

MARCUS WALKER

MERN Full Stack Developer | Creative Problem Solver | A Devoted Team Player

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CORE COMPETENCIES

- Full Stack Software Development
- Database Development and Maintenance
- Application Programming Interfaces
- Improving Efficiency
- Coding
- User Training and Support
- Debugging & Analysis
- Stakeholders Engagement

PERSONAL SKILLS

- Technical writing
- Problem-solving
- Critical thinking
- Attention to detail
- Communication
- Creativity
- Project management

EDUCATION

GEORGIA TECH, Atlanta, GA

Full Stack Web Development

A 24 week intensive program focused on gaining skills in MERN Full Stack web development

Oct. 2022 - Apr. 2023

FLORIDA ATLANTIC UNIVERSITY, Boca Raton, FL

Bachelor of Business Administration

Degree: Business Administration and Marketing

SUMMARY

A highly dedicated and growth-focused professional with a recently completed MERN Full Stack web development program. Committed to crafting, developing, and delivering unique, custom software solutions that solve businesses' most challenging problems using a combination of industry standard and cutting-edge tools, such as HTML, CSS, JavaScript, Node.js, Visual Studio, and Mongo DB. Strong time-management and organizational skills with a commitment to clean and efficient coding practices. Known as a versatile and quick learner, willing to embrace new challenges and eager to learn more and grow in the software engineering field.

PROJECT EXPERIENCE

Note-Taker-App

Developed a highly efficient note-taking application for business owners to keep track of their daily activities and easily delete them upon completion.

- Wrote backend code to save and retrieve note data from a JSON file, deploy to Heroku, created API routes, configure Express.js to handle GET and POST requests, serve static files, parse optional and required parameter, implement client-side POST requests to submit form data to a server.

E-Commerce Backend

Developed backend for an e-commerce website using MySQL2, Sequelize, and dotenv packages, used RESTful CRUD operations, used Insomnia Core to test POST, PUT, DELETE routes.

- Connect to a database using Sequelize and environment variables, create and configure a Sequelize model, perform CRUD operations with Sequelize methods, Seed a database with initial data, convert asynchronous code to synchronous code using async and await.

Weather Dashboard

Developed a weather dashboard that displays real-time weather information to users, providing them with up-to-date weather reports.

- Used JavaScript to render data obtained with fetch on the page, server side API's, local storage in unison with the API to retrieve/store weather data.

WORK EXPERIENCE

PROGRESSIVE INSURANCE, Fort Lauderdale, FL

Managed Repair Rep

2023 - Present

Successfully managed repair operations, serving as the primary point of contact for customers, body shops, vendors, and technicians.

Demonstrated strong problem-solving skills, researched and evaluated potential solutions, and made sound decisions supported by data and evidence.

Negotiated repair vs. replacement items and labor times with shops, resulting in reduced costs for the company.

Heavy Equipment Claims Adjuster

2022 - 2023

Adapted quickly to changes, new processes, and technology, resulting in a smooth transition and improved work efficiency.

Successfully obtained and maintained 14 different state licenses to adjust claims.

Conducted thorough investigations by collecting and documenting information from various parties, resulting in accurate and timely claim settlements and reserves.

Catastrophe Auto Damage MRR

2020 - 2021

Quickly learned new state regulations, using site resources and training modules, resulting in efficient and accurate catastrophe estimates.

Auto Damage Adjuster

2015 - 2022

Managed vehicle damage estimation, repair management, body shop operations, and customer relations, opening and independently running the service center until a manager arrived.

Claims Adjuster

2014 - 2015

Consistently met and exceeded metrics goals, resulting in being named employee of