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To whom it may concern,

Matthew Wong and I worked together closely between 2018 and 2020 in Quality Engineering at Qualtrics. As a mentor and supervisor to Matthew, I observed his abilities and work ethic. I highly recommend Matthew Wong as an employee and endorse his technical skills.

In his first role at Qualtrics, working in a client-facing support role, Matthew earned a promotion and worked to become eligible for transfer to a more technical job. That process requires excellent customer satisfaction, product expertise, and a huge throughput resolving customer complaints and requests.

He came highly recommended to the Software Test Engineer role which requires programming (test automation) and interpersonal coaching and coordination. Matthew was successful in both areas. He earned another promotion in 2018 after demonstrating his performance over time.

Matthew is scrappy as hell. He's got a great balance between figuring out solutions to his own problems and seeking help when he gets stuck. His work output is high and he anxiously seeks new challenges all the time. During his tenure on my team, I saw the broadest technical delivery and the strongest quality results from Matthew Wong. He's a workhorse, is completely coachable, and is eager to improve himself.

Please call or email if you need more information; I'm happy to answer any specific questions you may have about Mr. Wong.

Karl Hite
Associate Manager of Quality Engineering