

Experience

Carpatty

May 2022 - September 2024

Director of Product Design

Atlanta, GA (Remote)

I led the design team in collaborating with Product, Engineering, & Operations to create our enterprise software and overall user experience. Working closely with the Head of Product, we shaped our design strategy to support business goals & meet ambiguous needs, ultimately solving efficient product problems while contributing to business success.

Roadsync

Oct 2021 - Nov 2022

Lead User Experience Designer

Atlanta, GA (Hybrid)

At Roadsync, I spearheaded the first cross-functional UX collaboration to develop their payment software. Leveraging Flutter development, we rapidly delivered UX solutions, accelerating product growth. I also fostered UX design processes company-wide, defined product requirements, and optimized resources for swift project delivery in the dynamic supply chain industry. Additionally, I managed a team of 5 designers.

Carvana

May 2021 - Dec 2021

Senior Product Designer

Atlanta, GA (Remote)

At Carvana, I led the design of the fleet management/enterprise tool used by dealerships, the DMV, and customers. In this role, I mentored junior designers and provided design leadership training. Collaborating with user research and design system teams, we introduced 6 key features that boosted revenue by 5% in Fall 2021.

Parkmobile

Jul 2017 - May 2021

Product Designer / Senior Product Designer

Atlanta, GA (In-Office)

I led the design of new features, conducted user testing, and collaborated with engineers to deliver a seamless user experience for over 20 million users. I also spearheaded research and design for innovative data-driven content presentations within a major app redesign, working cross-functionally to build the best possible product. Additionally, I implemented the company's first design system, ensuring consistency and efficiency across all design projects.

Certifications

Front-End Web Development General Assembly (Atlanta) 2019	Agile/Scrum Master Mitch Lacey & Associates Fall 2019	ADA Compliancy Pluralsight / Udemy 2019, 2024
Front-End Engineer Codeacademy 2024	Accessible UX Writing Udemy Fall 2023	
Object-Oriented UX Udemy 2024	Generative AI for Beginners Aakriti E-Learning Academy Spring 2024	

Skills

- Design
- Sketching
Wireframing
Information Architecture
User Flows
User Persona
Sitemaps
Journey Maps
- Research
- Card Sorting
Contextual Inquiries
Design Workshop/Facilitation
User Interviews
Surveys
Task Analysis
Usability Testing
- Tools
- Figma
Miro
Jira / Atlassian
Adobe Creative Suite
Visual Studio
Github
- Development
- HTML
CSS
Javascript
- People
- Collaboration
Mentorship
Team Culture
Management
Emotional Intelligence

Education

- Savannah College of Arts & Design
- Bachelors of Fine Arts
User Experience Design
Jan 2011 - May 2014
- Grambling State University
- Bachelors of Arts
Fine Art
Jan 2008 - Dec 2011