Michael W. Dion

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Education
College of Charleston
Bachelor of Science
Double Major:
Business Administration
Hospitality and Tourism
    Management
Spanish Minor
The Iron Yard
Ruby On Rails

Proficiencies
HTML & CSS
Ruby On Rails
Javascript
JSON
JQuery
Angular.js
AJAX
Git Source Control/GitHub
Agile Software Development
Scrum

Business Coursework
Accounting
Business Law
Economics
Business Finance
Marketing
Strategic Management

Honors
C of C Distinguished Honors
National Collegiate Spanish
    Honor Society

Software Development Experience:
Software Developer - Dwell.pm - Charleston, SC - September 2014 - Present
• Analyzing end user needs and subsequently developing software to meet those requirements.
• Using front-end (HTML/CSS/Javascript) and back-end (Ruby/SQL) skills in a variety of tasks.
• Working in an Agile environment with a diverse team during sprints and releases, involved in all phases from planning to quality assurance and testing.
• Reviewing code for quality and adherence to standards.
• Responding promptly to reports of bugs in conjunction with a large internal and external team.
• Clearly communicating technical concepts to project management and other junior and senior developers.
• Making presentations to customers in multiple settings to include relationship building as well as technical demonstrations.
• Providing technical guidance to other junior developers.
• Updating project documentation including epics, user stories and tasks.
• Performing regression testing by monitoring the effects of any changed code to see if it has affected the performance of any related software.
• Interpreting design specifications from Business and Technical Requirements Analysts.
• Ensuring proper source code by using debugging tools and applications.
• Assisting in technical design with front-end designers, customers and project managers.

Projects- Web Based Ruby Applications
• **Dwell.pm:** provides property and tenant management for small to mid-sized rental and property owners. (Won 2nd Place at Google's Startup Weekend- Charleston, SC)
• **WineCrush:** allows you to keep track of your favorite wines, discover new wines, and enables restaurants to update their wine lists more effectively.
• **Homework Tracker:** lets The Iron Yard cohorts sign in as a student to submit homework and access feedback from instructors.
• **Patient Tracker:** provides hospitals with a better way to track patients as they progress from admission to discharge.

Other Work Experience:
Hospitality and Dining Professional
Husk Restaurant & The Sanctuary Hotel - Charleston, SC - 2008 - Present
• Identified guest needs, issues, and opportunities and used effective approaches for choosing a course of action.
• Developed and sustained valued guest relationships and actively sought information to understand and address their needs.
• Assumed responsibility in successfully completing tasks and assignments by senior managers.
• Gained knowledgeable experience in customer service principles at a five-start, five-diamond resort.
• effectively communicated information used by several different departments for

the benefit of the guests' experience.
• developed a keen attention to detail.

Seasonal Restaurant Supervisor - Stowe Mountain Resort - Stowe, VT - Nov 2011-Apr 2012
• Built a cohesive service team and facilitated goal accomplishment.
• Interacted with team members in a way that instilled confidence in their skills.
• Trained team members to meet quality standards for guest satisfaction and point of sale and restaurant manage-
  ment software.
• Responsible for weekly beverage inventory and daily cash reconciliation.