# Mai Nguyen

#### **UX METHOD**

- Usability Testing
- Persona & Scenario
- Prototyping
- User Research
- Wireframing
- User Interviews
- Graphic Design

#### **SOFTWARE**

- Illustrator / Photoshop
- Sketch
- InDesign
- Invision
- MyBalsamiq
- Prott
- SPSS
- Flash

#### **PROGRAMMING**

- HTML/CSS
- Javascript

#### LANGUAGES

- English
- French (Native)

# **EDUCATION**

## CareerFoundry

UX Design Certificate, May 2018-Dec 2019
Completed 400+ hours of an immersive UX design master course

# San Jose State University | San Jose, CA

Bachelor of Business Administration, GPA: 3.5, Aug 2012-December 2016 Honors: Dean's Scholar Award for three years.

### **WORK EXPERIENCE**

## **Amax Engineering Corporation**

Fremont, CA | Credit Analyst | Jan 2019 - Present

- Evaluate customer records and help determine payment terms based on company financial strength, payment history, and purchase activity.
- Analyze credit information and financial statements to assess the degree of risk involved in extending credit.
- Minimize bad debt risk and maximize accounts receivable collections.

# **Peloton Technology**

Mountain View, CA | AP Accountant | Feb 2017 - May 2018

- Perform detail review of general ledger accounts and posting.
- Collaborated consistently with Engineering Department over billing schedule with testing equipments and software licenses.
- Post journal entries and ensure supporting documentation of expenses.
- Analyze outcome and variances for financial reviewing.
- Engage with third party vendors for communication and solving discrepancies.

### **Apigee Corporation**

San Jose, CA | Accounting Intern | June 2015 - Feb 2016

- Responsible for processing and coding invoices to GL account on Netsuite.
- Kept track of purchase orders and reimbursements expenses.
- Updated and maintained vendor database by obtaining W9s, inputting federal ID number.
- Reached out to vendors about payment inquiries.