Vehicle damage estimator, repair management, body shop and customer point of contact. Negotiate repair times. Handle automobile total losses, plan schedule tasks for the day.

Key Accomplishments:

- Quickly adapted to changes, new processes, and technology.
- Used resources to learn, provide specific documentation and get the job done.
- Help train new team members how to properly write estimates and plan a work day.

Heavy Equipment Claims Adjuster 2022-2023
Progressive Insurance Ft. Lauderdale, FL

Vehicle damage estimator, repair management, body shop and customer point of contact. Negotiate repair times. Handle automobile total losses, plan schedule tasks for the day.

Key Accomplishments:

- Quickly adapted to changes, new processes, and technology.
- Used resources to learn, provide specific documentation and get the job done.
- Help train new team members how to properly write estimates and plan a work day.

Auto Damage Adjuster 2015– 2022
Progressive Insurance Ft. Lauderdale, FL

Vehicle damage estimator, repair management, body shop and customer point of contact. Negotiate repair times. Handle automobile total losses.

Key Accomplishments:

- Opened the branch for operation and independently ran the service center until a manager arrived.
- Help train new team member how to properly write estimates

Claims Adjuster 2014– 2015
Progressive Insurance Ft. Lauderdale, FL

Adjust claims, investigate accidents, determine liability, complete coverage investigations, understand and explain policy language.

Key Accomplishments:

- Employee of the month 4 months hitting metrics goals and out performing peers.
- Mentored new team members.

EDUCATION

Program Certificate: Full Stack Web Development April, 2023
Atlanta, GA

An 24 week intensive program focused on gaining skills in MERN Full Stack web development. Program Summary optional

Certification: Georgia Tech, Atlanta, GA
October 2022 – April 2023

Bachelor of Business Administration: Florida Atlantic University,
December, 2007

Degree: Business Administration and Marketing, Boca Raton, FL