

# MUGA MARK MWANGI

38719 – 00600 NAIROBI, KENYA

20 YEARS | MALE | ID 40461816 | [Github Link](#)

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## Personality

I am a bright, talented and self-motivated IT specialist who has excellent organizational skills and is highly efficient.

I am a problem solver who looks at problems with a fresh eye and brainstorm on how to find the most suitable solutions for them.

I am driven with the principles of focus on what I want to do and resilience, which helps me, learn new ideas faster.

I am a good team leader and have acquired several leadership skills through being a team player.

I have an extensive experience of assisting in the development and upgrading of database systems and analytical techniques.

## Educational Background

2022 – 2022	Cisco Certifications	Certificates
2021 – 2023	Jomo Kenyatta University of Agriculture and Technology	Diploma in Information Technology
2017 – 2020	Kanunga High School	K. C. S. E    C
2013 – 2016	Arch-bishop Gitari Boarding Primary School	K. C. P. E    353

### Cisco certifications

- IT Essentials: PC Hardware and Software
- Networking Essentials
- Packet Tracer-Network Essentials Class

## Experience

**Sep 2022 – Dec 2022      Attaché at Ministry of Foreign and Diaspora Affairs.**

### Key Responsibilities

- Technical ICT support.
- Preventive maintenance of ICT equipment.
- Deployment of ICT equipment to end users.
- Inspection of procured ICT equipment.
- Design of network solutions
- Troubleshooting of printers and scanners.
- Activation and monitoring of LAN.
- Cable trucking and rack maintenance.

**June 2022 – Dec 2022      Freelance Developer at Ranqual Consultancies(Intern).**

### Key Responsibilities

- Assisting in Software Development and maintenance.
- Providing necessary technical system support to Clients.
- Assisting in training potential and existing clients on software functionality.

**Sep 2021 – Today      IT Clerk**

### Key Responsibilities

- Basic computer repairs and maintenance.
- Website Development.
- Network maintenance, cable racking and troubleshooting.
- Providing necessary technical system support to users.
- End of year marketing for form one recruitment.

- Digital Marketing.
- Football coaching.
- Website Development. <[St.Tito](#)>

### Career Objectives

I am looking forward to being accepted into a competitive organization as an employee. This will help me in improving my career path as well as come up with relevant skills that would otherwise be helpful to the organization.

I am good in technical support and administration; I am therefore looking forward to being assigned support and admin roles in a competitive organization to help build up my skills and to be able to explore my passion in programming as a freelancer.

### Personal Skills

Problem solving

Analytical

Multitasking

Excellent communication

Team work

Resilience

Integrity at Work

### Professional Skills

- Ability to develop creative solutions for complex problems.
- Excellent team worker with strong coaching and mentoring skills.
- Web development: HTML, CSS, JavaScript.
- Database: MySQL, Microsoft Access.
- Software development: Visual Basic (.NET), C#, Java.
- System administration

- Technical support
- Customer service

### Achievements and Contributions

- Assisted in installation of internet and Configured inter-device communication at **St. Tito Girls High School**
- Surveillance Cameras maintenance and support
- Helped develop an Electronic Quality Management System at **Ranqual Consulting Group**
- Participated in seminars held by **STEM**
- Marketing team at **St. Tito Girls High School**

### Interest and Hobbies

- Sports; Football and Table Tennis
- Drumming
- Voluntary Motivation

## Referees

Michael Yego.

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Foreign and Diaspora Affairs, Government of Kenya.

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