



# Kenya National Highways Authority

Quality Highways, Better Connections

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## OFFICE OF THE DIRECTOR GENERAL

Ref: KeNHA/03.E/R&I/Vol.12 (1100)

Date: 24<sup>th</sup> August, 2023

### Director General

National Transport and Safety Authority  
316 Upper Hill Chambers  
P.O. Box 3602 - 00506

### NAIROBI

Dear Sir,

### REQUEST FOR A BENCHMARK VISIT ON OWN SOURCE REVENUE MANAGEMENT THROUGH THE E-CITIZEN PLATFORM

The above matter refers.

The Kenya National Highways Authority (KeNHA) is an autonomous Road Agency established under the Kenya Roads Act (2007) responsible for the Management, Development, Rehabilitation and Maintenance of National Trunk Roads (Class A, B and S).

In our mission-driven endeavors, the Authority acknowledges the significance of research in cultivating inventive solutions that facilitate the realization of its core objectives. In compliance with the Presidential Directive that all government services be integrated onto the E-citizen platform and all payments be channeled through the officially gazetted **Government paybill 222222** by the 8<sup>th</sup> of August, 2023, KeNHA has integrated its Appropriations in Aid (AiA) payments through the E-citizen platform.

We have taken note that the National Transport and Safety Authority (NTSA) has been a user of the E-citizen platform hence an experienced agency in own source revenue management through the platform. We wish to seek an opportunity to do a benchmark visit to your organization to help shed gainful insights into the strategies deployed to maintain and track own source revenue streams while using the centralized e-citizen platform.

The purpose of this letter is to seek your approval to conduct a benchmark visit to your organization for which we would propose a date preferably within the **1<sup>st</sup> week of September, 2023**. Our delegation shall constitute 5 No. Officers from relevant departments. For liaison purposes, we nominate (CPA) **Patrick Mbithi** whose contacts are; p.mbithi@kenha.co.ke /0724528865.

Yours

*faithfully,*

Eng. Charles Obuon

**FOR: DIRECTOR GENERAL**