
MICHAEL W. DION

Software Developer

CONTACT

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EDUCATION

College of Charleston
Bachelor of Science

Double Major:

Business Administration
Hospitality & Tourism
Management

Spanish Minor

The Iron Yard
Ruby On Rails

PROFICIENCIES

HTML & CSS
Ruby On Rails
Javascript
JSON
jQuery
Angular.js
AJAX
Git Source Control/GitHub
Agile Software Development

BUSINESS COURSEWORK

Accounting
Business Law
Economics
Business Finance
Marketing
Strategic Management

HONORS

C of C Distinguished Honors
National Collegiate Spanish
Honor Society

SOFTWARE DEVELOPMENT EXPERIENCE

Software Developer | *Dwell.pm* | *Charleston, SC*
September 2014 – Present

- Analyzing end user needs and subsequently developing software to meet those requirements.
- Using front-end (HTML/CSS/Javascript) and back-end (Ruby/SQL) skills in a variety of tasks.
- Working in an Agile environment with a diverse team during sprints and releases, involved in all phases from planning to quality assurance and testing.
- Reviewing code for quality and adherence to standards.
- Responding promptly to reports of bugs in conjunction with a large internal and external team.
- Clearly communicating technical concepts to project management and other junior and senior developers.
- Making presentations to customers in multiple settings to include relationship building as well as technical demonstrations.
- Providing technical guidance to other junior developers.
- Updating project documentation including epics, user stories and tasks.
- Performing regression testing by monitoring the effects of any changed code to see if it has affected the performance of any related software.
- Interpreting design specifications from Business and Technical Requirements Analysts.
- Ensuring proper source code by using debugging tools and applications.
- Assisting in technical design with front-end designers, customers and project managers.

Projects- Web Based Ruby Applications

- **WineCrush** | Allows you to keep track of your favorite wines, discover new wines, and enables restaurants to update their wine lists more effectively.
- **Homework Tracker** | Lets The Iron Yard cohorts sign in as a student to submit homework and access feedback from instructors.
- **Patient Tracker** | Provides hospitals with a better way to track patients as they progress from admission to discharge.

OTHER WORK EXPERIENCE

Hospitality and Dining Professional
Husk Restaurant & The Sanctuary Hotel | *Charleston, SC*
May 2010 – Present

- Became the go to staff member for suggestions on how to handle discerning guests.
- Developed and sustained valued guest relationships and actively sought information to understand and address their needs.
- Singled out by management as the primary point of contact for repeat or high-profile guests.
- Gained knowledgeable experience in customer service principles at a five-star, five-diamond resort and was given the responsibility to train new staff members on those principles.
- Effectively communicated information used by several different departments for the benefit of the guests' experience.

Seasonal Restaurant Supervisor | *Stowe Mountain Resort* | *Stowe, VT*
November 2011 – April 2012

- Built a cohesive service team and facilitated goal accomplishment.
- Interacted with team members in a way that instilled confidence in their skills.
- Trained team members to meet quality standards for guest satisfaction and point of sale and restaurant management software.
- Responsible for weekly beverage inventory and daily cash reconciliation.