**Maxwell Winter**

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[LinkedIn](http://www.linkedin.com/in/maxwell-winter) | [GitHub Profile](https://github.com/mwin1201) | [Portfolio](https://mwin1201.github.io/sprinting-turtle/)

**I. Summary**

Full stack developer with experience in Technical Support services and project management. Coming from support and management allows me to internalize the importance of timelines and significance of end-user experiences. Known as a determined problem solver who works well in teams and can communicate clearly.

**II. Technical Skills**

* Software: JavaScript, HTML, CSS, JQuery, Bootstrap, Python (basic), MySQL, AWS, Microsoft Office, Materialize, Node.js, Express, Sequelize, Jest, git

**III. Education**

**UNIVERSITY OF MINNESOTA CODING BOOTCAMP Minneapolis, Minnesota**

*Certificate Candidate**September 2021 – March 2022*

* Collaborate on web application project utilizing Materialize framework with HTML and Javascript allowing users to find dinner recipes to pair with movies to watch
* Develop web applications using Javascript, CSS, and HTML to generate randomized passwords, display international weather, and a daily task scheduler
* Design professional portfolio using HTML and CSS
* Learn the fundamentals and importance of git when working on development projects
* Configure a Kanban application for task management using Javascript, CSS, and HTML

**WESLEYAN UNIVERSITY Middletown, Connecticut**

*Bachelor of Arts, Double Major: Economics and Mathematics*  *May 2016*

Cumulative GPA: 3.60/4.00

Member of Omicron Delta Epsilon for scholastic achievement in Economics

Relevant Courses: Equilibrium Macroeconomics, Quantitative Analysis Center STATA, Multivariable Calculus

**IV. Projects**

1. Rate My Bootcamp | [GitHub Repository](https://github.com/adairconlin/rate-my-bootcamp) |<https://whispering-scrubland-52233.herokuapp.com/>

→ Full stack application allowing users to sign in and write reviews on Bootcamps and Instructors for others to see.

→ Responsibilities included designing the home and dashboard routes, the Handlebars, and the Authorization middleware

→ Javascript, Handlebars, CSS, Font Awesome, MySQL, Heroku, Express, Node.js, bcrypt, Sequelize, dotenv

2. Note Taker Application | [GitHub Repository](https://github.com/mwin1201/Challenge-11-The-Most-Excellent-Note-Taker) | <https://calm-mesa-86482.herokuapp.com/>

→ The application allows users to write, save, and delete notes in a well-designed frontend web page.

→ Designed the entire back-end portion of the application and tied it to a pre-built frontend web page.

→ Javascript, Node, Express, Jest, and Heroku were all tools utilized

3. Budget Tracker | [GitHub Repository](https://github.com/mwin1201/running-rhinos) | <https://damp-fortress-34583.herokuapp.com/>

→ This is a progressive web application allowing users to track their budgets even when offline. Users can enter their transactions and valuations quickly into the application and instantly see a visual representation of the budgetary movements in a graph below.

→ Designed and developed the models and routes to ensure the data is saved and appears on the graph.

→ PWA, Javascript, Mongoose, MongoDB are used

4. Deep Thoughts | [GitHub Repository](https://github.com/mwin1201/deep-thoughts) | <https://fierce-savannah-99728.herokuapp.com/>

→ MERN application allowing users to sign-up and login to begin posting thoughts they have. Users can 'react' to thoughts when they are logged in. Users can also add others as Friends to quickly check out what they are posting.

→ Responsibilities included designing the GraphQL mutations and queries utilizing Apollo

→ MERN, Heroku, GraphQL, and Apollo are used

5. Tech Blog | [GitHub Repository](https://github.com/mwin1201/Tech-Blog-Dinosaur-Scales) | <https://pacific-island-74047.herokuapp.com/>

→ This is a blog site with a technology focus. Users can sign in and start creating tech posts of any kind with links to the articles or sites related to the topic. Once signed in you can also comment on other posts on the site. Users who are not logged in can view comments but cannot add their own.

→ Designed and developed the entire backend for this application. The CSS was provided.

→ This is a full stack application using Javascript, Handlebars, MySQL, Sequelize, and the MVC framework

**V. Professional Experience**

**CAPTIONMAX LLC Minneapolis, MN**

*Technical Business Analyst August 2018-Present*

* Boosted revenue by designing automated emailing logic into Dynamics resulting in over 300 automatic Quotes follow-up emails resulting in over $100,000 revenue
* Implemented Power Automate Flows in our O365 suite to transfer customer Ecommerce order data into our CRM system resulting in savings of over $200 per year plus maintenance fees for a 3rd party solution
* Launched internal Continuous Process Improvement team of 10 employees to focus on improving company-wide processes and streamlining employee feedback into actionable steps resulting in greater efficiency gains

**EPIC SYSTEMS Verona, Wisconsin**

*Technical Services August 2016-August 2018*

* Organize weekly meetings with analysts from six hospital systems across the country and collaborate with them to find solutions to issues and improve workflows in the ED
* Communicate escalations to medical directors to mitigate harm to patients and providers
* Develop functionality for all Epic customers
* Prioritize and balance customer issues and internal work on a daily basis
* Travel onsite for customers to help with software implementation, including both technical support in the command center and at-the-elbow support for ED providers when helping patients
* Mentor new employees who join our team
* Research and test new development projects in order to become a point-person on the team for high impact functionality
* Lead a group that helps make internal processes smoother and less cumbersome for the team
* Coordinate calls with lead Epic developers, customer analysts and medical directors to make sure the customer’s voices are being heard and functionality is being implemented appropriately
* Responsible for all after-hours issue calls for Epic ASAP customers
* Present upcoming ideas and updates for features that the team should know and prepare to share with customers