Computer Help Center Service Rates

Hourly Labor Rate	$60/hour*
Service Call Fee	additional $15 per campus visit
Rush Charge	$140

Standard Charges for Common Issues**

Minimum Service Fee	$45*
First System Cleanup per Year	FREE for current faculty/staff/student
System Cleanup	$45
Data Backup	$90
Operating System Install	$75

*Fees are waved on warranty work
**This represents the most common cost. For some issues the hourly rate applies.

Payments can only be made by NCard outside of 8:00am-5:00pm Monday through Friday.
Prices effective as of August 25th, 2008. All prices are subject to change.
http://ischc.unl.edu/rates.shtml

I understand the Computer Help Center is not responsible for preexisting problems, damage resulting from preexisting problems, or damage to the computer that is not a direct result of actions of a Computer Help Center employee. I understand some work done by Computer Help Center technicians may void any warranties on my computer, and that I am responsible for knowing the terms & conditions of my computer's warranty. The Computer Help Center is not responsible for lost data; I am responsible for backing up my data before bringing in the computer. We will make every effort to contact you when your computer is finished. Computers that have not been picked up for more than a year may be considered unclaimed or abandoned, and may become property of UNL Inventory.

To check on the status of your repair at any time please
feel free to visit https://mychc.unl.edu

If you have questions please contact the Computer Help Center
at 472-3970 or toll free at 866-472-3970.
We are open 7:30am - 11:30pm, seven days a week.
Or you may email us at ischc@unl.edu.