# COMPANY A SHAMPOO SALES REPORT

### **INTRODUCTION**

Company A carries many different types of beauty products such as cosmetics, skin care, fragrances, nails, bath and body, tools, haircare. Company A has increased their sales over the last three years for their new shampoo product.

### **EXECUTIVE SUMMARY**

Company A wants to evaluate each of the product type to forecast the future sales and determine if it is still a good product that it need to carry in the stores. They have hired Group 4 Data Analyst team to conduct a time series analysis on their shampoo sales for the last three years and provide business recommendations. We are focusing on the shampoo sales for this project and evaluating the three-year sales to forecast the future demand of Shampoo for their target market.

Group 4 has conducted a time series analysis on Company A's shampoo sales with the following business questions:

- 1. Is there a trend in Company A's shampoo sales over the last three years?
- 2. What time series model(s) best fits this dataset?
- 3. What are the forecasted shampoo sales for Company A for the months of September, October, November and December 2019?

In this paper, we will review the initial analysis of our dataset, the model selection process, final model selection, forecasts and our business recommendations based on this forecast.

# **INITIAL ANALYSIS OF DATASET**

Month is the equally spaced index predictor variable for the time series. Data was pulled on the 17<sup>th</sup> of each month from January 17, 2017 to October 17, 2019. The number of sales of shampoo over a period of a month at each index point in time is in terms of millions.

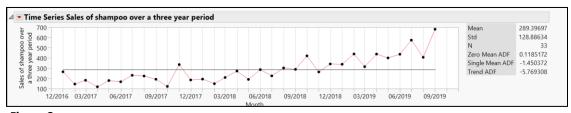
Looking at Figure 1 below, there is an increasing trend in the mean of the Y(t) over time. Furthermore, the variance of Y(t) is not constant. There is also an obvious level shift starting September 2018 that we need to explore. A differencing of the data will help to stabilize the mean. The dataset is not stationary, so we need stabilize the mean before fitting a model.

Looking at Figure 2, the ACF above is damped sinusoidal and the PACF has a high lag at lag 1 and 2 but not after lag 2.

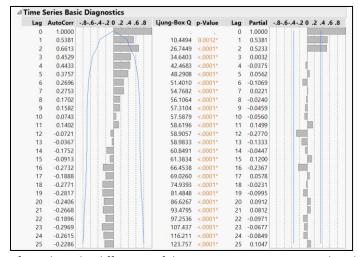
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# Figure 1

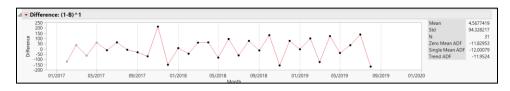


# Figure 2

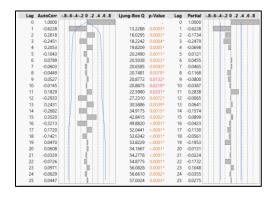


After taking the difference of the mean, we see in Figure 3 that the mean and variance have stabilized. The new ACF below in Figure 4 is damped sinusoidal and PACF has a high lag at lag 1 but not after lag 1.

# Figure 3



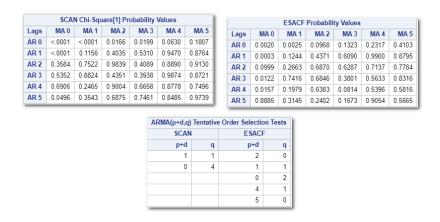
# Figure 4



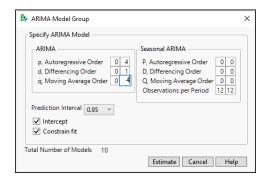
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# **Top Model Selections**

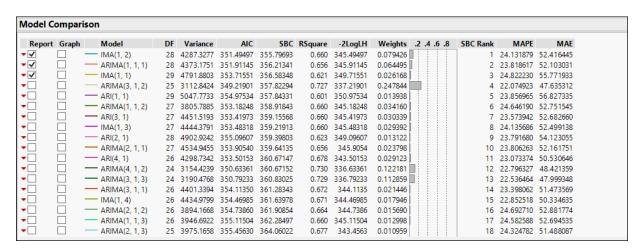
To identify the best model for the data set, we executed the SCAN and ESACF function in SAS, and the result show a few suggested ARIMA values.



SCAN and ESACF result show the highest value in q is 4 and highest value in p+d is 5, so we extend our ARIMA model group to 4.



### ARIMA Model group result sorted by SBC rank



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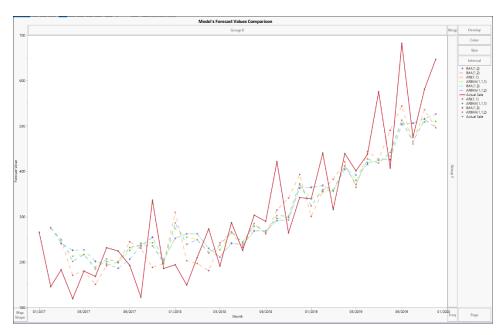
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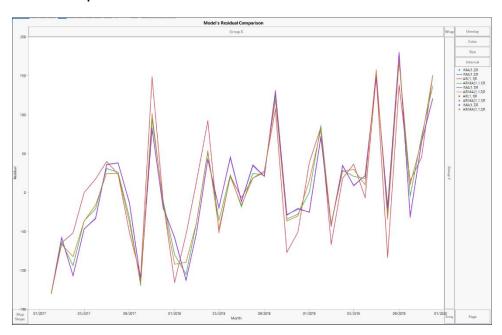
The first 6 models with the lowest SBC rank Ljung-Box Q values are not statistically significant, so they are all valid models with our data set, so we decide to explore these 6 models.

Our comparison on the forecast value and residual from each model show that these 6 models seem to provide similar results, so we decide to go with the top two models that has the lowest SBC which is IMA(1,2) and ARIMA(1,1,1)

# **Forecast Comparison**



# **Residual Comparison**

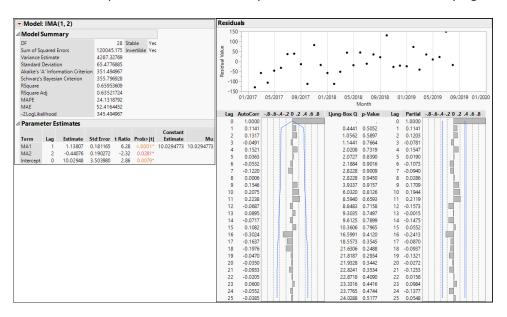


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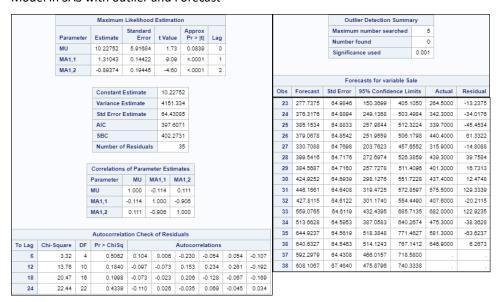
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### IMA (1,2)

- 1. Residual consistence with white noise due to Ljung-Box Q value is not statistically significant. IMA(1,1) is a valid model.
- 2. This model is not parsimonious due to the parameter MA2 is not statistically significant.



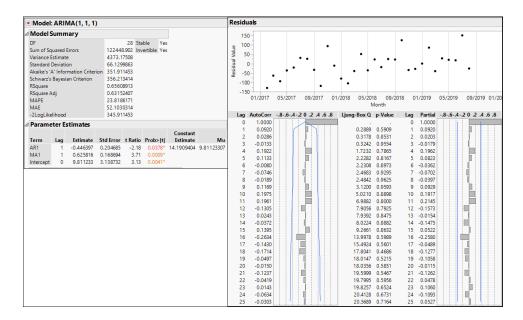
3. Model in SAS with outlier and Forecast



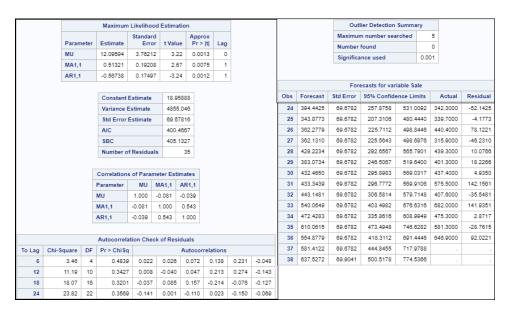
### ARIMA(1,1,1)

- 1. Residual consistence with white noise due to Ljung-Box Q value is not statistically significant. ARIMA(1,1,1) is a valid model.
- 2. This model is not parsimonious due to the parameter AR1 is not statistically significant.

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#### Model in SAS with outlier and Forecast



### **FINAL MODEL**

# **Model Recommendation**

The ARIMA (1,1,1) model turned out be balanced in its predictions. Both, its AIC and SBC values, are very close in values and in ranks fifth for AIC and second for SBC indicating this conclusion. Based on it forecasting nature, its predicted results were the most accurate in comparison to the actual values of the last four months of shampoo sales.

### Weaknesses

Due to the small dataset, ARIMA(1,1,1) model may not capture possible seasonality, and outliers because in the process of exploring the ARIMA (1,1,1), we found no outliers or level shifts. We were initially curious as to whether there may be some seasonality from the original time series plot, but as in other models, the ARIMA (1,1,1) did not indicate any level shifts or outliers. However, we do not want to dismiss the concern there might be seasonality present. Our recommendation is to increase our data set to further validate the conclusion that seasonality is not present.

# **Pros**

ARIMA(1,1,1) was both stable and invertible. Residual analysis presented the model to be valid due to no correlation being present. Its parameters were significant except for AR1. The iteration history also shows that while ARIMA (1,1,1,) went through 23 steps which was greater than the other two comparable models. The cost of processing it was not much greater because there was not much of difference in iteration steps from IMA(1,2): 18 steps. The forecasting model showed that there was consistency in the residual difference as time proceeded. It did not increase into a cone shape. However, when comparing the predicted values with the actual values, there was an apparent need in increasing the data set so that prediction may be more accurate and parsimonious of the actual trend of the data. It was the best model available for the small data set present, but it also made clear the need for including more data into the analysis process.

# **FORECAST & BUSINESS RECOMMENDATIONS**

The ARIMA(1,1,1) model shows a forecast of 512.87M sales for September, 480.07M sales for October, 508.90M for November, and 510.22M sales for December.

Month	Actual Sale	Forecast-IMA(1,2)	Forecast - ARIMA(1,1,1)
Jul-19	575.50	426.98	424.25
Aug-19	407.60	426.00	433.39
Sep-19	682.00	504.03	512.87
Oct-19	475.30	505.95	480.07
Nov-19	581.30	515.97	508.90
Dec-19	646.90	526.00	510.22

Overall, we see a steady project increase in shampoo sales for Company A by the end of the year with sales nearly doubling in the last 3 years. We recommend Company A to further invest in the shampoo sales market as our forecasts show an increase in sales and profits by the end of the year.

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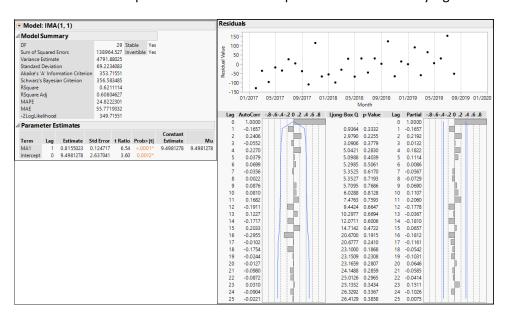
For future work, we recommend Company A to review their sales by end of 2020, when they have more data for a model to be able to detect any underlying pattern or seasonality that our current recommended model is not able to detect.

# **APPENDIX**

# Additional Models that we explored

# IMA(1,1)

- 1. Residual consistence with white noise due to Ljung-Box Q value is not statistically significant. IMA(1,1) is a valid model.
- 2. This model is parsimonious due to the parameter is statistically significant.



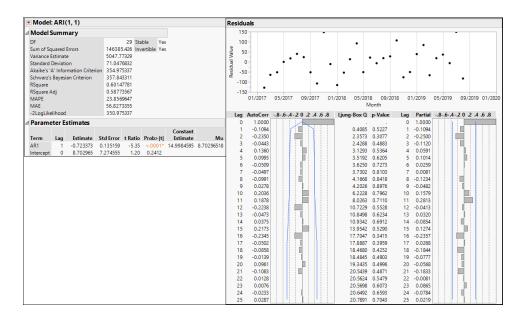
# ARI(1,1)

- 1. Residual consistence with white noise due to Ljung-Box Q value is not statistically significant. ARI(1,1) is a valid model.
- 2. This model is parsimonious due to the parameter is statistically significant.

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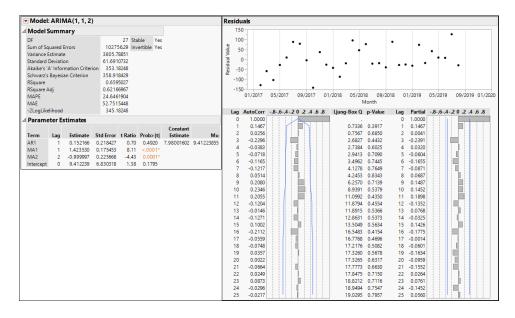
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### ARIMA(1,1,2)

- 1. Residual consistence with white noise due to Ljung-Box Q value is not statistically significant. ARIMA(1,1,2) is a valid model.
- 2. This model is not parsimonious due to the parameter AR1 is not statistically significant.



# ARIMA(3,1,2)

- 1. Residual consistence with white noise due to Ljung-Box Q value is not statistically significant. ARIMA(3,1,2) is a valid model.
- 2. This model is not parsimonious due to the parameter AR1 is not statistically significant.

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