

Maxine Ramos

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Education

Bachelor of Information
(2024 Expected)

Concentration in User
Experience Design

Representative

Courses: User
Experience & Interface
Design Fundamentals,
Worlds of Data,
Computational
Reasoning

Skills

User Research
Qualitative Research
Journey Mapping
Prototyping
Wireframing
Usability Testing

Tools

Balsamiq
Figma
Miro
Adobe Creative Suite
Microsoft Suite
Python
R

Emerging design research professional. Effective collaborator. Lifelong learner. Knowledgeable of applying a human-centred approach. Passionate about developing holistic solutions through the inclusion of user feedback in the design process.

Professional Experience

Design Researcher

2022-Present

Innovation Hub, University of Toronto

Collaborating and consulting with the department of Political Science to evaluate the student learning experience of their programs. Conducting empathy-based qualitative research and data analysis. Synthesizing research findings to present and deliver recommendations.

Projects

University of Toronto Quality Assurance Process Project

2022-Present

Project at Innovation Hub, University of Toronto

Supporting the Political Science department in reviewing their academic programs through conducting student consultations. Collaborating with a research team to analyze student feedback and prioritize needs and pain points. Presenting insights based on data analysis to develop equity-related recommendations and potential solutions.

Toronto Prototype for University of Toronto Students

2022

Course Project (INF352 — Information Design Studio: How to Design)

Facilitating data collection and analysis with a student-centred approach. Ideating possible solutions through divergent thinking and collaboration. Creating prototypes and conducting usability testing to gain user feedback.

Additional Experience

Cashier

2022

Michaels, Toronto

Hostess

2021

Duke of York Pub, Toronto

Take-Out Worker

2017-2019

Swiss Chalet Rotisserie & Grill, Toronto