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|  | **Michael Walker** | Phone: (817) 522 3710E-mail: mw@secureservices.proBlog: mwportfolio.github.io/blog |

**Business Intelligence Analyst**

## Profile

Results driven technology partner specialising in analytics application development and data integration, focussed on delivering value with a passion for building efficient data solutions.

## Experience

**Qlik Developer** at Department of Social Services (DSS)

November 2016 - Present

* Established data platform including shared ETL and metadata process
* Extended Qlik with JavaScript facilitating system integration
* Developed high quality code re-used within reporting team

**Cognos Developer** at Department of Social Services (DSS)

September 2015 - June 2016 (10 months)

* Developed Communications Plan and Stakeholder Engagement Plan, both receiving approval from Project Board
* Conducted use case discovery sessions with key stakeholders
* Developed Change Management procedure
* Developed prototype user interface mock-ups as a communication tool
* Developed various Aged Care Cognos reports to specification
* Performed report unit testing and quality assurance activities
* Developed geospatial intelligence (Integeo, Spectrum, MapIntelligence) capability
* configuring point & joined region layers over BING maps
* customising themes for point images and region shading, including surface density
* Extended Cognos report functionality with custom JavaScript for a bespoke user interface

**Senior BI Consultant** at Cornerstone Performance Management

February 2015 - July 2015 (6 months)

* Developed adhoc Cognos reports on demand
* Upgraded existing suite of reports to integrate with central portal navigation page
* Automated XML validation on SQL Server increasing data quality

**Cognos Team Lead** at Airservices Australia

January 2012 - January 2015 (3 years 1 month)

* Successful end-to-end management & delivery of operational defect reporting solution using Agile methodology
* Daily management of development team comprising 7 (2 permanent, 5 contractors) staff
* Project management of multiple concurrent projects using Agile methodology
* Management of JIRA application to configure sprints, assign tasks, and produce reports Perform quality control of proposed solutions including reviewing solution designs, architecture, reporting frameworks and dashboards

**Cognos Developer** at BSkyB

August 2010 - September 2011 (1 year 2 months)

* Developed Cognos Financial reporting suite: Supplier, AP, Overheads, KPI Scorecard, CAPEX
* Performed integration of Cognos 8.4 / TM1 security systems
* Data mapping/auditing between source, data warehouse, Cognos Framework and Reports

**English Teacher**

January 2010 - July 2010 (7 months)

* Teaching intermediate & upper-intermediate business English.
* Preparing students for IELTS examinations.
* Running IELTS exams in computer-based and paper-based formats.

**Senior Software Engineer - BI** at Misys

January 2008 - July 2009 (1 year 7 months)

* Lead BI Engineer responsible for architecting and prototyping solutions for various business units
* Produce standards, functional and technical requirements documentation
* Support offshore software engineers during development / testing / implementation / support phases,
* Technical expert for BI and Cognos systems

**Cognos Developer** at Pfizer

September 2007 - December 2007 (4 months)

* Review/improve BI standards & procedures
* Perform quality assurance on BI reports & cubes

**Cognos Developer** at AXA

April 2007 - September 2007 (6 months)

* Develop SSIS ETL scripts to support reporting requirements
* Develop report specifications from business requirements
* Support existing Cognos cubes & reports
* Responsible for Cognos Planning technical administration

**ReportNet Developer** at Department of Education and Training - NSW

July 2006 - February 2007 (8 months)

* The Finance department of DET wanted to roll-out new reporting &amp; analysis framework for its user base (~500).
* I was responsible for leading the development &amp; testing process for reports/portals, and training &amp; supporting business users.

**BI Consultant** at Focus Strategies & Solutions

2005 - 2006 (2 years)

* Worked on various customer projects using Report Studio / Query Studio
* Developed cube batch automation, multi-dimension management, and integration of Cognos Planning data into Cognos BI suite