# UNIT I

#### **Introduction:**

Categories of Information Systems (OAS, TPS, MIS, DSS), Role of a System Analyst, Software Process Models (Linear v/s. Prototyping v/s. RAD models), Introduction to Modern Information Systems

# **UNIT II**

# **System Analysis**

Preliminary Investigation, Feasibility Study (Technical, Economical, Operational), Fact-finding Techniques (Interview, Questionnaire, Record Scanning, Observation), Specification Tools (Decision Tree, Decision Table, Data Flow Diagram of various levels, Data Dictionary, Structured English), Project Scheduling, CPM, PERT and Gannt.

#### **UNIT III**

# **System Design**

Design Objectives, Input Design, Output Design, UI Design, Architecture and Component Level Design, File Organization, Database Design, Input Validation, CASE tools, Backup and Recovery Design.

### **UNIT IV**

# **Post Design**

OOP v/s. POP, Software versioning, Software Testing, Documentation, Training (In-House, Outsourced, CBT), Software Licensing (Proprietary v/s. Free and Open Source Software), Disaster Recovery and Business Continuity Planning, Zero Day Attacks

Software Development Life Cycle Models: Waterfall Model, Iterative Model , V-Model , Spiral Model, Big Bang Model, Prototyping Model

#### **UNIT V**

# **Case Study**

Complete Case Study of a Standalone, Client - Server or Web Based Information System e.g. Shopping Cart, e-Governance., Online Reservation, Accounts and Inventory Maintenance, Rental Library etc. with appropriate documentation and modeling of Questionnaires, Interviews, DFD, E-R, Data Dictionary by using tools such as x-Dia, MS Visio, MS Project.

### **Practical**

- 1. Designing a questionnaire.
- 2. Preparing SRS and presenting.
- 3. Designing multilevel DFDs.
- 4. Designing E-R Diagrams and Data Dictionaries.
- 5. Writing Sample Help Documents.

### **Reference Books**

- 1. Analysis and Design of Information Systems, James A. Senn, McGraw-Hill.
- 2. Modern Systems Analysis and Design 5<sup>th</sup> Edition, Hoffer, Pearson.