

Viktor Sichkov

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My site: <https://viktorsichkov.github.io/>



Education & Qualifications

Logos IT academy – Front end developer.

Lviv Polytechnic National University / 2001 – 2005

Department of management of external affairs.

Foreign languages:

English: Upper-Intermediate;

German: Pre-Intermediate.

Professional Experience

- "Food to Live" company / customer support 2021 – 2024 (English line) (3 years).

Responsibilities: Provide food customer service (product information), place orders, and follow return/refund policies.

- "Runway" airline company / customer support 2018 – 2020 (English line) (18 months).

Responsibilities: to provide client service: tickets booking, options for customers due to contingencies and other info.

- Internet shop "Tohome.com.ua" / customer support (Ukrainian line) 2017

Responsibilities: consultations on products;

- Work and study in Iceland 2011 – 2012 (7 months);

- Medical company "Medservice Plus" / manager of sales 2010 – 2011.

Responsibilities: consultancy and sale of medical equipment;

Front-end skills

HTML5/CSS3(flex, grid), Bootstrap3, JavaScript, jQuery, Git-Hub;

Personal qualities

Calm, responsible, initiative, self-organized, eager to learn and positive team member.