# MARCUS WALKER

Aspiring MERN Full Stack developer | Creative Problem Solver | A Devoted Team



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in LinkedIn Profile

Github

# **CORE COMPETENCIES**

- · Full Stack Software Development
- Database Development and Maintenance
- Application Programming Interfaces
- Improving Efficiency
- Coding
- User Training and Support
- · Debugging & Analysis
- Transparent Communications
- Stakeholders Engagement

## **EDUCATION HISTORY**

## **GEORGIA TECH, Atlanta, GA**

Full Stack Web Development A 24 week intensive program focused on gaining skills in MERN Full Stack web development Oct. 2022 - Apr. 2023

# FLORIDA ATLANTIC UNIVERSITY, Boca Raton, FL

Bachelor of Business Administration Degree: Business Administration and Marketing

# TECHNICAL SKILLS

React, Express, Node.js, HTML, CSS, JavaScript, MySQL, NoSQL, MongoDB, Mongoose, Handlebars, jQuery, bootstrap.

# PERSONAL SKILLS

- Continuous Learning
- Interpersonal
- Flexibility
- Problem Solving

# PROFESSIONAL PROFILE

A highly dedicated and growth-focused professional with a recently completed MERN Full Stack web development program Committed to crafting, developing, and delivering unique, custom software solutions that solve businesses' most challenging problems using a combination of industry standard and cutting-edge tools, such as HTML, CSS, JavaScript, Node.js, Visual Studio, and Mongo DB, including designing and building Restful APIs. Strong time-management and organizational skills with a commitment to clean and efficient coding practices. Known as a quick learner, willing to embrace new challenges and eager to learn more and grow in the software engineering field.

# PROJECT EXPERIENCE

Note-Taker-App | https://github.com/mwalker35-stack/Note-Taker-App | https://bit.ly/3Kv3Nmi Developed a highly efficient note-taking application for business owners to keep track of their daily activities and quickly delete them upon completion.

 Wrote backend code, API routes, using CRUD and MySQL, Javascript, Express, MySQL, and Node.js.

#### E-Commerce Backend | https://github.com/mwalker35-stack/E-commerce-site-backend

 Wrote backend code, API routes, using CRUD and MySQL, Javascript, Express, MySQL, and Node.js.

#### Weather Dashboard

https://github.com/mwalker35-stack/Weather-Dashboard | https://bit.ly/3Kv3Nmi

Developed a weather dashboard that displays real-time weather information to users, providing them with up-to-date weather reports.

 Wrote backend code, API routes, using CRUD and MySQL, Javascript, Express, MySQL, and Node.js.

# **WORK EXPERIENCE**

# PROGRESSIVE INSURANCE, Fort Lauderdale, FL 2014 - Present Managed Repair Rep 2023 - Present

- Successfully managed repair operations, serving as the primary point of contact for customers, body shops, vendors, and technicians.
- Established strong relationships with vendors, shop owners, managers, and technicians, which improved the efficiency of the claims process and resulted in faster turnaround times.
- Demonstrated strong problem-solving skills, researched and evaluated potential solutions, and made sound decisions supported by data and evidence.
- Negotiated repair vs. replacement items and labor times with shops, resulting in reduced costs for the company.

#### Heavy Equipment Claims Adjuster

2022 - 2023

- Adapted quickly to changes, new processes, and technology, resulting in a smooth transition and improved work efficiency.
- Successfully obtained and maintained 14 different state licenses to adjust claims.
- Conducted thorough investigations by collecting and documenting information from various parties, resulting in accurate and timely claim settlements and reserves.

#### Catastrophe Auto Damage MRR

2020 - 2021

Quickly learned new state regulations, using site resources and training modules, resulting in
efficient and accurate catastrophe estimates.

## Auto Damage Adjuster

2015 - 2022

 Managed vehicle damage estimation, repair management, body shop operations, and customer relations, opening and independently running the service center until a manager arrived.

#### Claims Adjuster

2014 - 2015

 Consistently met and exceeded metrics goals, resulting in being named employee of the month for four months and outperforming peers.