

# Matthew Weston

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portfolio: <https://mweston6288.github.io/portfolio/>

## Programming Languages and Skills

C, Java, HTML, CSS, Javascript, Node.js, SQL, Express.js, Mongo, React  
Experienced with Version control, shell scripting, and debugging

## Work Experience

### Supplemental Instruction Leader

University of Central Florida – Orlando, FL

August 2019 – present

- Lead students in study sessions and discussions about class projects
- Support students with study tips to improve their ability in class
- Maintain a website with up-to-date material for courses
- Host and manage Zoom meetings
- Managed a website via Wordpress

### Senior Technical Support Service Provider

Convergys – Lake Mary, FL

August 2016 – February 2018

- Troubleshoot iOS, MacOS, and watchOS support
- Supported between 10 and 30 callers per day via phone, chat, and email
- Organized appointments to contact callers as needed for further troubleshooting
- Used Terminal whenever necessary
- Guided and empowered lower level advisors
- Customer satisfaction rate was greater than 90%

## Education

### Bachelor's in Computer Science

August 2019 – Fall 2021

4.0 GPA

University of Central Florida - Orlando, FL

- Maintained an A/B average during Quarantine
- Includes minor in Network and System security and a course in leadership in Engineering

### Associates in Network Administration/Hardware

July 2015 – August 2016

3.9 GPA

Florida Technical College - DeLand, FL